



Fergus Falls, Minnesota

RATE APPLICATION

Section 2.01 ASSISTING CUSTOMERS IN RATE SELECTION

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The Company shall make its rate schedules available for public inspection in the Company's office(s), on the Company's website, and any other manner prescribed by the Commission. If expressly requested by a customer eligible to receive service under more than one rate schedule, the Company will assist the Customer in the selection of the rate schedule or schedules that, in the Company's judgement, will result in the lowest cost of projected consumption, based on twelve (12) months' service and on the information made known to the Company. In providing assistance, the Company does not guarantee that the Customer will at all times be served under the most favorable rate; nor will the Company assume responsibility for the Customer's rate schedule choice(s). The Company will not make refunds representing the difference in charges between the rate for which service was actually billed and another rate which is or may subsequently become available, except as required by South Dakota law.

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