

EMAIL Subject: Shared Use Billing Discontinuance Notification for CenturyLink



Thank you for being a valued CenturyLink customer. We want to provide clear information and advanced notice of changes resulting from industry-wide changes in the TDM market.

Beginning **June 2025**, CenturyLink will no longer provide adjusted rates for Shared Use arrangements. Shared Use, also called Ratcheting, occurs when Special Access/Business Data Services (BDS) and Switched Access are provided over the same DS1, DS3, or SST transport facility. Effective June 2025, all Shared Use arrangements will be rated as BDS, irrespective of the type of service carried on individual channels. This change will result in an increase in billing, as rates will no longer be adjusted and will now bill month-to-month BDS rates found in Interstate Service Guides Nos. 1,6,8,9, & 11. The change will be made effective beginning on the bill date of your June invoice.

We also offer alternative, cost-effective solutions to provide your business with the latest technology.

If you have any questions or want to find the right solution for your business, contact your CenturyLink Account Manager.

Thank you,
CenturyLink