Tariffs Reflecting Proposed Changes

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 1
~~2nd Revised~~Original Sheet No. 1
~~Canceling 1st Revised Sheet No. 1~~

TABLE OF CONTENTS

Designation	Title	Sheet No.	
Section No. 1	Table of Contents	1~~-1.1~~	T
Section No. 2	Preliminary Statement	1~~-1.2~~	T
Section No. 3	Rate Schedules		
Rate 10	Residential Electric Service	1	
	Reserved for Future Use	2	
Rate 16	Optional Time-of-Day Residential Electric Service	3~~-3.1~~	T
	Reserved for Future Use	4	
Rate 20	Small General Electric Service	5~~-5.2~~	T
	Reserved for Future Use	6-7	
Rate 24	Outdoor Lighting Service	8~~-8.1~~	T
Rate 25	Irrigation Power Service	9~~-9.1~~	T
Rate 26	Optional Time-of-Day Small General Electric Service	10~~-10.2~~	T
	Reserved for Future Use	11-12	
Rate 30	Large General Electric Service	13~~-13.1~~	T
Rate 32	General Electric Space Heating Service	14~~-14.1~~	T
Rate 33	Optional Time-of-Day Large General Electric Service	15~~-15.2~~	T
Rate 34	Firm Service Economic Development	16~~-16.2~~	T
	Reserved for Future Use	17-18	
Rate 41	~~Street~~Public Lighting Service	19~~-19.1~~	T
Rate 45	High Density Contracted Demand Response	20~~-20.2~~	~~N~~T
Rate 48	Municipal Pumping Service	21~~-21.1~~	T
	Reserved for Future Use	22-23	
Rate 53	Residential Electric Dual Fuel Space Heating Service (Closed)	24~~-24.1~~	T
Rate 56	Infrastructure Rider	25~~-25.1~~	T
Rate 57	Environmental Cost Recovery Rider	26	
Rate 58	Fuel and Purchased Power Adjustment	27~~-27.2~~	T
Rate 59	Transmission Cost Recovery Rider	28~~-28.1~~	T
	Reserved for Future Use	29-34	
Rate 95	Occasional Power Purchase Non-Time Differentiated	35~~-35.1~~	T
Rate 96	~~Short-Term~~ Power Purchase Time Differentiated	36~~-36.1~~	T
	Reserved for Future Use	37~~-37.1~~	T
Section No. 4	List of Electric Contracts with Deviations	1	

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 1
~~2nd Revised~~Original Sheet No. 1.1
~~Canceling 1st Revised Sheet No. 1.1~~

TABLE OF CONTENTS

Designation	Title	Sheet No.	
Section No. 5	Rules		
Rate 100	General Provisions	1~~-1.8~~	T
	Reserved for Future Use	2-9	
Rate 110	Electric Service Rules and Regulations	10~~-10.31~~	T
	Reserved for Future Use	11	
Rate 112	Electric Extensions Policy	12~~-12.2~~	T
Rate 115	Summary Billing Plan	13	N
	Reserved for Future Use	~~13-~~14	T
Rate 133	Rules and Policies for Implementing Master Metering Restrictions	15~~-15.2~~	T
Rate 140	Meter Data and Privacy Policy	16~~-16.2~~	T
Section No. 6	Sample Forms		
	~~Consumer's Deposit Receipt~~Past Due Reminder Letter	1	T
	Consumer Bill	2~~-2.1~~	T
	Disconnect Notice	3	
	~~Reserved for Future Use~~Final Notice – Winter Letter	4	T
	Notification That Your Electric Service Has Been Limited	5	~~T~~
	Customer Reference Guide	6	~~T~~
	Additional Information to Customers	7	
	~~Discontinuance Notice for Unauthorized Use of Service~~Final Notice Prior to Disconnect Door Tag	8	T
	~~Discontinuance Notice of Service For Causes Other Than Nonpayment of Bills~~Service Disconnected Door Tag	9	T
	~~Third Party Notice~~First Reminder Notice (Closed Account)	10	T
	~~Continuous Service Agreement~~Final Notice (Closed Account)	11~~-11.1~~	T
	Guarantee of Payment for Natural Gas and/or Electric Service by a Second Party in Lieu of a Deposit	12	
	~~Final Bill Follow Up Letter Number 1~~Third Party Notice	13	T
	~~Final Bill Follow Up Letter Number 2~~Continuous Service Agreement	14	T
	Electric Service Agreement for Extension Policy Rate 112	15~~-15.1~~	T

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 1
~~2nd Revised~~Original Sheet No. 1.1
~~Canceling 1st Revised Sheet No. 1.1~~

TABLE OF CONTENTS

Customer's Agent Authorization Forms	16~~-16.2~~	~~N~~T
Consent to Disclose Utility Energy Usage Information	17~~-17.1~~	~~N~~T
Authorization Form for Aggregated/Anonymized Energy Consumption Data	18	N
Notice of Hazardous Conditions - Electric	19	N

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 2
Original Sheet No. 1

PRELIMINARY STATEMENT

Montana-Dakota Utilities Co. serves thirty-two (32) towns and contiguous territories in South Dakota with electric service. Towns served are located in the northern part of South Dakota, centering around Mobridge, in the following counties:

Brown	Faulk	Perkins
Campbell	Harding	Potter
Corson	McPherson	Walworth
Edmunds		

Communities served: (*Designates Division Office)

Akaska	Hosmer	Mound City
Artas	Hoven	Onaka
Bowdle	Ipswich	Pollock
Eureka	Java	Roscoe
Frederick	Lebanon	Selby
Gettysburg	Lemmon	Seneca
Glenham	Leola	Thunderhawk
Greenway	McIntosh	Tolstoy
Herreid	*Mobridge	Watauga
Hillsview	Morristown	Wetonka
		Winship

Camp Crook (*Rapid City Division)

TYPES OF SERVICE

The Company furnishes 60 cycle alternating current only. The type of service furnished will be that which is available or can reasonably be made available at the customer's location and which, in the Company's opinion, is best suited to the nature, size and location of the customer's load.

In general, the following classes of service are normally supplied:

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 2
Original Sheet No. 1.1

PRELIMINARY STATEMENT

Phase	Wires	Nominal Secondary Voltage	Nominal Service Use
1	3	120/240	Lighting and Appliances
1	3	120/240	Single Phase Power
3	3 Delta	240	Three Phase Power
3	4 Delta	120/240	Combined Light and Power

3-phase 4-wire 120/208 "wye" service for Combined Light and Power and service at other voltages not listed herein may be made available for approved loads upon special application to the Company. As the supplying of such service usually requires special construction and equipment, involving extra cost to the Company, the details of such construction and equipment are subject to negotiation between the Company and the customer before construction is undertaken or service is supplied.

Customer's single phase 120/240 volt loads totaling in excess of 45 KVA and 3 phase 240 volt loads totaling in excess of 80 KVA will not be served except by special arrangement with and approval by the Company.

The customer's wiring for single phase installations shall be such that the difference in loads on each side of the supply neutral shall not exceed 10% of the total load.

For three phase installations, the load shall be balanced so that the difference in loads on the separate phases shall not exceed 10% of the total load.

CLASSES OF SERVICE

The Company will furnish service for residential, commercial, light industrial, ~~municipal street~~ lighting and municipal pumping purposes. T

The location, size and character of the customer's load and the current, voltage, frequency, phases, etc., which the Company has available at the customer's location will determine the type of service supplied to the customer.

PRELIMINARY STATEMENT

ARCHITECTS, ENGINEERS, CONTRACTORS, ELECTRIC DEALERS, WIREMEN AND OTHERS MUST CONFER WITH LOCAL REPRESENTATIVES OF THE COMPANY TO DETERMINE THE TYPE OF SERVICE THAT WILL BE AVAILABLE BEFORE DESIGNING OR PREPARING SPECIFICATIONS FOR NEW ELECTRICAL INSTALLATIONS OR ALTERATIONS TO EXISTING INSTALLATIONS.

Consultation with the Company before purchase and installation of apparatus may save the customer unnecessary expense by avoiding purchase of equipment that is incompatible with the service available from the Company's facilities.

In all cases involving large installations and other cases where any doubt exists, full information as to the type of service available should be obtained from the Company in writing.

The following symbols shall be used in rate filings with the Public Utilities Commission:

(C) To signify changed listing, rule, or condition which may affect rates or charges.

(D) To signify discontinued material, including listing, rate, rule or condition.

(I) To signify increase.

(L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition.

(N) To signify new material including listing, rate, rule, or condition.

(R) To signify reduction.

(T) To signify change in wording of text but no change in rate, rule or condition.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~ Original Sheet No. 1
~~Canceling 1st Revised Sheet No. 1~~

RESIDENTIAL ELECTRIC SERVICE Rate 10

Availability:

In all communities served for single~~-~~phase residential electric service for domestic purposes only. T

Rate:

Basic Service Charge:	$~~0.247~~0.329 per day	I
Energy Charge:		
October – May:		
First 750 Kwh per month	~~7.862~~10.793¢ per Kwh	I
Over 750 Kwh per month	~~4.862~~7.793¢ per Kwh	I
June - September:	~~7.862~~10.793¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	D

~~Interim Rate Increase:~~ ND
~~58.367% of amount billed under Basic Service Charge, Energy Charge and~~ ND
~~Demand Charge where applicable.~~ ND

Minimum Bill:

Basic Service Charge.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:

Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

The foregoing schedule is subject to Rates 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 2

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~ Original Sheet No. 3
~~Canceling 1st Revised Sheet No. 3~~

OPTIONAL TIME-OF-DAY RESIDENTIAL ELECTRIC SERVICE Rate 16

Availability:

In all communities served for single-phase residential electric service. The customer's wiring must be so arranged that all service can be measured through one meter.

Rate:

Basic Service Charge: $~~0.55~~0.730 per day I

On-Peak Energy: For all Kwh's used during peak hours designated as 12 p.m. to 8 p.m. local time, Monday through Friday.
October – May ~~8.745~~12.588¢ per Kwh I
June – September ~~11.745~~16.124¢ per Kwh I

Off-Peak Energy: ~~5.500~~7.785¢ per Kwh for all energy not covered by the On-Peak rating period. I

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D

~~Interim Rate Increase:~~ ~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

Minimum Bill:

Basic Service Charge.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alternation thereto.

Adjustment Clauses:

Bills are subject to the following adjustments as provided in the referenced rates or any amendments or alterations thereto.

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 3.1

OPTIONAL TIME-OF-DAY RESIDENTIAL ELECTRIC SERVICE Rate 16

~~**Contract Terms**:~~

~~Customer agrees to contract for service under the Optional Time-of-Day Residential Electric Service rate for a minimum period of one year. At the end of a one-year period, customer shall have the option of remaining under the Optional Time-of-Day Residential Electric Service rate or returning to the regular Residential Electric Service rate.~~

General Terms and Conditions:

1. Customer agrees to contract for service under the Optional Time-of-Day Residential Electric Service rate for a minimum period of one year. At the end of a one-year period, customer shall have the option of remaining under the Optional Time-of-Day Residential Electric Service rate or returning to the regular Residential Electric Service rate.

2. The foregoing schedule is subject to Rates 100-~~112~~140 and any amendments or alternation thereto or additional rules and regulations promulgated by the Company under the laws of the state.

L
L
C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 5
~~Canceling 1st Revised Sheet No. 5~~

SMALL GENERAL ELECTRIC SERVICE Rate 20

Availability:

In all communities served for all types of general electric service with billing demands of 50 kilowatts or less except outside lighting, standby, resale or other customers covered by special contracts or rate schedules applicable to specific services. The customer's wiring must be arranged so that all service can be measured through one meter. If the customer does not connect their wiring into a single system, each meter shall constitute a separate billing unit.

Rate:

Primary Service:		
Basic Service Charge:	$~~0.51~~0.85 per day	I
Demand Charge		
First 10 Kw or less of billing demand	No Charge	
Over 10 Kw per month of billing demand	$~~6.00~~8.00 per Kw	I
Energy Charge:		
October – May		
First 2,000 Kwh per month	~~6.087~~8.201¢ per Kwh	I
Over 2,000 Kwh per month	~~4.087~~6.201¢ per Kwh	I
June – September	~~6.087~~8.201¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	~~D~~
~~Interim Rate Increase:~~		~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		~~N~~D
Secondary Service:		
Basic Service Charge:	$~~0.54~~0.90 per day	I
Demand Charge		
First 10 Kw or less of billing demand	No Charge	
Over 10 Kw per month of billing demand	$~~6.00~~8.00 per Kw	I

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

SMALL GENERAL ELECTRIC SERVICE Rate 20

Energy Charge:

October – May		
First 2,000 Kwh per month	~~6.187~~8.301¢ per Kwh	I
Over 2,000 Kwh per month	~~4.187~~6.301¢ per Kwh	I
June – September	~~6.187~~8.301¢ per Kwh	I
~~Base Fuel and Purchased Power~~	~~2.524¢ per Kw~~	D

~~Interim Rate Increase:~~ ~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

Minimum Bill:
Basic Service Charge

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:
Bills are subject to the following adjustments as provided in the referenced rates, or any amendments or alterations thereto:
1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

Determination of Billing Demand:
The demand in kilowatts for billing purposes shall be the maximum 15 minute measured demand in the current month. Demands will be determined to the nearest one-tenth kilowatt. Customers whose loads have rapidly fluctuating and/or intermittent demand characteristics shall be subject to special rules and regulations.

Power Factor Clause:
The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor

between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

General Terms and Conditions:

1. Customers or their architects, contractors and electricians should consult with the Company before proceeding to design or erect installations in which there will be a substantial electric load, to make sure their equipment will meet requirements and receive adequate service.

2. The primary service rate is applicable to customers that own their own transformers, related equipment, and distribution facilities downstream of the meter, satisfactory to the Company so the customer can receive service and be metered at primary voltage of 2,400 volts of greater.

3. Non-metered services. At the Company's discretion, the installation of a meter on a customer's service may not be warranted. In the absence of measuring a customer's use, customers will be billed a predetermined energy use amount each month based on the operating characteristics of the equipment being served, such as Wi-Fi equipment served on Company-owned poles. N | N

~~3~~4. The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 6

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 7

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 8
~~Canceling 1st Revised Sheet No. 8~~

OUTDOOR LIGHTING SERVICE Rate 24

Availability:
For all outdoor lighting including flood lights, billboard lighting, ~~metallic vapor~~ yard lights, and Christmas lights in all communities served. Lighting equipment may be Company-owned or Customer-owned. C

Rate:

Energy Charge:

~~6.178~~9.444¢ per Kwh ~~computed according to the total rated capacity of the units in use.~~ LI

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D
Kwh shall be computed according to the total rated capacity of the units. L

~~Interim Rate Increase:~~ ND
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ND ND

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:
Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

1. Applicable to Company-owned Facilities:
   a. The Company will install, own and operate the flood light(s), and yard light(s) including a suitable reflector, bracket for mounting and automatic device to control operating hours set to operate from dusk to dawn.

   b. The light may be mounted on existing poles owned or controlled by the Company. ~~The Company will furnish a 35 foot pole(s) for flood lights and a 30 foot pole(s) for yard light(s) at the customer's request at a separate rental rate if a special setting is required. If the customer chooses, t~~The light may be D T

installed on a pole owned by the customer or other mounting point suitable for installation of the light. The conductors will be extended 100 feet per unit free of charge, but the customer shall pay for the extra cost of extensions of more than 100 feet per unit.

c. To the rate stated herein, ~~bulb~~fixture replacement and ownership costs for the units shall be added. The customer should consult with the Company for such costs. T

d. The Company will maintain the Company-installed and owned facilities ~~and change the light bulbs~~ when notified by the customer or noticed by Company personnel. ~~that they are burned out except when the facilities are damaged or destroyed by vandalism, malicious mischief by third parties, or willful negligence on the part of customer.~~ In case of vandalism, malicious mischief, or willful negligence the Company will charge the customer for the cost of repair and replacement. T T T T T

~~e. To the rate stated herein, bulb replacement and ownership costs for the units shall be added. The customer should consult with the Company for such costs.~~ D

~~f. The Company will maintain the facilities and change the light bulbs when notified by the customer that they are burned out except when the facilities are damaged or destroyed by vandalism, malicious mischief by third parties, or willful negligence on the part of the customer. In case of vandalism, malicious mischief, or willful negligence, the Company will charge the customer for the cost of repair and replacement.~~ D

2. For customer-owned outdoor lights, an additional charge will be made to cover lamp replacements, materials, and labor whenever such services are supplied by the Company. T T T

~~2.~~3. When service is not metered, the bill shall be computed on a~~n annual~~ daily basis, utilizing the minimum service requirement of 4,000 hours annually, and ~~one-twelfth shall be payable each month~~billed monthly to the customer. T T T

~~Metallic vapor ratings in lumens shall be converted to watts on the basis of the published ratings currently issued by the General Electric Company and the Westinghouse Electric Corporation.~~ D D D

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 8.1
~~Canceling Original Sheet No. 8.1~~

OUTDOOR LIGHTING SERVICE Rate 24

~~3~~4. The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Date Filed:	~~January 26, 2024~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~March 1, 2024~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd~~ Revised ~~Original~~ Sheet No. 9
~~Canceling 1st Revised Sheet No. 9~~

IRRIGATION POWER SERVICE Rate 25

Availability:
For irrigation power service.

Rate:

Basic Service Charge:	$~~0.53~~1.05 per day	I
Demand Charge:		
October – May	$~~2.50~~4.60 per Kw	I
June – September	$~~5.00~~7.10 per Kw	I
Energy Charge:	~~1.022~~2.261¢ per Kw~~h~~	IT
~~Basic Fuel and Purchased Power:~~	~~2.524¢ per Kw~~	D
~~Interim Rate Increase:~~		~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		~~N~~D ~~N~~D

Minimum Bill:
Basic Service Charge.

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:
Bills are subject to the following adjustments as provided in the referenced rates, or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

Determination of Billing Demand:
The demand in kilowatts for billing purposes shall be the maximum 15 minute measured demand in the current month. Demands will be determined to the

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 9.1
~~Canceling Original Sheet No. 9.1~~

IRRIGATION POWER SERVICE Rate 25

nearest one-tenth kilowatt. Customers whose loads have rapidly fluctuating and/or intermittent demand characteristics shall be subject to special rules and regulations.

Power Factor Clause:

The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

General Terms and Conditions:

The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 10
~~Canceling 1st Revised Sheet No. 10~~

OPTIONAL TIME-OF-DAY SMALL GENERAL ~~GENERAL~~ ELECTRIC SERVICE Rate 26

Availability:

In all communities served for all types of general service with billing demands of 50 Kilowatts or less except outside lighting, standby, resale, or other customers covered by special contracts or rate schedules applicable to specific services. The customer's wiring must be so arranged so that all service can be measured through one meter.

Rate:

Primary Service:

Basic Service Charge:	$~~0.60~~0.85 per day	I
On-Peak Demand Charge:		
First 10 Kw or less of billing demand	No charge	
Over 10 Kw per month of billing demand		
October – May	$~~5.00~~7.00 per Kw	I
June - September	$~~7.00~~9.00 per Kw	I
Energy Charge October - May:		
On-Peak	~~5.859~~6.861¢ per Kwh	I
Off-Peak	~~3.859~~4.861¢ per Kwh	I
Energy Charge June - September:		
On-Peak	~~6.859~~8.861¢ per Kwh	I
Off-Peak	~~3.859~~4.861¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	D
~~Interim Rate Increase:~~		~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		~~N~~D ~~N~~D

Secondary Service:

Basic Service Charge:	$~~0.65~~0.90 per day	
On-Peak Demand Charge:		
First 10 Kw or less of billing demand	No charge	

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 10.1
~~Canceling 1st Revised Sheet No. 10.1~~

OPTIONAL TIME-OF-DAY SMALL GENERAL ~~GENERAL~~ ELECTRIC SERVICE Rate 26

Over 10 Kw per month of billing demand		
October – May	$~~5.25~~7.25 per Kw	I
June - September	$~~7.25~~9.25 per Kw	I
Energy Charge October - May:		
On-Peak	~~5.959~~7.961¢ per Kwh	I
Off-Peak	~~3.959~~5.961¢ per Kwh	I
Energy Charge June - September:		
On-Peak	~~6.959~~8.961¢ per Kwh	I
Off-Peak	~~3.959~~5.961¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	D
~~Interim Rate Increase:~~		~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		~~N~~D ~~N~~D

On-Peak is defined as 12 p.m. to 8 p.m. local time, Monday through Friday.

Off-Peak is defined as all hours not covered by the on-peak period.

Minimum Bill:
Basic Service Charge.

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses: L
Bills are subject to the following adjustments or any amendments or alterations thereto.
1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59 L

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 10.1
~~Canceling 1st Revised Sheet No. 10.1~~

OPTIONAL TIME-OF-DAY SMALL GENERAL ~~GENERAL~~ ELECTRIC SERVICE Rate 26

Determination of On Peak Billing Demand:

The demand in kilowatts for billing purposes shall be the maximum 15 minute measured demand for the on-peak period in the current month. Demands will be determined to the nearest one-tenth kilowatt. Customers whose loads have rapidly fluctuating and/or intermittent demand characteristics shall be subject to special rules and regulations.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 10.2
~~Canceling Original Sheet No. 10.2~~

OPTIONAL TIME-OF-DAY SMALL GENERAL ~~GENERAL~~ ELECTRIC SERVICE Rate 26

Power Factor Clause:

The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

~~**Adjustment Clauses**:~~

~~Bills are subject to the following adjustments or any amendments or alterations thereto.~~

~~1. Infrastructure Rider Rate 56~~
~~2. Environmental Cost Recovery Rider Rate 57~~
~~3. Fuel and Purchased Power Adjustment Rate 58~~
~~4. Transmission Cost Recovery Rate 59~~

L

~~**Contract Terms**:~~

~~Customer agrees to contract for service under the Optional Time-of-Day Small General Electric Service rate for a minimum period of one year. At the end of a one-year period, customer shall have the option of remaining under the Optional Time-of-Day Small General Electric Service rate or of returning to the regular Small General Electric Service rate.~~

L

General Terms and Conditions:

1. Customers or their architects, contractors and electricians should consult with the Company before proceeding to design or erect installations in which there will be a substantial electric load, to make sure their equipment will meet requirements and receive adequate service.

2. The primary service rate is applicable to customers that own their own transformers, related equipment, and distribution facilities downstream of the meter, satisfactory to the Company so customer can receive service and be metered at primary voltages of 2,400 volts or greater.

N N N N

3. Customer agrees to contract for service under the Optional Time-of-Day Small General Electric Service rate for a minimum period of one year. At the end of a one-year period, customer shall have the option of remaining under the Optional Time-

L L L

of-Day Small General Electric Service rate or of returning to the regular Small General Electric Service rate. L L

~~2~~4. The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section 3
Original Sheet No. 11

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 13
~~Canceling 1st Revised Sheet No. 13~~

LARGE GENERAL ELECTRIC SERVICE Rate 30

Availability:

In all communities served for all types of demand metered general electric service exceeding 50 kilowatts of billing demand, except outside lighting, standby, resale or other customers covered by special contracts or rate schedules applicable to specific services. The customer's wiring must be so arranged that all service can be measured through one meter. If the customer does not connect ~~his~~their wiring into a single system, each meter shall constitute a separate billing unit. T

~~—~~**Rate**:

Primary Service:		
Basic Service Charge:	$~~45.00~~85.00 per month	I
Demand Charge:		
October – May	$~~6.25~~9.25 per Kw	I
June – September	$~~7.25~~10.25 per Kw	I
Energy Charge:	~~2.387~~4.117¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	D
~~Interim Rate Increase:~~		
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		~~N~~D ~~N~~D ~~N~~D
Secondary Service:		
Basic Service Charge:	$~~30.00~~70.00 per month	I
Demand Charge:		
October – May	$~~7.25~~10.25 per Kw	I
June – September	$~~8.25~~11.25 per Kw	I
Energy Charge:	~~2.487~~4.217¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	D
~~Interim Rate Increase:~~		
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		~~N~~D ~~N~~D ~~N~~D

Minimum Bill:
Basic Service Charge plus Demand Charge.

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alternations thereto.

Determination of Billing Demand:
The demand in kilowatts for billing purposes shall be the maximum 15 minute measured demand in the current month or 50 Kw, whichever is greater. Demands will be determined to the nearest one-tenth kilowatt. Customers whose loads have rapidly fluctuating and/or intermittent demand characteristics shall be subject to special rules and regulations.

Power Factor Clause:
The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

Adjustment Clauses:
Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

1. Customers or their architects, contractors and electricians should consult with the Company before proceeding to design or erect installations in which there will be a substantial electric load, to make sure their equipment will meet requirements and receive adequate service.

2. Primary service rate is applicable to customers that own their own transformers, related equipment and distribution facilities downstream of the

meter, satisfactory to the Company so customer can receive service and be metered at primary voltages of 2,400 volts or greater.

3. The foregoing schedule is subject to Rate100-~~112~~140 and any amendments or alterations thereto or additional rules and regulation promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 14
~~Canceling 1st Revised Sheet No. 14~~

GENERAL ELECTRIC SPACE HEATING SERVICE Rate 32

Availability:

In all communities served for space heating service, where the customer also takes service under another general service rate schedule offered by the Company. Space heating equipment, including combination space heating and cooling equipment such as heat pumps and packaged roof-top heating/cooling units where heating use is the principal load may be served under this rate schedule.

Rate:

Basic Service Charge:

Single Phase	$~~15.00~~27.50 per month	I
Three Phase	$~~25.00~~32.50 per month	I

Primary Service:

Energy Charge:

October – May	~~2.325~~5.036¢ per Kwh	I
June – September	~~6.087~~8.201¢ per Kwh	I

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D

~~Interim Rate Increase:~~ ~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

Secondary Service:

Energy Charge:

October – May	~~2.425~~5.136¢ per Kwh	I
June – September	~~6.187~~8.301¢ per Kwh	I

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D

~~Interim Rate Increase:~~ ~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 14.1
~~Canceling Original Sheet No. 14.1~~

GENERAL ELECTRIC SPACE HEATING SERVICE Rate 32

Minimum Bill:

Basic Service Charge.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:

Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

1. Customers or their architects, contractors and electricians should consult with the Company before proceeding to design or erect installations in which there will be a substantial electric load, to make sure their equipment will meet requirements and receive adequate service.

2. Primary service rate is applicable to customers that own their own transformers, related equipment and distribution facilities downstream of the meter, satisfactory to the Company so customer can receive service and be metered at primary voltages of 2,400 volts or greater.

3. The foregoing schedule is subject to Rates 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 15
~~Canceling 1st Revised Sheet No. 15~~

OPTIONAL TIME-OF-DAY LARGE GENERAL ELECTRIC SERVICE Rate 33

Availability:

In all communities served for all types of demand metered general electric service exceeding 50 Kilowatts of billing demand except outside lighting, standby, resale, or other customers covered by special contracts or rate schedules applicable to specific services. The customer's wiring must be arranged so that all service can be measured through one meter. If the customer does not connect ~~his~~their wiring into a single system, each meter shall constitute a separate billing unit. T T

Rate:

Basic Service Charge:	$~~60.00~~113.00 per month	I
Primary Service:		
On-Peak Demand Charge:		
October – May	$~~6.00~~8.88 per Kw	I
June – September	$~~7.50~~10.60 per Kw	I
Energy Charge:		
On- Peak:		
October – May	~~5.136~~8.859¢ per Kwh	I
June – September	~~6.136~~10.583¢ per Kwh	I
Off-Peak:	~~3.136~~5.409¢ per Kwh	I
~~Base Fuel and Purchased Power:~~	~~2.524¢ per Kwh~~	D
~~Interim Rate Increase:~~		ND
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~		ND ND
Secondary Service:		
On-Peak Demand Charge:		I
October – May	$~~6.50~~9.19 per Kw	I
June – September	$~~8.00~~10.91 per Kw	
Energy Charge:		
On- Peak:		
October – May	~~5.236~~8.878¢ per Kwh	I
June – September	~~6.236~~10.574¢ per Kwh	I

Date Filed: ~~January 26, 2024~~July 26, 2024
Effective Date: Service rendered on and after ~~March 1, 2024~~ September 1, 2024
Issued By: Travis R. Jacobson, Director – Regulatory Affairs
Docket No.: EL23-020

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 15
~~Canceling 1st Revised Sheet No. 15~~

OPTIONAL TIME-OF-DAY LARGE GENERAL ELECTRIC SERVICE Rate 33

Off-Peak: ~~3.236~~5.487¢ per Kwh I D

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~

~~Interim Rate Increase:~~
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D ~~N~~D

On-Peak is defined as 12 p.m. to 8 p.m. local time, Monday through Friday. N

Off-Peak is defined as all hours not covered by the on-peak period. N

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 15.1
~~Canceling Original Sheet No. 15.1~~

OPTIONAL TIME-OF-DAY LARGE GENERAL ELECTRIC SERVICE Rate 33

Minimum Bill:
Basic Service Charge.

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:
Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

Determination of On Peak Billing Demand:
The demand in kilowatts for billing purposes shall be the maximum 15 minute measured demand for the on-peak period in the current month. Demands will be determined to the nearest one-tenth kilowatt. Customers whose loads have rapidly fluctuating and/or intermittent demand characteristics shall be subject to special rules and regulations.

Power Factor Clause:
The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

General Terms and Conditions:

1. Customers or their architects, contractors and electricians should consult with the Company before proceeding to design or erect installations in which there will be a substantial electric load, to make sure their equipment will meet requirements and receive adequate service.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 15.2
~~Canceling Original Sheet No. 15.2~~

OPTIONAL TIME-OF-DAY LARGE GENERAL ELECTRIC SERVICE Rate 33

2. The primary service rate is applicable to customers that own their own transformers, related equipment, and distribution facilities downstream of the meter, satisfactory to the Company so customer can receive service and be metered at primary voltages of 2,400 volts or greater.

3. Customer agrees to contract for service under the Optional Time-of-Day Large General Electric Service rate for a minimum period of one year. At the end of a one-year period, customer shall have the option of remaining under the Optional Time-of-Day Large General Electric Service rate or of returning to the regular Large General Electric Service rate.

4. The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Date Filed:	~~January 26, 2024~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~March 1, 2024~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~ Original Sheet No. 16
~~Canceling Original Sheet No. 16~~

FIRM SERVICE ECONOMIC DEVELOPMENT Rate 34

Availability:

In all communities served for all types of general electric service which meets one of the following qualifications:

1. New Customers - An applicant with total expected demand of 200 Kw per month and usage of ~~-~~750,000 Kwh per year is eligible for service under this rate if it can meet any one of the following~~-~~ requirements: (i) its activities are largely or entirely different than that of the previous customer; (ii) that non-seasonal business has not been conducted at the premise for at least three billing periods prior to the application; (iii) that seasonal business has not been conducted at the premise for at least thirteen billing periods prior to the application; or (iv) the facility is newly constructed. T T

2. Existing Customers and Existing In-state Customers of Competing Suppliers - An existing customer with increased demand of 200 Kw per month and increased usage of 750,000 Kwh per year is eligible for service under this rate. Only the expanded portion of the facility will be eligible for the negotiated rate. In addition, the new load must be supplied from a separately metered circuit with separate metering equipment to be installed at the customer's expense. Average usage at the original facility must be at least as great as that which occurred in the previous 12 month period.

Rate:

Basic Service Charge:	$95.00 per month
Demand Charge:	To Be Negotiated
Energy Charge:	Otherwise applicable energy charge for Large General Service Rate 30

~~Interim Rate Increase:~~
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D ~~N~~D

Minimum Bill:

Basic Service Charge plus Demand Charge.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 16.1
~~Canceling Original Sheet No. 16.1~~

FIRM SERVICE ECONOMIC DEVELOPMENT Rate 34

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clauses:

Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

Right to Discontinue Service:

The Company reserves the right to refuse applicants who have not previously signed a contract for service under this rate if it determines either system capacity or system energy supply is projected to be insufficient, or if service reliability is expected to be at jeopardy.

Determination of Billing Demand:

The demand in kilowatts for billing purposes shall be the greater of the maximum 15 minute measured demand in the current month or 200 Kw. Demands will be determined to the nearest one-tenth kilowatt. Customers whose loads have rapidly fluctuating and/or intermittent demand characteristics shall be subject to special rules and regulations.

Power Factor Clause:

The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes (Kvar) in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

General Terms and Conditions:

1. The customer and the Company shall execute a contract for service to be effective under this rate for a period of five years from the date of service commencement.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

FIRM SERVICE ECONOMIC DEVELOPMENT Rate 34

2. The negotiated ~~energy~~demand charge shall be increased according to the differential between the negotiated rate and the ceiling as portrayed by the following schedule: T

Years	Differential Percent Decrease
1-3	0%
4	25%
5	50%

At the end ~~p~~of the fifth year, the negotiated agreement hereunder expires. T

3. Upon expiration of the contract, the customer shall be served under the otherwise applicable rate schedule.

4. Customers and their architects, contractors and electricians should consult with the Company before proceeding to design or erect installations in which there will be a substantial electric load, to make sure their equipment will meet requirements and receive adequate service.

5. The foregoing schedule is subject to Rates 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 17

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 18

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~ Original Sheet No. 19
~~Canceling 1st Revised Sheet No. 19~~

~~STREET~~PUBLIC LIGHTING SERVICE Rate 41

Availability:

For the ~~street~~ lighting ~~purposes including~~of streets, alleys and other road right of ways~~public grounds to either company-owned or municipally-owned street lighting systems~~. Service will be provided all night every night in the year with a minimum service requirement of 4,000 hours annually~~, and must be covered by written contract~~. C C

Rate:

For Company-owned Street Lighting: ~~7.825~~10.322¢ per Kwh ~~computed according to the total rated capacity of the lamps in use.~~ IL

For Municipally-owned Street Lighting: ~~6.988~~9.485¢ per Kwh ~~computed according to the total rated capacity of the lamps in use.~~ IL

Kwh shall be computed according to the total rated capacity of the lamps in use. L

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D

~~Interim Rate Increase:~~ ~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

~~Discount:~~
~~For contracts of less than three years~~ ~~None~~ D
~~For contracts of three years or more~~ ~~One percent times the total number of years of the contract.~~
~~Maximum discount Ten percent~~ D

Facilities Charge per unit per month: N
Applicable to lighting facilities owned, installed, and maintained by the Company.

LED, Overhead Conductor, Distribution Pole	$ 5.40
LED, Overhead Conductor, Street Light Pole	$10.50
LED, Underground Conductor, Distribution Pole	$ 7.10
LED, Underground Conductors, Street Light Pole	$12.20
Wood Lift Pole	$ 7.00

N

Date Filed: ~~January 26, 2024~~July 26, 2024
Effective Date: Service rendered on and after ~~March 1, 2024~~ September 1, 2024
Issued By: Travis R. Jacobson, Director – Regulatory Affairs
Docket No.: EL23-020

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~ Original Sheet No. 19
~~Canceling 1st Revised Sheet No. 19~~

~~STREET~~PUBLIC LIGHTING SERVICE Rate 41

~~**Minimum Bill**:~~
~~As provided in contract.~~

D
D

Payment:
Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~ Original Sheet No. 19.1
~~Canceling Original Sheet No. 19.1~~

~~STREET~~PUBLIC LIGHTING SERVICE Rate 41

Adjustment Clauses:

Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

1. The Company will maintain the Company-installed and owned facilities ~~and change the light bulbs~~ when notified by the customer or by Company personnel. ~~municipality that they are burned out except when the facilities are damaged or destroyed by vandalism, malicious mischief by third parties, or willful negligence on the part of employees of the municipality.~~ In case of vandalism, malicious mischief, or willful negligence the Company will charge the ~~municipality~~customer for the cost of repair and replacement. T T C

2. In ~~municipally~~customer-owned street lighting systems, an additional charge will be made to cover lamp replacements, materials and labor whenever such services are supplied by the Company. C

3. When service is not metered, the bill shall be computed on a~~n annual~~ daily basis, utilizing the minimum service requirement of 4,000 hours annually, and billed monthly to the customer~~and one-twelfth shall be payable each month~~. T T T

4. The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Date Filed:	~~January 26, 2024~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~March 1, 2024~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 20
~~Canceling Original Sheet No. 20~~

HIGH DENSITY CONTRACTED DEMAND RESPONSE Rate 45

Availability:

In all communities served for electric service to data center-type facilities housing high density computer processing technology where customers have (1) an expected demand of at least 10,000 Kw per month metered at a single delivery point and (2) an expected minimum load factor of 85%. Company must be able to interrupt customer's service under this rate schedule for up to 200 hours annually or as included in the electric service agreement. Customers who do not maintain these service requirements will have their service moved to the otherwise applicable rate schedule.

Billing:

As specified in the electric service agreement entered into by and between the Company and customer and approved by the South Dakota Public Utilities Commission. Customers taking service under this rate schedule shall be billed any and all incremental costs required to provide electric service to customers each month.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

General Terms and Conditions:

1. The customer shall execute an electric service agreement with the Company which shall be filed and approved by the South Dakota Public Utilities Commission. Any changes to a customer's bill that were not identified or anticipated at the time the agreement was entered into with the customer shall be included in an addendum to the agreement and filed with the South Dakota Public Utilities Commission.

2. The electric service agreement shall have a minimum term of three years but not exceed five years.

3. The electric service agreement shall include
   a. The number of hours a customer may be interrupted in an annual period.

~~N~~

~~N~~

b. The length of time (in minutes) in which the customer must interrupt service following receipt of Company signal.
c. The firm load amount not subject to interruption.
d. The deposit amount required prior to the commencement of service under this rate schedule.

4. The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 97% lagging and 97% leading.

5. The customer is responsible for the remote terminal unit (RTU) equipment, if applicable, installation and upgrade costs located between the customer's generator, or load control system, and the Company's energy management control system. The Company shall notify the customer when an RTU upgrade is required and the customer shall be given the opportunity to decide whether the RTU upgrade (RTU upgrade event) is installed. If the RTU upgrade is not installed, the customer's Rate 45 service shall be terminated and the customer moved to the otherwise applicable rate.

6. The Company may request the customer to interrupt at any time during an annual period beginning June 1 of each year and ending May 31 of the following year.

7. The penalty for non-performance when the Company requests the customer to interrupt will be the greater of $10.00 per Kw applicable to the demand specified in the electric service agreement with the Company or the appropriate reallocation of any penalties imposed on the Company by the Midcontinent Independent System Operator (MISO) during the period of non-performance. After a second failure to perform, within a 12-month period, the customer shall be liable for the penalty and may be moved to the otherwise applicable rate.

~~N~~

~~N~~

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 20.2

HIGH DENSITY CONTRACTED DEMAND RESPONSE Rate 45

8. The Company may request a summer and winter performance test each year, lasting up to one hour in length, to test the customer's interruption capability. Scheduled performance tests shall not count against the hour limit identified in the customer's electric service agreement. Two failures to perform, within a 12-month period, may result in the customer being moved to the otherwise applicable rate.

9. Additional terms and conditions may be added or amended from time-to-time with written notice to the customer to comply with MISO's load modifying resource (LMR) eligibility for the Company's utilization. The customer shall have the option of accepting the additional program rules provided by the Company or be moved to the otherwise applicable rate.

10. The Company shall require a contribution in aid of construction (CIAC) from the customer, in advance of the construction of any facilities, in the amount of the Company's estimated cost of installing and furnishing such service facilities, including the cost to disconnect and remove the same facilities. The final billing will reflect credit for the salvage value of materials used in providing electric service to customer's facilities. Any deficiency in such advance payment shall be paid by the customer upon presentation of a bill by the Company. Any amount deposited in excess of final billing by the Company will be refunded to the customer.

11. The foregoing schedule is subject to Rates 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state.

~~N~~ C ~~N~~

Date Filed:	~~September 21, 2022~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~January 6, 2023~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~22-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 21
~~Canceling 1st Revised Sheet No. 21~~

MUNICIPAL PUMPING SERVICE Rate 48

Availability:

For municipal pumping purposes provided the municipality uses electricity exclusively for all its pumping requirements and purchases all such electricity from the Company. The municipality must sign a contract for a minimum period of one year.

Rate:

Basic Service Charge: $~~19.00~~35.00 per month I

Demand Charge:

Connected loads of 10 Kw or less will be billed based on connected load. Connected loads in excess of 10 Kw will be based upon the highest 15 minute interval demand as registered upon a demand meter in the current month or 10 Kw, whichever is greater.

October – May: $~~5.00~~7.00 per Kw I
June – September: $~~7.00~~9.00 per Kw I

Energy Charge: ~~2.415~~4.036¢ per Kwh I

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D

~~Interim Rate Increase:~~ ~~N~~D
~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

Discount: For contracts of ten years or more 10%

Minimum Bill:

Basic Service Charge plus the demand charge.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

MUNICIPAL PUMPING SERVICE Rate 48

Power Factor Clause:

The Company reserves the right to require the customer to install adequate equipment so that at all times it can operate its facilities to maintain a power factor between 90% lagging and 90% leading. If the customer operates outside this range, the maximum 15 minute integrated reactive kilovolt amperes in excess of 50% of the maximum 15 minute integrated kilowatt demand for the same month will be billed at $3.35 per Kvar of such excess demand.

Adjustment Clauses:

Bills are subject to the following adjustments or any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

The foregoing schedule is subject to Rates 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 22

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 23

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 24
~~Canceling 1st Revised Sheet No. 24~~

RESIDENTIAL ELECTRIC DUAL FUEL SPACE HEATING SERVICE Rate 53 (CLOSED)

Availability:

In all communities served for single-phase residential electric service customers who operate Company approved interruptible electric space heating equipment so arranged to allow remote operation by the Company. The customer's primary source of space heating shall be the electric portion of a dual fuel heating system. The customer shall be responsible for providing a secondary source of space heating. Customers taking dual fuel space heating service under this rate will also be eligible to receive controlled electric water heating service hereunder. Heat pumps will not be served under this rate. Heat pumps will be provided electric service under the applicable firm service rate. The supplemental heating system portion of a heat pump heating system may be served under this rate. The customer must also receive electric service from the Company under another rate.

This rate is restricted to residential service customers who were served under this rate prior to July 1, 2016. Any residential customers may take space heating service under another applicable rate.

Type of Service:

Service shall be provided through a separate meter serving space heating and water heating facilities with no provision for connecting other loads thereto. The customer's dual fuel system controls, circulating fans and pumps and all other alternate fuel related equipment shall be served as firm load. Unless otherwise specified by the Company, the point of delivery and service voltage for this service shall be the same as for the customer's other electric service.

Rate:

Basic Service Charge: $~~0.247~~0.329 per day I

Energy Charge:

October – May: ~~2.936~~5.348¢ per Kwh NI

June – September: 10.793¢ per Kwh N

~~Base Fuel and Purchased Power: 2.524¢ per Kwh~~ D

~~Interim Rate Increase:~~ ~~N~~D

~~58.367% of amount billed under Basic Service Charge, Energy Charge and Demand Charge where applicable.~~ ~~N~~D ~~N~~D

Date Filed: ~~January 26, 2024~~July 26, 2024
Issued By: Travis R. Jacobson, Director – Regulatory Affairs
Docket No.: EL23-020
Effective Date: Service rendered on and after ~~March 1, 2024~~ September 1, 2024

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~Original Sheet No. 24
~~Canceling 1st Revised Sheet No. 24~~

RESIDENTIAL ELECTRIC DUAL FUEL SPACE HEATING SERVICE Rate 53 (CLOSED)

Minimum Bill:

Basic Service Charge.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

RESIDENTIAL ELECTRIC DUAL
FUEL SPACE HEATING SERVICE Rate 53 (CLOSED)

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. Past due bills are subject to a late payment charge in accordance with the provisions of Rate 100 or any amendments or alterations thereto.

Adjustment Clause:

Bills are subject to the adjustments for any amendments or alterations thereto:

1. Infrastructure Rider Rate 56
2. Environmental Cost Recovery Rider Rate 57
3. Fuel and Purchased Power Adjustment Rate 58
4. Transmission Cost Recovery Rate 59

General Terms and Conditions:

1. During the heating season, interruption will occur when the outside air temperature is below 0°F, between the hours of 5:00 p.m. through 9:00 p.m., Monday through Friday.

2. Electric water heating equipment will experience interruptions between the hours of 5:00 p.m. and 9:00 p.m., Monday through Friday.

3. The Company shall not be liable for loss or damage caused by interruption of service.

4. The foregoing schedule is subject to Rate 100-~~112~~140 and any amendments or alterations thereto or additional rules and regulations promulgated by the Company under the laws of the state. C

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~8th Revised~~Original Sheet No. 25
~~Canceling 7th Revised Sheet No. 25~~

INFRASTRUCTURE RIDER Rate 56

1. Applicability:

Applicable to bills for electric service provided under the Company's retail rate schedules this Infrastructure Rider (IR) and specifies the procedure utilized to recover the jurisdictional costs associated with infrastructure investments determined to be eligible for recovery in accordance with SDCL 49-34A-73.

2. Infrastructure Rider:

a. The IR per Kwh will be calculated using the projected capital costs and related expenses, along with the forecasted Kwh sales, to determine a South Dakota jurisdictional revenue requirement to be recovered through the IR rates.

b. The IR will include a return requirement on the capital investments based on the authorized rate of return and a true-up of the previous year's IR, as described in ¶ (2e).

c. The IR will be adjusted annually to reflect the Company's most recent projected capital costs and related expenses for projects determined to be recoverable under this tariff.

d. A true-up will reflect any over or under collection of revenue under the Infrastructure Rider based on actual expenditures from the preceding twelve month period plus carrying charges or credits accrued at a rate equal to the overall Rate of Return authorized in Docket No. EL~~15-024~~23-020. T

3. Time and Manner of Filing:

Montana-Dakota shall update the IR annually to be effective each May 1 and shall file the IR at least 60 days prior to the proposed effective date. The filing by Montana-Dakota shall be made by means of a revised IR tariff sheet identifying the total costs to be recovered, the derivation of the revenue requirement and resulting IR rate.

4. Infrastructure Rider Rate: $0.00394 per Kwh ~~I~~

Date Filed:	~~March 1, 2024~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~May 1, 2024~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~24-008~~23-020		

Montana-Dakota Utilities Co.
A Subsidiary of MDU Resources Group, Inc.
400 N 4th Street
Bismarck, ND 58501

D

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. 2

Section No. 3
3rd Revised Sheet No. 25.1
Canceling 2nd Revised Sheet No. 25.1

T

Reserved for Future Use

N

Date Filed:	May 22, 2019	**Effective Date:**	Service rendered on and after July 1, 2019
Issued By:	Tamie A. Aberle Director – Regulatory Affairs		
Docket No.:	EL 19-010		

D

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 26

ENVIRONMENTAL COST RECOVERY RIDER Rate 57

1. Applicability:
This rate schedule represents an Environmental Cost Recovery Rider (ECRR) and specifies the procedure to be utilized to recover the jurisdictional costs to be incurred by the Company in complying with federal and state environmental mandates determined to be eligible for recovery under SDCL 49-34A-97. Costs to be recovered may include capital costs and operating expenses incurred for environmental improvements to existing generation facilities. Costs being recovered under this tariff are currently not included in the rates established at the time of the Company's last general rate case.

2. Environmental Cost Recovery Rider:
a. An adjustment per Kwh will be calculated using the projected capital costs and related expenses, along with the forecasted Kwh sales, to determine a South Dakota jurisdictional revenue requirement to be recovered through the ECRR. The return component of the revenue requirement calculation will be the authorized rate of return from the Company's most recent general rate case.
b. The ECRR is applicable to all retail customers for electric energy sold, except those served under special contracts, and are allocated amongst the rate classes based on the Company's ~~AED~~ Factor No. 2 established in the Company's most recent general rate case. C
c. The ECRR will be adjusted annually (or other period authorized by the Commission) to reflect the Company's most recent projected capital costs and related expenses for projects determined to be eligible under SDCL 49-34A-97.
d. A true-up will reflect any over or under collection of revenue under the ECRR based on actual expenditures from the preceding twelve month recovery period plus carrying charges or credits accrued at the overall Rate of Return authorized in Docket No. EL~~15-024~~23-020. T

3. Time and Manner of the Filing:
Montana-Dakota shall file the ECRR at least 30 days prior to the proposed effective date. The filing by Montana-Dakota shall be made by means of a revised ECRR tariff sheet identifying the amounts of the adjustment, the derivation of the ECRR and the resulting ECRR by class.

4. Environmental Cost Recovery Rider: 0.000¢ per Kwh

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 27

FUEL AND PURCHASED POWER ADJUSTMENT Rate 58

1. Applicability:

This rate schedule sets forth the procedure to be used in calculating the Fuel and Purchased Power Adjustment. It specifies the procedure to be utilized to adjust the rates for electricity sold under Montana-Dakota's rate schedules in order to reflect: (a) changes in Montana-Dakota's average cost of fuel and purchased power, including electric wholesale sales margin; and (b) amortization of the Deferred Fuel Cost Account.

2. Effective Date and Limitation on Adjustments:

a. Unless otherwise ordered by the Commission, the effective dates of the Fuel and Purchased Power Adjustment shall be service rendered on and after the first day of each month. The effective date of the adjustment for amortization of the Deferred Fuel Cost Account shall be July 1 of each year.

b. Montana-Dakota shall file an adjustment to reflect changes in its average cost of electric supply only when the amount of change in such adjustment is at least .001 cents per Kwh. The adjustment to be effective July 1 shall be filed each year, regardless of the amount of the change.

3. Fuel and Purchased Power Adjustment:

a. The monthly Fuel and Purchased Power Adjustment shall reflect changes in Montana-Dakota's cost of fuel and purchased power a~~s compared to the cost of fuel and purchased power approved in its base rates~~ plus the annual Surcharge Adjustment. ~~The base fuel cost shall be 2.524¢ as established in the most recent general rate case.~~ D D D D

b. The cost of fuel and purchased power shall be the sum of the following costs for the most recent four month period, as allocated to South Dakota:

1. The cost of fossil and other fuels and reagents as recorded in Account Nos. 501, 502 and 547.

2. The net cost of purchases and costs linked to the utility's load serving obligation, including regional market administration expenses, associated with participation in wholesale electric energy and capacity markets as recorded in Account Nos. 555 and 575.

3. Capacity purchases as recorded in Account 555 and pipeline reservation charges as recorded in Account 547.

4. Less Product Tax Credits (PTCs) adjusted for the effect of income tax. (PTCs divided by the inverse of the tax rate)(1 – tax rate).

5. Less 100 percent of the wholesale sales margin.

6. Less the revenue from the sales of Renewable Energy Credits (RECs).

c. The cost per Kwh for the month is the sum of 3(b) above divided by retail sales volumes for the most recent four months.

The applicable Fuel and Purchased Power Adjustment shall be applied to each of Montana-Dakota's rate schedules.

4. Surcharge Adjustment:
All sales rate schedules shall be subject to a Surcharge Adjustment to be effective on July 1 each year. The Surcharge Adjustment per Kwh sold shall reflect the amortization of the applicable balance in the Deferred Fuel Cost Account calculated by dividing the applicable balance by the estimated Kwh sales for the twelve months following the effective date of the adjustment.

a. The balance in the Deferred Fuel Cost Account (Account 182.3) includes:

1. The current month over or under recovery, determined as follows:
   i. Montana-Dakota shall determine each month the cost for that month's fuel and purchased power as specified in Subsection 3.
   ii. Montana-Dakota shall subtract from the month's unit cost the unit cost reflected in rates for that month.
   iii. The resulting difference (positive or negative) shall be multiplied by the Kwh's sold that month under each rate schedule.

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~91st Revised~~ Original Sheet No. 27.2
~~Canceling 90th Revised Sheet No. 27.2~~

FUEL AND PURCHASED POWER ADJUSTMENT Rate 58

2. Refunds from supplier(s) and market operators with respect to fuel and purchased power costs.

3. Carrying charges or credits at a rate equal to the three-month Treasury Bill rate as published monthly by the Federal Reserve Board.

4. The balance in the Deferred Fuel Cost Account shall be decreased each month by the amount of the Surcharge Adjustment multiplied by the Kwh sales for the month. The amount amortized shall be applied pro rata between the Deferred Fuel cost Account and the interest balance.

5. Manner of Filing:
The Company shall file with the Commission prior to making an adjustment, a monthly statement, under oath, setting forth the fuel cost per kilowatt-hour for the most recent four month period, as set forth above. The adjustment in rates shall be effective with service rendered on and after the first day of each month, unless the Commission shall otherwise order.

6. Fuel and Purchased Power Adjustment:
The current and historical Fuel and Purchased Power Adjustment for customers can be found at www.montana-dakota.com/sd-rates-and-services. N N

~~Base Fuel~~	~~2.524¢~~	D
~~Fuel and Purchased Power Adjustment~~	~~(0.798)~~	~~R~~D
~~Total FPPA~~	~~1.726¢~~	~~R~~D

Date Filed:	~~June 17, 2024~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~July 1, 2024~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL23-020		

South Dakota Fuel & Purchased Power Adjustment

The Fuel & Purchased Power Adjustment includes the net cost to generate and purchase electricity. This charge changes monthly as the cost of fuel and purchased power fluctuates throughout the year. The table below shows the Fuel & Purchased Power Adjustment charge per kWh for the current and prior months.

Rate Effective Date	FPPA
July 1, 2024	$0.01726
June 1, 2024	$0.03911
May 1, 2024	$0.03911
April 1, 2024	$0.03911
March 1, 2024	$0.03911
November 1, 2023	$0.04471
October 1, 2023	$0.03075
September 1, 2023	$0.02428
August 1, 2023	$0.02279
July 1, 2023	$0.02165
June 1, 2023	$0.02189
May 1, 2023	$0.02363
April 1, 2023	$0.02299
March 1, 2023	$0.02595
February 1, 2023	$0.02472
January 1, 2023	$0.02072
December 1, 2022	$0.02363
November 1, 2022	$0.02260
October 1, 2022	$0.02447
September 1, 2022	$0.02424
August 1, 2022	$0.01850
July 1, 2022	$0.02149

Fuel & Purchased Power Adjustment is Prorated

The usage period on your electric bill typically spans parts of two different calendar months, depending on your billing cycle. The Fuel & Purchased Power Adjustment line item on the bill reflects a prorated charge representing this usage period. The amount charged is based on the number of billed days and the corresponding effective Fuel & Purchased Power Adjustment in place for each calendar month. For example, a customer's bill with a usage period from June 15 to July 15 would be billed 15 days at the June Fuel & Purchased Power Adjustment charge and 15 days at the July Fuel & Purchased Power Adjustment charge.

See Rate 58 for additional information regarding the Fuel and Purchased Power Adjustment.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 28

TRANSMISSION COST RECOVERY RIDER Rate 59

1. Applicability:
This rate schedule represents a Transmission Cost Recovery and specifies the procedure to be utilized to recover the net balance of the capital and operating costs and revenue credits of Montana-Dakota's transmission related expenses and revenues determined to be eligible for recovery in accordance with SDCL 49-34A-25.1 Costs to be recovered under the Transmission Recovery shall include new or modified transmission facilities such as transmission lines and other transmission related equipment such as substations, transformers and other equipment constructed to improve the power delivery capability or reliability of the transmission system as well as federally regulated costs charged to or incurred by the Company to increase regional transmission capacity or reliability that are not reflected in the rates established in the most recent general rate case.

2. Transmission Cost Recovery:

a. An adjustment per Kwh will be determined based on the cumulative transmission related costs and revenue credits eligible for recovery and as allocated to the South Dakota jurisdiction as of December 31 of each year and the projected Kwh sales for the recovery period. The adjustment will also include a return requirement on the capital investments based on the authorized rate of return and a true-up of the previous year's adjustment, as described in 2(d).

b. The adjustment will be applicable to all retail customers for electric energy sold, except those served under special contract and allocated among the rate classes based on the transmission allocation factor from Montana-Dakota's most recent South Dakota general rate case.

c. The adjustment per Kwh will be revised annually to reflect the current level of costs to be recovered.

d. The true-up will reflect any over or under collection of revenue under the Transmission Recovery from the preceding twelve month period plus carrying charges or credits accrued at a rate equal to the overall Rate of Return authorized in Docket No. EL~~15-024~~23-020. T

Date Filed:	~~June 30, 2015~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~9th Revised~~ Original Sheet No. 28.1
~~Canceling 8th Revised Sheet No. 28.1~~

TRANSMISSION COST RECOVERY RIDER Rate 59

3. Time and Manner of Filing:
Montana-Dakota shall update the Transmission Recovery to be effective each May 1 and shall file the Transmission Recovery at least 60 days prior to the proposed effective date. The filing by Montana-Dakota shall be made by means of a revised Transmission Recovery tariff sheet identifying the amounts of the adjustment, the derivation of the adjustment and the resulting Transmission Recovery rate.

4. Transmission Cost Recovery Rate: ($0.00216) per Kwh ~~R~~

Date Filed:	~~March 1, 2024~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~May 1, 2024~~ September 1, 2024
Issued By:	Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~24-007~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 29

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 30

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 31

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 32

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 33

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 34

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~9th Revised~~ Original Sheet No. 35
~~Canceling 8th Revised Sheet No. 35~~

OCCASIONAL POWER PURCHASE Rate 95
NON-TIME DIFFERENTIATED

Availability:

To any qualifying cogeneration and small power production (COG/SPP) facilities for the purpose of generating occasional electric energy in parallel with the Company's system. This schedule is applicable to cogeneration and small power production facilities with a design capacity of 100 Kw or less, that are Qualifying Facilities as defined under 18 CFR, Part 292 capable of providing energy on a seasonal or month to month basis.

Rate:

Metering charge for single phase service	$0.07 per day
Metering charge for three phase service	$0.25 per day

~~Interim Rate Increase:~~
~~58.367% of amount billed under Metering Charge.~~ ~~ND~~ ND

Energy delivered to and accepted by Company by a qualifying facility shall paid for by Company as follows: 2.813¢ per Kwh

Energy Sales to Small Qualifying Facility:

Service provided to such customers by the Company shall be billed at the appropriate rate, by class of customers (i.e., residential, small or large general service, etc.) that is currently on file with the Commission.

General Terms and Conditions:

1. The rates shall be reviewed annually, updated if necessary, and revised upon the Commission's approval.

2. The Company shall install appropriate metering facilities to record all flows of energy necessary to bill and pay in accordance with the charges and payments contained in this rate schedule.

3. The customer shall, with prior written consent of the Company, furnish, install and wire the necessary service entrance equipment, meter sockets, meter enclosure cabinets, or meter connection cabinets that may be required by the Company to properly meter usage and sales to the Company.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
Original Sheet No. 35.1

OCCASIONAL POWER PURCHASE Rate 95
NON-TIME DIFFERENTIATED

4. A written contract with the Company shall be signed stipulating the terms and conditions of the interconnection and sale of the electricity to the Company. The term of the contract hereunder shall be at least 12 months but less than 10 years.

5. All services provided by the Company under this and all other schedules are governed by the rules and regulations approved by the South Dakota Public Utilities Commission. Rates charged hereunder may be modified by Company at any time by making a unilateral rate application with the South Dakota Public Utilities Commission or its successor. The new rates shall be effective upon approval by the Commission.

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~9th Revised~~Original Sheet No. 36
~~Canceling 8th Revised Sheet No. 36~~

POWER PURCHASE Rate 96
TIME DIFFERENTIATED

Availability:

To any qualifying cogeneration and small power production (COG/SPP) facilities for the purpose of generating short-term electric energy in parallel with the Company's system. This schedule is applicable to cogeneration and small power production facilities with a design capacity of 100 Kw or less, that are Qualifying Facilities as defined under 18 CFR, Part 292 and capable of providing capacity and energy.

Rate:

Metering charge for single phase service	$0.19 per day
Metering charge for three phase service	$0.31 per day

~~Interim Rate Increase:~~
~~58.367% of amount billed under Metering Charge.~~ ~~N~~D
~~N~~D

Energy delivered to and accepted by Company by a qualifying facility shall be paid for by Company as follows:

On-Peak	Off-Peak
2.806¢ per Kwh	2.813¢ per Kwh

Peak Periods: The On-Peak Period is defined as those hours between 12 p.m. and 8 p.m. local time, Monday through Friday in the months of June through September. The Off-Peak Period is defined as all other hours. Definitions of On-Peak and Off-Peak periods are subject to change with change in the Company's system operating characteristics.

Monthly capacity payment:

1. Monthly capacity payment shall be the MISO capacity auction clearing price for Zone 1. The capacity payment is subject to change annually through the year 2030.
2. Effective in 2031 the monthly capacity payment shall be $9.579 per Kw applicable for the remainder of the term of the contract. Such payments are to be based on the capacity cost of combustion turbine peaking generation.

Monthly capacity payments for a QF (not registered as a MISO generator) shall be assigned by Montana-Dakota based upon the amount of qualifying capacity assigned to an eligible resource under BPM-011-Resource Adequacy of the MISO Tariff, subject to adjustment annually in accordance with BPM-011.

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

T

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~2nd Revised~~ Original Sheet No. 36.1
~~Canceling 1st Revised Sheet No. 36.1~~

POWER PURCHASE Rate 96
TIME DIFFERENTIATED

N
N

Monthly capacity payments for a MISO-registered QF shall be based on the capacity credits assigned by MISO on an annual basis.

Capacity payments will be paid in the subsequent billing period.

Energy Sales to Small Qualifying Facility:

Service provided to such customers by the Company shall be billed at the appropriate rate, by class of customers (i.e., residential, small or large general service, etc.) that is currently on file with the Commission.

General Terms and Conditions:

1. The rates shall be reviewed annually, updated if necessary, and revised upon the Commission's approval.

2. The Company shall install appropriate metering facilities to record all flows of energy necessary to bill and pay in accordance with the charges and payments contained in this rate schedule.

3. The customer shall, with prior written consent of the Company, furnish, install and wire the necessary service entrance equipment, meter sockets, meter enclosure cabinets, or meter connection cabinets that may be required by the Company to properly meter usage and sales to the Company.

4. A written contract with the Company shall be signed stipulating the terms and conditions of the interconnection and sale of the electricity to the Company. The term of the contract hereunder shall be for a minimum term of one year but less than 10 years.

5. The customer has the option of contracting for either the "Standard Payment Option" or "Net Billing Option" for purposes of computing payments as stipulated in the written contract.

6. All services provided by the Company under this and all other schedules are governed by the rules and regulations approved by the South Dakota Public Utilities Commission. Rates charged hereunder may be modified by Company at any time by making a unilateral rate application with the South Dakota Public Utilities Commission or its successor. The new rates shall be effective upon approval by the Commission.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 3
~~1st Revised~~Original Sheet No. 37 D
~~Canceling Original Sheet No. 37~~

Reserved for Future Use T

Date Filed:	~~August 23, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~September 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~16-026~~23-020		

Montana-Dakota Utilities Co.
A Division of MDU Resources Group, Inc.
400 N 4th Street
Bismarck, ND 58501

D

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. 2

Section No. 3
1st Revised Sheet No. 37.1 D
Canceling Original Sheet No. 37.1

Reserved for Future Use T

D

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section 4
Original Sheet No. 1

LIST OF ELECTRIC CONTRACTS WITH DEVIATIONS

Name and Location of Customer	Type or Class of Service	Execution and Expiration Date	Most Comparable Regulatory Tariff	
			Schedule No.	Contract Differences
None				

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 1

GENERAL PROVISIONS Rate 100

C

Title		Page No.	
I.	Purpose	2	
II.	Definitions	2	
III.	General Terms and Conditions	3	
1.	Rules for Application of Electric Service	3-4	
2.	Consumer Deposits	4-5	
3.	Late Payment Charge	~~5~~-6	T
4.	Returned Check Charge	6	
5.	Manual Meter Reading Charge	6	N
~~5.~~6.	Tax Clause	6	
~~6.~~7.	Utility Services Performed After Normal Business Hours	~~6~~-7	T
~~7.~~8.	Reconnection Fee for Seasonal Customers	~~6~~-7	T
~~8.~~9.	Discontinuance of Service for Nonpayment of Bills	7-8	T
~~9.~~10.	Discontinuance of Service for Causes Other Than Nonpayment of Bills	~~7~~-8-9	T
~~10.~~11.	Bill Discount for Qualifying Employees	~~8~~9	T
~~11.~~12.	Method of Computing Initial or Final Bills for Electric Service for Less Than a Full Monthly Billing Period	~~8~~9	T
~~12.~~13.	Selective Testing Plan for Meters	~~8~~9	T
14.	Electric Meter Test by Customer Request	~~8~~-9-10	T
~~13.~~15.	Billing Adjustments	10	N
~~14.~~16.	Additional Rates Identifying Special Provisions	~~9~~10	T
~~15.~~17.	Modification of Rates, Rules and Regulations	~~9~~11	T

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 1.1

GENERAL PROVISIONS Rate 100

C

I. PURPOSE:

These rules are intended to define good practice which can normally be expected, but are not intended to exclude other accepted standards and practices not covered herein. They are intended to ensure adequate service to the public and protect the Company from unreasonable demands.

The Company undertakes to furnish service subject to the rules and regulations of the Public Utilities Commission of South Dakota (Commission) and as supplemented by these general provisions, as now in effect or as may hereafter be lawfully established, and in accepting service from the Company, each customer agrees to comply with and be bound by said rules and regulations and the applicable rate schedules. Also refer to Electric Service Rules & Regulations Rate 110.

II. DEFINITIONS:

The following terms used in this tariff shall have the following meanings, unless otherwise indicated:

APPLICANT – A customer requesting Company to provide service.

COMMISSION – Public Utilities Commission of the State of South Dakota.

COMPANY – Montana-Dakota Utilities Co. (Montana-Dakota)

CUSTOMER – Any individual, partnership, corporation, firm or other organization, or government agency supplied with service by Company at one location and at one point of delivery unless otherwise expressed in these rules or in a rate schedule.

RATE – Shall mean and include every compensation, charge, fare, toll, rental, and classification, or any of them, demanded, observed, charged or collected by the Company for any service, product, or commodity, offered by the Company to the public, and any rules, regulations, practices or contracts affecting any such compensation, charge, fare, toll, rental or classification.

III. GENERAL TERMS AND CONDITIONS:

1. RULES FOR APPLICATION OF ELECTRIC SERVICE:
   i. Residential Electric Service is available to any residential customer for domestic purposes or general farm use in which service is provided for the producing operations of a farm or ranch only. All normal sized equipment used for domestic lighting, heating, cooking and power, and used strictly for household purposes, may be supplied through one meter.

      a. Residential service is defined as service for domestic general household purposes in space occupied as living quarters, designed for occupancy by one family. Typical service would include the following: separately metered units, such as single private residences, single apartments, mobile homes, sorority and fraternity houses and general farm use in which service is provided for the producing operations of a farm or ranch (this is not an all-inclusive list). In addition, auxiliary buildings on the same premise as the living quarters, used for residential purposes, may be served on the residential rate where premise is defined as a contiguous parcel of land undivided by a dedicated street, alley, highway, or other public thoroughfare or railway.

      b. Motors and other equipment which interfere with service to neighboring customers, all motors larger than 5 horsepower and temporary or seasonal loads totaling more than 25 kilowatts (Kw) will not be permitted on the Residential Electric Service Rate without prior Company approval.

      c. Only single phase service is available under the Residential Electric Service Rate.

   ii. Three phase service shall be served under the appropriate General Electric Service Rate.

iii. General Electric Service is defined as service provided to non-residential services, such as a business enterprise in space occupied and operated for nonresidential purposes. Typical service would include: stores, offices, shops, restaurants, boarding houses, hotels, service garages, wholesale houses, filling stations, barber shops, beauty salons, apartment houses with master metering exemptions, common areas of shopping malls or apartments (such as halls or basements), churches, elevators, schools and facilities located away from the home site (this is not an all-inclusive list).

iv. If separate metering is not practical for a single unit (one premise) that is using electricity for both domestic purposes and for conducting business (or for nonresidential purposes), the customer will be billed under the predominate use policy. Under this policy, the customer's combined service is billed under the rate (Residential or General Electric Service) applicable to the type of service which constitutes 50% or more of the total connected load.

v. Other classes of service furnished by the Company shall be defined in applicable rate schedules or in rules and regulations pertaining thereto. Service to customers for which no specific rate schedule is applicable shall be billed on the appropriate General Electric Service Rate.

vi. Where more than one rate schedule is available for the same class of service, the Company will assist the customer in selecting the applicable rate schedule(s). The Company is not required to change a customer from one rate schedule to another more often than once in 12 months unless there is a material change in the customer's load which alters the availability and/or applicability of such rate(s), or unless a change becomes necessary as a result of an order issued by the Commission or a court having jurisdiction. N N

2. CONSUMER DEPOSITS:

The Company will determine whether or not a deposit shall be required of an applicant for electric service in accordance with Commission rules.

i. The amount of such deposit shall not exceed one-sixth of the estimated annual bill. If a customer has no deposit or one which is inadequate in comparison with the customer's recent bills for service the Company may collect an additional amount in order to bring the total deposit up to the foregoing standard. Should a customer be unable to pay the full amount of the deposit, the Company shall accept payment of the deposit in reasonable installments not to exceed four months.

ii. The Company may accept in lieu of a cash deposit a contract signed by a guarantor, satisfactory to the Company, whereby the payment of a specified sum not to exceed the required cash deposit is guaranteed. The term of such contract shall automatically terminate after the customer has established credit that would result in return of a deposit or at the guarantor's request upon sixty days written notice to the Company. However, no agreement shall be terminated without the customer having made satisfactory settlement for any balance, which the customer owes the Company. Upon termination of a guarantee contract, a new contract or a cash deposit may be required by the Company.

iii. The customer may, in lieu of a deposit, be placed on an early payment list whereby the customer shall pay the service bill within a minimum of five working days. However for early payment, early disconnection shall be proper when a customer fails to pay the service bill within a minimum of five working days.

iv. A deposit shall earn interest at the rate of 7% per year for such period as the customer receives service. Interest shall be credited to the customer's account annually during the month of December.

v. Deposits with interest shall be refunded to customers at termination of service provided all billings for service have been paid. Deposits with interest will be refunded to all active customers, after the deposit has been held for twelve months, provided prompt payment record, as defined in the Commission rules, has been established.

3. LATE PAYMENT CHARGE:
Amounts billed will be considered past due if not paid by the due date shown on the bill. An amount equal to 1% per month will be applied to any past due amount, provided however, that such amount shall not apply where a bill is in dispute or a formal complaint is being processed.

All payments received will apply to the customer's account prior to calculating the late payment charge. Those payments applied shall satisfy the oldest portion of the bill first.

4. RETURNED CHECK CHARGE:
A charge of $40.00 will be collected by the Company for any~~each~~ check not honored ~~charged back to~~by the customer's financial institution for any reason.~~ Company by a bank.~~

5. MANUAL METER READING CHARGE:
A monthly Manual Meter Reading Charge of $26.05 per month will be assessed customer(s) who have requested, and received Company approval, to have their meter read manually each month in lieu of an AMR-equipped meter read. Customer(s) agree to contract for the manual reading of the meter for a minimum period of one year.

~~5~~6. TAX CLAUSE:
In addition to the charges provided for in the electric tariffs of the Company, there shall be charged pro rata amounts which on an annual basis shall be sufficient to yield to the Company the full amount of any sales, use or excise taxes, whether they be denominated as license taxes, occupation taxes, business taxes, privilege taxes, or otherwise, levied against or imposed upon the Company by any municipality, political subdivision or other entity, for the privilege of conducting its utility operations therein.

The charges to be added to the customer's service bills under this clause shall be limited to the customers within the corporate limits of the municipality, political subdivision or other entity imposing the tax.

~~6~~7. UTILITY SERVICES PERFORMED AFTER NORMAL BUSINESS HOURS:
For service requested by customers after the Company's normal business hours and on Saturday, Sunday, or legal holidays, a charge will be made for labor at standard overtime service rates and material at retail prices.

C

Customers requesting service after the Company's normal business hours will be informed of the after hour service rate and encouraged to have the service performed during normal business hours.

N

To ensure the Company can service the customer during normal business hours, the customer's call must be received by 12:00 p.m., local time, on a regular work day for a disconnection or reconnection of service that same day. For calls received after 12:00 p.m., local time, on a regular work day, customers will be advised that over time service rates will apply if service is required that day and the work cannot be completed during normal working hours. Service may be scheduled for a future workday to avoid overtime charges.

N

~~7~~8. RECONNECTION FEE FOR SEASONAL CUSTOMERS:
A charge will be collected for reconnecting electric service to a customer who requests reconnection of service, at a location where the same customer discontinued the same service during the preceding twelve month period.

T

Applicable Charge:
i. Customers with non-demand meters: $20.00
ii. Customers with demand meters: $40.00

~~8.~~9. DISCONTINUANCE OF SERVICE FOR NONPAYMENT OF BILLS: T

i. All bills for service are due when rendered and will be considered delinquent if not paid by the due date shown on the bill. If any customer shall become delinquent in the payment of service bills, such service may be discontinued by the Company after satisfying all the conditions set forth in ARSD Section 20:10:20:03. T

ii. The Company may collect a fee of $20.00 before restoring electric service which has been disconnected for nonpayment of service bills or where a Service Extender has been installed in lieu of full disconnection. For calls received after 12:00 p.m. local time on a regular workday, customers will be advised that over time service rates will apply if service is required that day and the work cannot be completed during normal working hours. Service may be scheduled for a future workday to avoid over time charges. T N N

~~9.~~10. DISCONTINUANCE OF SERVICE FOR CAUSES OTHER THAN NONPAYMENT OF BILLS: T
The Company reserves the right to discontinue service for any of the following reasons:

i. In the event of customer use of equipment in such a manner as to adversely affect the Company's equipment or service to others.

ii. In the event of tampering with the equipment furnished and owned by the Company.

iii. For violation of or noncompliance with the Company's rules on file with the Commission.

iv. For failure of the customer to fulfill the contractual obligations imposed as conditions of obtaining service.

v. For refusal of reasonable access to property to the agent or employee of the Company for the purpose of inspecting the facilities or for testing, reading, maintaining or removing meters.

The right to discontinue service for any of the above reasons may be exercised whenever and as often as such reasons may occur, and any delay on the part of the Company in exercising such rights, or omission of

 C

any action permissible hereunder, shall not be deemed a waiver of its rights to exercise same.

Nothing in these regulations shall be construed to prevent discontinuing service without advance notice for reasons of safety, health, cooperation with civil authorities, or fraudulent use, tampering with or destroying Company facilities.

The Company may collect a reconnect fee of $20.00 before restoring electric service, which has been disconnected for the above causes.

~~10.~~11. BILL DISCOUNT FOR QUALIFYING EMPLOYEES: T
A bill discount may be available for residential use only in a single family unit served by Montana-Dakota Utilities Co. to qualifying employees and retirees of MDU Resources and its subsidiaries.

The bill shall be computed at the applicable rate, and the amount reduced by 33 1/3%.

~~11.~~12. METHOD OF COMPUTING INITIAL OR FINAL BILLS FOR ELECTRIC SERVICE FOR LESS THAN A FULL MONTHLY BILLING PERIOD: T
Customer's meters are read as nearly as practicable at thirty day intervals. All charges will be prorated on a daily basis, whenever the billing period is less than 27 calendar days or more than 35 calendar days. The minimum monthly bill, basic service ~~sur~~charge, kilowatt hour T
blocks and demand charge provisions in all rate schedules will be prorated.

~~12.~~13. SELECTIVE TESTING PLAN FOR METERS: T
The electric meter population shall be tested in accordance with the Electric Meter Testing Program approved by the Commission.

~~13.~~14. ELECTRIC METER TEST BY CUSTOMER REQUEST: T
Any customer may request the Company to test its electric meter. The Company shall make the test as soon as possible after receipt of the request. If a request is made within one year after a previous request, the Company may require a deposit as follows:

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 1.8

GENERAL PROVISIONS Rate 100

 C

Meter Rating	Deposit Amount
Residential	
All	$10.00
Non-Residential	
1-Phase	$10.00
1-Phase Demand and Self-Contained 3-Phase	$20.00
All Other Polyphase	$30.00

The deposit shall be refunded only if the meter is found to have an unacceptable error, as defined in the Commission's regulations.

15. BILLING ADJUSTMENTS: N
If a meter or billing error results from 1) an inaccurate meter, 2) an incorrect reading of the meter, 3) an incorrect application of a rate schedule, 4) an incorrect connection of the meter, 5) an application of an incorrect multiplier or constant or 6) other errors affecting a customer's bills:

i. Resulting in a customer being underbilled, the Company shall recalculate the bills and reissue corrected bills for service during the period of the error. If the error date cannot be determined with reasonable certainty, the charge shall be limited to twelve months from the date the error was discovered. In no event shall a residential customer be charged for a period exceeding one year.

ii. Resulting in a customer being overbilled, the Company shall recalculate the bills and reissue corrected bills for service during the period of the error. If the error date cannot be determined with reasonable certainty, the refund shall be limited to twelve months from the date the error was discovered. N

~~14.~~16. SEE ALSO THE FOLLOWING RATES FOR SPECIAL PROVISIONS: T
Rate 112 – Electric Extension Policy
Rate 115 – Summary Billing N

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 1.8

GENERAL PROVISIONS Rate 100

 C

Rate 133 – Rules and Policies for Implementing Master Metering Restrictions
Rate 140 – Meter Data and Privacy Policy N

~~15.~~17. MODIFICATION OF RATES, RULES AND REGULATIONS: T
Company reserves the right to modify its rates, rules, and regulations or other provisions now or hereafter in effect, in any manner permitted by law.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 2

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 3

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 4

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 5

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 6

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 7

Reserved for Future Use

Date Filed:	~~May 20, 2016~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~July 1, 2016~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director – Regulatory Affairs		
Docket No.:	EL~~15-024~~23-020		

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 8

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 9

Reserved for Future Use

MONTANA-DAKOTA UTILITIES CO.

ELECTRIC SERVICE
RULES and REGULATIONS

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 10.1

ELECTRIC SERVICE RULES AND REGULATIONS Rate 110

		Page No.
Section 100 – GENERAL		
101	Purpose	6
102	Definitions	6
103	Customer Obligation	6-7
104	Liability	7-9
105	Electrical Codes and Ordinances	9
106	Wiring Adequacy	9
107	Inspection of Wiring	10
108	Permits, Certificates, Affidavits	10
109	Consultation with the Company	10
110	Unauthorized Use of Service	10-11
111	Unauthorized Attachments to Poles	11
Section 200 – USE OF ELECTRIC SERVICE		
201	Rate Schedules	12
202	Resale of Energy	12
203	Temporary Service	12
204	Standby Service	12
205	Parallel Service	12
206	Transformer Installations on Customer's Premises	13
207	Overhead to Underground Primary Conversion	14
Section 300 – ELECTRIC SERVICE AVAILABLE		
301	Frequency	14
302	Secondary Voltages	14-15
303	Primary Voltages	15

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

ELECTRIC SERVICE RULES AND REGULATIONS Rate 110

		Page No.
Section 400 – SECONDARY VOLTAGE SERVICE (Under 600 Volts)		
401	Secondary Voltage Service Connections	15
402	Service Connections and Disconnections	16
403	Number of Service Drops	16
404	Services in Raceways	16
405	Service Entrance Requirements	16
406	Identification of Conductors	16
407	Overhead Service Drops	17-18
408	Secondary Voltage Underground Service	19
409	Mobile Home Service	19
Section 500 – PRIMARY VOLTAGE SERVICE (2400 Volts of More)		
501	General	19
502	Service Entrance Equipment	20
503	Overcurrent Protection	20
504	Disconnecting Means	20
505	Load Balance	20

		Page No.
Section 600 – METERING		
601	General	20
602	Meter Installations	21-22
603	Meter-Switch-Fuse Wiring Sequence	22
604	Meter Locations	23
605	Indoor Metering	23
606	Wiring Diagrams	23
607	Labeling	23
608	Seals	24
Section 700 – UTILIZATION EQUIPMENT		
701	Interfering Loads	24
702	Voltage Flicker and Harmonics	24
703	Power Factor	24
704	X-Ray Equipment	25
705	Electric Welders	25
706	Electric Motors	25
707	Flashing Display Signs	26
708	Fluorescent and Gaseous Tub Lighting	26
709	Electric Heat Equipment	26
710	Computers and Electronic Equipment	26
711	Carrier Equipment	26

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

ELECTRIC SERVICE RULES AND REGULATIONS Rate 110

ILLUSTRATIONS

		Page No.
Figure 1 –	Typical Service Attachment	27
Figure 2 –	Transformer Rated Metering, Padmount Transformer	28
Figure 3 –	Transformer Rated Metering, Overhead or Underground Service	29
Figure 4 –	Polyphase Self Contained Meter Connections	30
Figure 5 –	Typical Padmount Equipment Installation	31
Figure 6 –	Typical Transition Cabinet Installation	32

Section 100 – General

101. Purpose

These rules are intended to define good practice which can normally be expected, but are not intended to exclude other generally accepted standards and practices not covered herein. They are intended to ensure adequate service to the public and protect the Company from unreasonable demands.

The Company undertakes to furnish service subject to the rules and regulation of the South Dakota Public Utilities Commission (Commission) as supplemented by these general provisions, as now in effect or as may hereafter be lawfully established, and in accepting service from the Company, each customer agrees to comply with and be bound by said rules and regulations and the applicable rate schedules.

102. Definitions

Company – Montana Dakota Utilities Co.

Customer – Any individual, partnership, corporation, firm, other organization or government agency supplied with service by the Company at one location and one point of delivery unless otherwise expressly provided in these rules or in a rate schedule.

103. Customer Obligation

103.1 Application for Service – A customer desiring electric service must submit an application to the Company before commencing the use of the Company's service. The Company reserves the right to require a signed application or written contract for service to be furnished. All applications and contracts for service must be made in the legal name of the customer desiring the service. The Company may refuse service or terminate service to a customer who fails or refuses to furnish reasonable information requested by the Company for the establishment of a service account. Any customer who uses electric service shall be subject to the Company's rates, rules, and regulations and shall be responsible for payment of all service used.

Subject to rates, rules and regulations, the Company will continue to supply electric service until notified by the customer to discontinue the service. The customer will be responsible for payment of all service furnished through the date of discontinuance.

Any customer may be required to make a deposit as necessary.

103.2 Access to Customer's Premises – Company representatives, when properly identified, shall have access to customer's premises at all reasonable times for the purpose of reading meters, making repairs, making inspections, removing the Company's property, or for any other purpose incidental to the service. The Company will make reasonable effort to contact the customer, but the Company reserves the right to interrupt service to conduct maintenance on metering equipment, including an exchange of the meter.

103.3 Company Property – The customer shall not disconnect, change connections, make connections or otherwise interfere with Company's meters or other property or permit same to be done by other than the Company's authorized employees.

103.4 Relocated Facilities – Where Company facilities are located on or adjacent to a customer's premises where there is an encroachment(s) to electric facilities the customer shall be charged for line relocation on the basis of actual costs incurred by the Company including any required easements.

103.5 Notification of Unsafe Conditions – The customer shall immediately notify the Company of any unsafe conditions associated with the Company's electric facilities at the customer's premises.

103.6 Termination of Service – All customers are required to notify the Company, to prevent their liability for service used by succeeding tenants, when vacating their premises. Upon receipt of such notice, the Company will read the meter and further liability for service used on the part of the vacating customer will cease.

104. Liability

104.1 Continuity of Service – The Company's electric system is unusually widespread and has many interconnections with sources of power other than its own generating stations and it is subject to exposure by storms and other factors not under its control. The Company employs the latest developments in equipment and methods of operation for the purpose of maintaining adequate service. The Company will use all reasonable care to provide continuous service but does not assume responsibility for a regular and uninterrupted supply of electric service and will not be liable for any loss, injury, death or damage resulting from or caused by the interruption of the same.

104.2 Customer's Equipment – Neither by inspection or rejection, nor in any other way does the Company give any warranty, expressed or implied, as to the adequacy, safety or other characteristics of any structures, equipment, lines, appliances or devices owned,

installed or maintained by the customer, leased by the customer from third parties or used on the customer's premise. It is the obligation of the customer to consult with the Company regarding maximum available fault current and to provide such protection devices as may be necessary to safeguard the equipment and installation from interruptions, variation in voltage and frequency, single-phase energization of three-phase lines, reversal of phase rotation or other abnormal conditions. (Refer to Paragraph 710)

104.3 Company Equipment and Use of Service – The Company will not be liable for any loss, injury, death or damage resulting in any way from the supply or use of electricity or from the presence or operation of the Company's structures, equipment, lines, appliances or devices on the customer's premises, except loss, injuries, death, or damages resulting from the negligence of the Company.

104.4 Indemnification – Customer agrees to indemnify and hold Company harmless from any and all injury, death, loss or damage resulting from customer's negligent or wrongful acts under and during the term of service. Company agrees to indemnify and hold customer harmless from any and all injury, death, loss or damage resulting from Company's negligent or wrongful acts under and during the term of service.

104.5 Force Majeure – In the event of either party being rendered wholly or in part by force majeure unable to carry out its obligations, then the obligations of the parties hereto, so far as they are affected by such force majeure, shall be suspended during the continuance of any inability so caused. Such causes or contingencies affecting the performance by either party, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting the performance relieve either party from its obligations to make payments of amounts then due hereunder, nor shall such causes or contingencies relieve either party of liability unless such party shall give notice and full particulars of the same in writing or by telephone to the other party as soon as possible after the occurrence relied on.

The term "force majeure" as employed herein shall include, but shall not be limited to, acts of God, strikes, lockouts or other industrial disturbances, failure to perform by any third party, which performance is necessary to the performance by either customer or Company, acts of the public enemy or terrorists, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrest and

restraint of rulers and peoples, civil disturbances, explosions, breakage or accident to machinery or electric lines, animal interference, sudden partial or sudden entire failure of electric transmission or supply, failure to obtain materials and supplies due to governmental regulations, and causes of like or similar kind, whether herein enumerated or not, and not within the control of the party claiming suspension, and which by the exercise of due diligence such party is unable to overcome; provided that the exercise of due diligence shall not require settlement of labor disputes against the better judgment of the party having the dispute.

The term "force majeure" as employed herein shall also include, but shall not be limited to, inability to obtain or acquire, at reasonable cost, grants, servitudes, rights-of-way, permits, licenses, or any other authorization from third parties or agencies (private or governmental) or inability to obtain or acquire at reasonable cost necessary materials or supplies to construct, maintain, and operate any facilities required for the performance of any obligations under this agreement, when any such inability directly or indirectly contributes to or results in either party's inability to perform its obligations.

105. Electrical Codes and Ordinances

The Electric Service Rules and Regulations contained herein are supplementary to and do not intentionally conflict with nor supersede the latest edition of the National Electrical Code, the National Electrical Safety Code, nor such state and municipal laws and ordinances that may be in effect in the areas in which the Company furnishes electric service, except that where the requirements of these Electric Service Rules and Regulations exceed those of such codes, laws, and ordinances, these Electric Service Rules and Regulations shall apply. Existing installations, including maintenance replacements, that currently comply with prior revisions of these rules and regulations, need not be modified to comply with these rules except as may be required for safety reasons.

106. Wiring Adequacy

Wiring codes provide minimum requirements for safety. Installation of wiring capacity greater than minimum code requirements is recommended to bring to the customer all the benefits of electric service and to protect building investment by minimizing obsolescence resulting from an inadequate wiring system.

107. Inspection of Wiring

Where permits and inspections covering customer's wiring and installation are required by local ordinance, it is mandatory that such requirements be fulfilled before the Company will make connections to the customer's installation. In locations where such inspections are not required by law or ordinance, an affidavit by the wiring contractor stating that the wiring has been done in compliance with the National Electrical Code will be acceptable.

108. Permits, Certificates, Affidavits

It is the responsibility of the customer to obtain all necessary permits, certificates of inspection or affidavits as required in Paragraph 107 above and to notify the Company promptly of any proposed alterations or additions to customer's load. Failure to comply with these requirements may result in delayed connection, interruption of service or damage to apparatus.

109. Consultation with the Company

109.1 The location, size and character of the customer's load and the current, voltage, frequency, phases, etc. which the Company has available at the customer's location will determine the type of service supplied to the customer.

109.2 Architects, engineers, contractors, electric dealers, wiremen and others must confer with local representatives of the Company to determine the type of service that will be available before designing or preparing specifications for new electrical installations or alterations to existing installations.

109.3 In all cases involving large installations and other cases where any doubt exists, full information as to the type of service available should be obtained from the Company.

110. Unauthorized Use of Service

110.1 Unauthorized use of service is defined as any deliberate interference that results in a loss of revenue to the Company. Violators are subject to prosecution.

110.2 Types of unauthorized use of service include, but are not limited to, the following:
(a) Bypass around meter.
(b) Meter reversed.
(c) Equipment connected ahead of meter.
(d) Tampering with meter that affects the accurate registration of electric usage.
(e) Electricity being used after service has been discontinued by the Company.

110.3 In the event that there has been unauthorized use of service, customer shall be charged for:

(a) All costs associated with investigation or surveillance;
(b) Estimated charge for non-metered electricity;
(c) All time to correct situation;
(d) Any damage to Company property.

110.4 A customer's service disconnected for unauthorized use of service shall be reconnected after the customer has furnished satisfactory evidence of compliance with Company's rules and conditions of service, and paid any charges which are due, including:

(a) All delinquent bills, if any;
(b) The amount of any Company revenue loss attributable to said tampering;
(c) Expenses incurred by the Company in replacing or repairing the meter or other equipment, costs incurred in the preparation of the bill, plus costs as outlined in Paragraph 110.3;
(d) Applicable reconnection fee;
(e) A cash deposit, the amount of which will not exceed the maximum amount determined in accordance with rules of the Commission.

111. Unauthorized Attachments to Poles

111.1 The unauthorized attachment of any flags, banners, signs, clotheslines, antennas, etc. to Company poles is prohibited. The use of poles for placards or other advertising matter is forbidden. The Company will remove such unauthorized attachments without notice and may prosecute any such trespassers.

111.2 Customers are cautioned to locate antennas so that they are beyond falling distance from the Company's lines, either transmission or distribution. Antennas and lead-ins shall be located a safe distance from and shall never cross over or under the Company's lines or contact the Company's poles. The Company disclaims all responsibility where such equipment contacts the Company's lines, poles or equipment.

Section 200 – Use of Electric Service

201. Rate Schedules
Electric service will be billed under the rate schedule that applies to the class of service used. Rate schedules applicable to various classes of service may be obtained from the Company upon request.

202. Resale of Energy
The Company will not supply energy for resale except as expressly covered by special contract or where such provision is a part of the rate schedule.

203. Temporary Service
Temporary service is any service for construction work, carnivals, gravel pits, occasional lighting, etc., which is not expected to continue in use for a period long enough to justify the construction cost necessary for extending service. When temporary service is desired the customer shall, in addition to paying the scheduled rates, make deposit in advance in the amount of the Company's estimated cost of installing and furnishing such temporary service facilities together with the cost of disconnecting and removing same and the estimated billing to the customer for electric service. Final billing will reflect credit for the salvage value of materials used in providing the temporary service. Any deficiency in such advance payment shall be paid by the customer upon presentation of a bill by the Company. Any amount deposited in excess of final billing by the Company will be refunded to the customer.

204. Standby Service
Where electric service is supplied as standby to a customer's generating facilities or vice versa, the customer shall provide and install at the customer's expense a suitable double-throw switch or other device which will completely isolate the customer's power facilities from the Company's system. The service entrance shall be installed so that the phase conductors will be totally isolated from the customer's wiring before the standby unit is put into operation.

205. Parallel Service
Parallel operation of the customer's generating equipment with the Company's system shall be permitted to the extent provided in other approved rates.

206. Transformer Installations on Customer's Premises

206.1 The Company will supply transformers to be installed on the customer's premises when requested by the customer and in accordance with the following paragraphs.

206.2 The customer shall agree to indemnify and hold the Company harmless from any loss, damage, expense or liability, incurred or arising from, or out of the installation, operation, maintenance, repair or removal of its transformers, cables, conductors, apparatus and all other Company property, material or equipment placed on the customer's premises.

206.3 Company's power or distribution transformers will not be installed in the customer's building.

206.4 The Company will furnish, own and maintain conventional oil filled transformers at no cost to the customer. However, where dry type transformers, transformers containing a nonflammable insulating coolant or oil filled transformers of special voltage or design are required they shall be owned, installed and maintained by the customer at the customer's expense.

206.5 Padmounted transformers may be installed on customer's premises. The customer shall furnish a suitable concrete pad, conduit, ground rod and service conductors as noted in Figure 5. Where the customer has more than four parallel conductors, a cable junction enclosure and conduit to the transformer location may be required. The customer shall consult with the Company to determine when a cable junction enclosure is required. (See Figure 6)

206.6 Where the transformer is installed adjacent to an asphalt or concrete driveway, parking lot, or walkway, the customer shall provide conduit from the transformer location to a point beyond the driveway, parking lot, or walkway to accommodate the Company's primary voltage cable. The customer shall provide barriers and clear zones to protect the transformer from damage and to allow proper cooling and access to conductor compartments. The customer shall consult with the Company to determine the proper size conduit and protective barriers.

206.7 Refer to Figure 5 for additional information on transformer location.

207. Overhead to Underground Primary Conversion

When requested by property owners, underground distribution and services will be provided to replace existing overhead distribution to a group of owners cooperating with one another, providing:

(a) There exists a sufficient number (25) of homes on contiguous lots that are available for the conversion. At the Company's option, smaller groups could be acceptable.
(b) The terrain and other soil conditions are suitable for installation of underground facilities.
(c) Easements will be granted at no cost to the Company, wherever installed facilities are on private land.
(d) The customer, at customer's expense, must adapt the customer's electrical facilities to accept an underground service.
(e) The customer, or group of customers, provide payment for the cost of removal of overhead facilities and total installed cost, multiplied by the fractional life remaining, less the salvage value of the removed equipment. The customers may also be required to reimburse the Company for other reasonable and prudent costs in excess of the Company's standard installation that result from the installation of the requested underground distribution.

Section 300 - ELECTRIC SERVICE AVAILABLE

301. Frequency

All service supplied by the Company is alternating current at a nominal frequency of 60 Hertz.

302. Secondary Voltages (See also Section 400)

302.1 In general, the following classes of service are normally supplied:

Phase	Wires	Nominal Voltage	Nominal Service
1	3	120/240	Single Phase Lighting & Power
3	4 Delta	120/240	Combined Light & Power*
3	4 Wye	208 Grd Y/120	Combined Light & Power
3	4 Wye	480 Grd Y/277	Combined Light & Power**
3	4 Delta	240/480	Combined Light & Power*

*Overhead Primary (Only allowed by special request – See Section 302.3)
**Underground Primary

Note: The Company follows the provisions of ANSI C84.1; latest revision, Electric Power Systems and Equipment – Voltage Ratings (60 Hertz)

302.2 Only one class of service voltage is provided to a single customer location.

302.3 Service at other voltages may be made available for approved loads upon special application to the Company. Supplying such service may require special construction and equipment by the customer and the Company. The details of such construction and equipment are subject to negotiation between the Company and the customer before service is supplied.

302.4 As the voltage and number of phases which will be supplied depend upon the character of the load, its size, and location, it is necessary that the customer consult with the Company regarding the type of service which will be furnished before proceeding with the purchase of equipment or the installation of wiring. (Refer to Paragraph 109)

302.5 The customer's wiring for single phase installations shall be such that the difference in loads on each side of the supply neutral shall not exceed 10% of the total load.

302.6 For three phase grounded wye installations, the load shall be balanced so that the difference in loads on the separate phases shall not exceed 10% of the total load.

303. Primary Voltages (See also Section 500)
Service may be made available at primary voltage of 2400 volts or higher. The available primary voltage is dependent upon the local primary voltage.

Section 400 – SECONDARY VOLTAGE SERVICE
(Under 600 Volts)

401. Secondary Voltage Service Connections
The location of the service connection is subject to approval by the Company.

The Company will cooperate with the customer to the fullest extent practicable in determining such location. Once established, any change by the customer may result in billing to the customer for any additional work or materials required by the Company.

402. Service Connections and Disconnections
All connections or disconnections of overhead or underground services, regardless of the voltage, will be made by the Company at the point where the Company's facilities join those of the customer. No customer or agent of the customer will be authorized to make such connections or disconnections. (Refer to Paragraphs 103.1, 107 and 108)

403. Number of Service Drops
In general, one service drop will be installed for each customer location. Exceptions will be made in special cases where it is mutually advantageous to the customer and the Company.

404. Services in Raceways
Where services are installed in raceways, the installations must comply with the requirements of the latest edition of the National Electrical Code. In addition, metered conductors shall not be installed in the same raceways as unmetered service conductors.

405. Service Entrance Requirements
405.1 The Company recommends that the service entrance for single family residences be not less than 100 ampere. The service entrance shall be sized and installed in accordance with provisions of the National Electric Code, state code, and local ordinances. Bare neutral shall not be installed in conduit due to the possibility of radio interference.

405.2 Ample length of service entrance conductor shall be left protruding from the service head and at padmount equipment facilities to allow for proper connection to the service drop for overhead installations and to padmount equipment terminals.

405.3 When entrances are parallel in two or more conduits, all phases shall be run in each conduit and all wires shall be of the same length.

406. Identification of Conductors
406.1 For purposes of identification, the neutral wire of each single phase entrance shall be clearly marked at the service outlet as well as at the meter location.

406.2 Where 4-wire, three phase service entrances are installed, the neutral conductor and the "wild" phase conductor (nominal 208 volts to ground) shall each be clearly marked at the service outlet, at the meter and at service equipment.

407. Overhead Service Drops

407.1 The service entrance shall preferably be through the eave and be located so the overhead service drop will be as short as practical and maintain all clearance requirements (Refer to Figure 1 and Paragraph 407.4)

407.2 In cases where proper clearances cannot be maintained by attaching the service drop directly to the building, the customer shall install and maintain a supporting structure of sufficient mechanical strength to support the wires and of sufficient height to provide the necessary clearances.

407.3 The customer shall furnish and install the necessary facilities for firmly mounting a Company supplied service drop attachment.

407.4 Service drop conductors shall not be readily accessible and when not in excess of 750 volts, shall conform to the following general requirements (refer to the National Electrical Safety Code for possible exceptions):

Clearance over roof - Multiplex service drop conductors shall have the following minimum clearance over a roof:

10.0 feet - from the highest point of roofs or balconies over which they pass with the following exceptions:

Exception 1: The clearance may not be less than 3.0 feet above roof or balcony not readily accessible.

Exception 2: Where a roof or a balcony is not readily accessible, and a service drop passes over a roof to terminate at a (through-the-roof) raceway or approved support located not more than 4.0 feet, measured horizontally from the edge of the roof, the clearance above the roof shall be maintained at not less than 1.5 feet for a horizontal distance of 6.0 feet from the raceway or support, and shall be maintained at not less than 3.0 feet for the remainder of the horizontal distance that the cable or conductor passes over the roof.

Note: A roof or balcony is considered readily accessible to a person, on foot, who neither exerts extraordinary physical effort nor employs special tools or devices to gain entry.

Clearance from ground – Multiplex service drop conductors shall have the following minimum clearance from ground:

14.0 feet – over spaces or ways accessible to pedestrians or restricted traffic only. This clearance may be reduced to the following values:
(1) If the height of attachment to a building or other installations does not permit these requirements:
(a) 12 feet – for multiplex service drops limited to 150 volts to ground.
(b) 10 feet – for drip loops of service drops limited to 150 volts to ground.

18.0 feet - over roads, streets and other areas subject to truck traffic. Trucks are defined as any vehicle exceeding 8 feet in height.

18.0 feet - over driveways, parking lots and alleys. This clearance may be reduced to the following values:
(1) 17 feet – where multiples service drops cross over or run along alleys, driveways, or parking lots.
(2) If the height of attachment to a building or other installations does not permit these requirements:
(a) 14 feet – over residential driveways for multiplex service drops limited to 150 volts to ground.
(b) 10 feet – over residential driveways for drip loops of service drops limited to 150 volts to ground.

24.5 feet - over swimming pools, or within 10 feet, measured horizontally, of the pool edge. In addition, there must be 16.5 feet clearance measured in any direction from every point on a diving platform or tower.

The vertical clearance is derived using the latest edition of the National Electric Safety Code rule and, where necessary, adding 2 feet for vertical movement safety factor adopted by Company.

408. Secondary Voltage Underground Service

408.1 Where the customer desires an underground service, the customer must furnish and install conduit from the line side of the meter socket to a point a minimum of 18 inches below grade. (Refer to Figure 1) The customer shall also provide necessary conduit for services under any asphalt or concrete driveway, walkway, parking lot, or other areas where it is impractical to excavate.

408.2 If a customer requests to convert from an overhead service to an underground service, the customer must provide all necessary changes to the service entrance, including relocation, and the conduit described in 408.1 above. The customer must also provide a Company approved trench ready to accept the underground service conductors including back filling, surface restoration and any future settlement or erosion. If the customer requests the Company to provide this work, the Company will charge the customer for this service. In addition, if the service length is less than 150 feet, a fee equal to the Company's labor and equipment costs to convert the average 100 feet service line will be charged. If the service is greater than 150 feet the customer will pay a fee equivalent to the Company's labor and equipment costs for the conversion.

409. Mobile Home Service

The customer shall install and maintain the metering pedestal or meter socket and meter mounting device. The customer, as the term is used in this section, is considered to be the mobile home court owner for installations in approved mobile home courts and the mobile home owner for installations on a private lot.

Section 500 - PRIMARY VOLTAGE SERVICE
(2400 Volts or More)

501. General

The Company offers electric service at primary voltages of 2400 volts or higher. A customer desiring to take service at primary voltage shall furnish and own the equipment from the point of delivery and shall consult the Company to assist in determining the size, type and arrangement of service entrance equipment and conductor specifications required for the customer's particular needs.

502. Service Entrance Equipment

The service entrance equipment shall perform the following functions:

a. Isolate the load from the supply circuit by visible means.
b. Automatically break the circuit in the event of overload.
c. Permit manual opening of the circuit at full load.

503. Overcurrent Protection

The need for overcurrent protective coordination requires consultation with the Company. Overcurrent protective devices may be as follows:

a. Fuses
b. Automatic trip circuit breaker

The overcurrent protective device must have an interrupting rating, at circuit voltage, equal or exceeding the maximum short circuit current available at the location where service is taken.

504. Disconnecting Means

504.1 The disconnect switch shall provide visible evidence that the circuit to which it is applied is open or disconnected. It shall be located on the supply side of the circuit.

504.2 Where fuses are used, the disconnect switch shall be a gang operated load break switch.

504.3 Where automatic circuit breakers are used as circuit protective equipment, the disconnect switch can be non-load break.

505. Load Balance

Loads on the three phases shall be balanced as closely as possible. The maximum unbalance permitted between individual phase loads is 10% of the total three phase load.

Section 600 – METERING

601. General

The Company will install the necessary meters to measure the electrical energy delivered under each account for a particular class of service.

602. Meter Installations

602.1 The Company will furnish all meters required for billing purposes. It shall be the customer's responsibility to furnish, install and maintain the meter mounting device. The customer will utilize meter sockets from a Company approved list of manufacturers and models as posted on the Company's website. Company approved specifications for electric meter sockets and metering transformer enclosures are listed below:

Self-Contained Meter Sockets - Single Phase, Three Phase and Multiple Position Type

1. U.L. approved, ringless style.
2. 100 ampere minimum for overhead service installations.
3. 150 ampere minimum for underground service installations.
4. Stud connectors are required for all sockets rated 320 amps or greater.
5. For sockets rated below 320 amps, stud connectors are recommended. Only Company specified meter sockets are approved with lay-in connectors.
6. Equipped with a fifth terminal in the nine o'clock position where network metering is required.
7. A lever by-pass feature is required for all commercial and industrial installations. Upon review by Company, an exemption may be provided.
8. A lever by-pass feature is recommended for all residential installations.

Metering Transformer Rated Meter Socket

1. U.L. approved, ringless style with a one piece cover.
2. Minimum size must provide space for test switch installation.
3. Socket must have six terminals for single phase and 13 terminals for all other configurations. Customer must provide hub closing plate.
4. Automatic by-pass feature is not acceptable.

Metering Transformer Enclosure (Secondary Service)

1. Recommend a durable, weather-resistant finish and weather-proof seal
2. Must be provided with hinge-type cover and provisions to attach locking or sealing device
3. Minimum size 10" x 24" x 30" with suitable mounting brackets for current and voltage transformers. For 480 volt service, enclosures must be sized to include room to mount voltage transformers or a separate weather proof enclosure may be provided by the customer to mount voltage transformers.
4. Consult with Company prior to purchasing any metering transformer enclosure.

602.2 Self-contained rate meter sockets shall be placed out-of-doors.

602.3 On instrument rated meter sockets, the Company will furnish and install the metering transformers. Such meter sockets shall be arranged for outdoor metering. (Refer to Figures 2 and 3)

602.4 Where a secondary metering transformer enclosure is required, the customer shall furnish and install an enclosure. Such enclosures shall contain only the service entrance conductors and metering transformers. The metering transformers shall be installed on the line side of the customer's disconnecting device. Suitable lugs, connectors, etc. for connecting metering transformers to service mains shall be provided by the customer. (Refer to Paragraph 602.1)

602.5 For installations having switchboards, the metering transformers may be mounted in the switchboard bus, provided they are accessible for changing and testing. Metering transformers shall be mounted on the source side of the main switch.

602.6 Meters and test switches may be mounted on a suitable unhinged panel adjacent to the metering transformer enclosure.

602.7 No device other than a Company-owned or Company-approved device shall be placed into or ahead of the meter socket. N

603. Meter-Switch-Fuse Wiring Sequence
For all secondary voltage metering installations the meter, entrance switch and main line fuse or breaker shall be installed in the order named with respect to power flow.

All circuits downstream from the meter shall have proper overcurrent protection devices. Additionally, for 480 volt installations, a~~A~~ customer-owned non-fused rated disconnect shall be installed on the source side of all 480 volt, self-contained meters. This switch shall be located no closer than three feet either left or right of the meter socket, and the switch cover is sealed by the Company. The switch shall be labeled “Utility Disconnect”. By exception and upon consultation with the Company, an overcurrent circuit breaker may be installed ahead of a gang style metering installation with 6 or more sockets as an Emergency Disconnect. Access to the Emergency Disconnect Switch shall be lockable and shall be locked by the Company. N N N

604. Meter Locations

604.1 Each meter shall be located outdoors in a place of convenient access where it will not create a hazard. The location shall be agreed upon by the customer and the Company. (Refer to Figure 1)

604.2 Meters shall be located so that there is not less than 3 feet of unobstructed space, from the ground up, in front of the meter and so that the center line of the meter is not less than 4 feet nor more than 5 feet above the floor, ground, or permanent platform from which the reading will be taken. On group installations, the minimum height is 2 feet – 6 inches and the maximum is 6 feet. The minimum center spacing between meter sockets shall be 7 ½ inches horizontally and 8 ½ inches vertically.

604.3 Meter sockets shall be permanently mounted on secure structures such as houses, buildings, poles, etc. All required conduit will be provided by customer. (Refer to Figures 1, 2, and 3)

604.4 Enclosures shall not be placed over the meter socket unless approved by the Company.

605. Indoor Metering

Meters shall be located outdoors as noted in Paragraph 604.1. However, depending on the circumstance and after consulting with the Company, locating the meters indoors may be approved on a case by case basis. Where approved, indoor meters for multiple dwellings, large office buildings, etc. shall be grouped and located as near the service entrance location as practicable. In the event such location renders the automatic meter reading equipment ineffective, the customer shall be responsible for costs associated with remedying the situation. N | N

606. Wiring Diagrams

Typical wiring diagrams for various types of self-contained meters are shown on Figure 4. These are subject to change from time to time with advancement in available metering equipment.

607. Labeling

Where two or more meter mounting devices are installed at one location, each shall be labeled so that it may be identified as to the customer served. Electrical contractors are requested and cautioned to check and identify wiring circuits carefully to avoid metering errors due to incorrect circuitry. Permanent (mechanically fastened) engraved plates shall be placed on the exterior of the meter base on a non-removable panel.

608. Seals

All meters and all points of access to customer wiring on the source side of the meter will be sealed by the Company. All cabinets and switch boxes, either inside or outside of the building which contain unmetered wires, shall have provisions made for sealing before service will be supplied.

Section 700 - UTILIZATION EQUIPMENT

701. Interfering Loads

Whenever a customer's utilization equipment has characteristics which cause undue interference with the Company's service to other customers, the customer shall provide, at the customer's expense, the necessary equipment to prevent or eliminate such interference. The Company may install and maintain at the customer's expense the necessary equipment to eliminate such interference if it deems it advisable. When a customer's equipment or method of operation causes such interference and the customer does not correct the condition after being so requested by the Company, the Company reserves the right to discontinue the electric service, following written notification of its intent to do so; and service will not be re-established until the conditions complained of have been corrected.

702. Voltage Flicker and Harmonics

702.1 The Company uses the latest revision of the IEEE Standard 141 as the guideline for the maximum allowable voltage flicker that can be caused by a customer's load as measured at the point of metering. This guideline refers to the momentary dip in voltage that may result from the customer's operation of switches, starting of motors, etc.

702.2 Customer's electric load shall comply with the recommendations within Section 10 of the latest revision of the IEEE Standard 519 "Recommended Practices & Requirements for Harmonic Control in Electric Power Systems" at the point of metering connection.

703. Power Factor

Whenever the customer's utilization equipment is of such characteristics as to produce a low power factor, the Company reserves the right to require the customer to raise such power factor, at the customer's expense, or to pay additional charges as provided in certain of the Company's rates on file with the Commission.

704. X-Ray Equipment

At the option of the Company, x-ray equipment may be separately metered and/or supplied from separate transformers.

705. Electric Welders

Electric welding apparatus shall require special arrangements with the Company to determine its ability to serve before installation is made. (Refer to Paragraph 702)

706. Electric Motors

706.1 Motors are normally designed to operate at their rated voltage, plus or minus 10%; thus a 220 volt motor should operate satisfactorily at 208 volts or 240 volts.

706.2 To assure adequate safety to personnel and equipment, the customer shall provide and maintain protective devices in each phase to protect all motors against overloading, short circuits, ground faults and low voltage, and to protect all three-phase motors against single-phasing and phase reversal.

706.3 Motors for use at 120 volts single-phase are limited to locked rotor currents of 25 amperes if started more than 4 times per hour, and 50 amperes if started less frequently. Motors for use at 208 or 240 volts single-phase will generally be limited to 3 h.p. and a maximum of 4 starts per hour. The Company must be consulted for single-phase motors above 3 h.p. Compensating starting equipment may be required to limit the starting current and when required, shall be furnished by the customer. (Refer to paragraph 702)

706.4 The size of three-phase motors permitted will depend upon the effect starting the motor has upon the customer's system and the Company's other customers in the area. This effect will depend upon the magnitude of the starting current and the frequency of starting. (Refer to Paragraph 702)

When necessary, the customer will be required to reduce the amount of starting current to an acceptable level by installing suitable motor-starting equipment or by using motors designed for smaller starting currents.

706.5 When more than one motor can start simultaneously, the sum of the maximum starting currents of those motors starting simultaneously and also the sum of their horsepower rating shall be furnished to the Company to determine when reduced voltage starting may be required.

707. Flashing Display Signs

The Company reserves the right to refuse service for "flashing" display signs or display lighting where such service would interfere with voltage regulation of the secondary system.

708. Fluorescent and Gaseous Tube Lighting

High power factor ballasts or transformers must be used for fluorescent, sodium vapor, neon or other gaseous tube lighting equipment. It is required that such equipment operate at a power factor of not less than 90% lagging.

709. Electric Heat Equipment

A customer planning to install resistance type heating, heat pump, electric furnace, electrode boiler, etc. shall consult with the Company, before purchasing the equipment, so that operational modes of this equipment are determined to be acceptable for connection to the Company's distribution system. It is important that consultation is obtained prior to installation of this equipment so the Company can provide adequate capacity to efficiently serve the customer's requirements.

710. Computers and Electronic Equipment

Computers and other sensitive electronic equipment which require high grade, uninterrupted power may, on occasion, experience problems when connected directly to the Company's distribution system. The customer should contact their equipment supplier or consultant to ascertain the need for lightning arresters, surge suppressors isolation transformers, and standby or uninterruptible power supplies. (Refer to Paragraph 104.2)

711. Carrier Equipment

The customer shall not impose, or cause to be imposed, any electric signal of any frequency or magnitude upon the Company's distribution system.

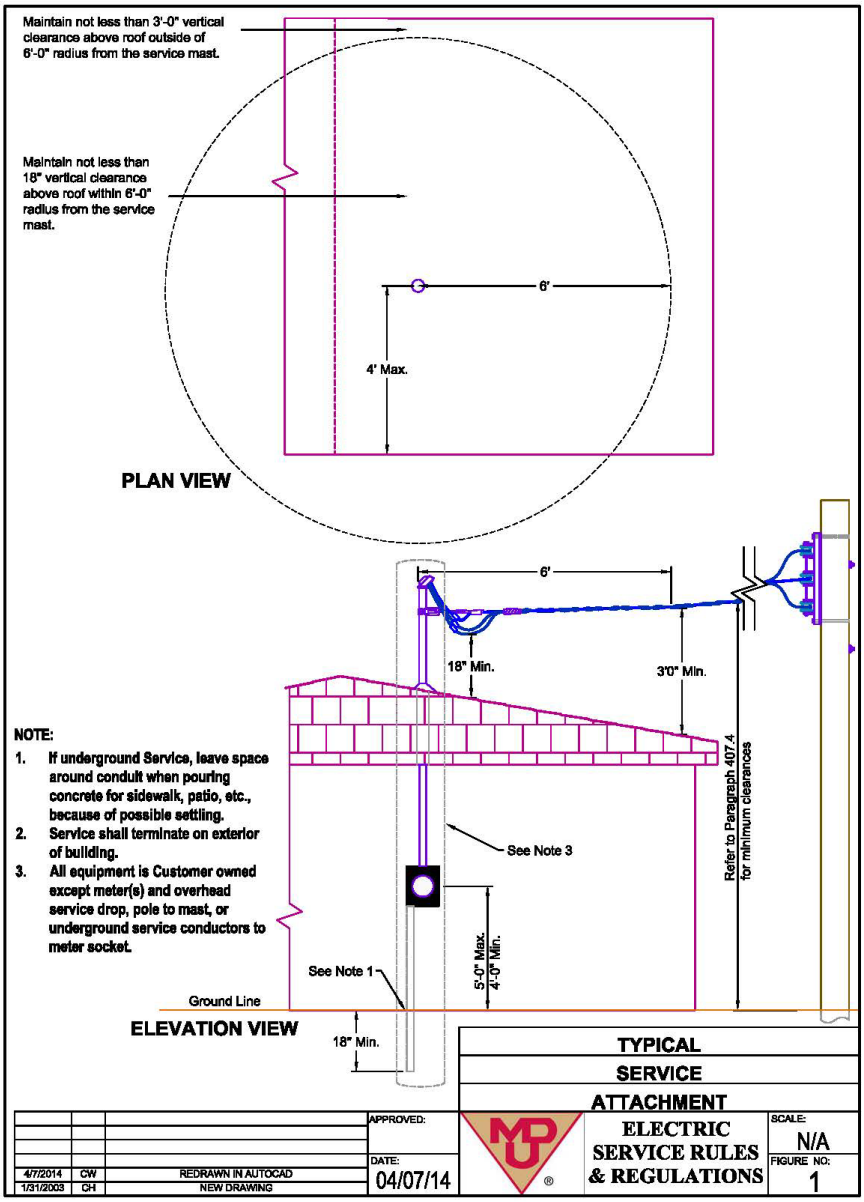

Maintain not less than 3'-0" vertical clearance above roof outside of 6'-0" radius from the service mast.
Maintain not less than 18" vertical clearance above roof within 6'-0" radius from the service mast.
6'
4' Max.
PLAN VIEW
6'
18" Min.
3'0" Min.
NOTE:
1. If underground Service, leave space around conduit when pouring concrete for sidewalk, patio, etc., because of possible settling.
2. Service shall terminate on exterior of building.
3. All equipment is Customer owned except meter(s) and overhead service drop, pole to mast, or underground service conductors to meter socket.
See Note 3
Refer to Paragraph 407.4 for minimum clearances
See Note 1
5'-0" Max. 4'-0" Min.
Ground Line
ELEVATION VIEW
18" Min.
TYPICAL SERVICE ATTACHMENT
ELECTRIC SERVICE RULES & REGULATIONS
APPROVED:
DATE: 04/07/14
SCALE: N/A
FIGURE NO: 1
4/7/2014 CW REDRAWN IN AUTOCAD
1/31/2003 CH NEW DRAWING

FIGURE 1

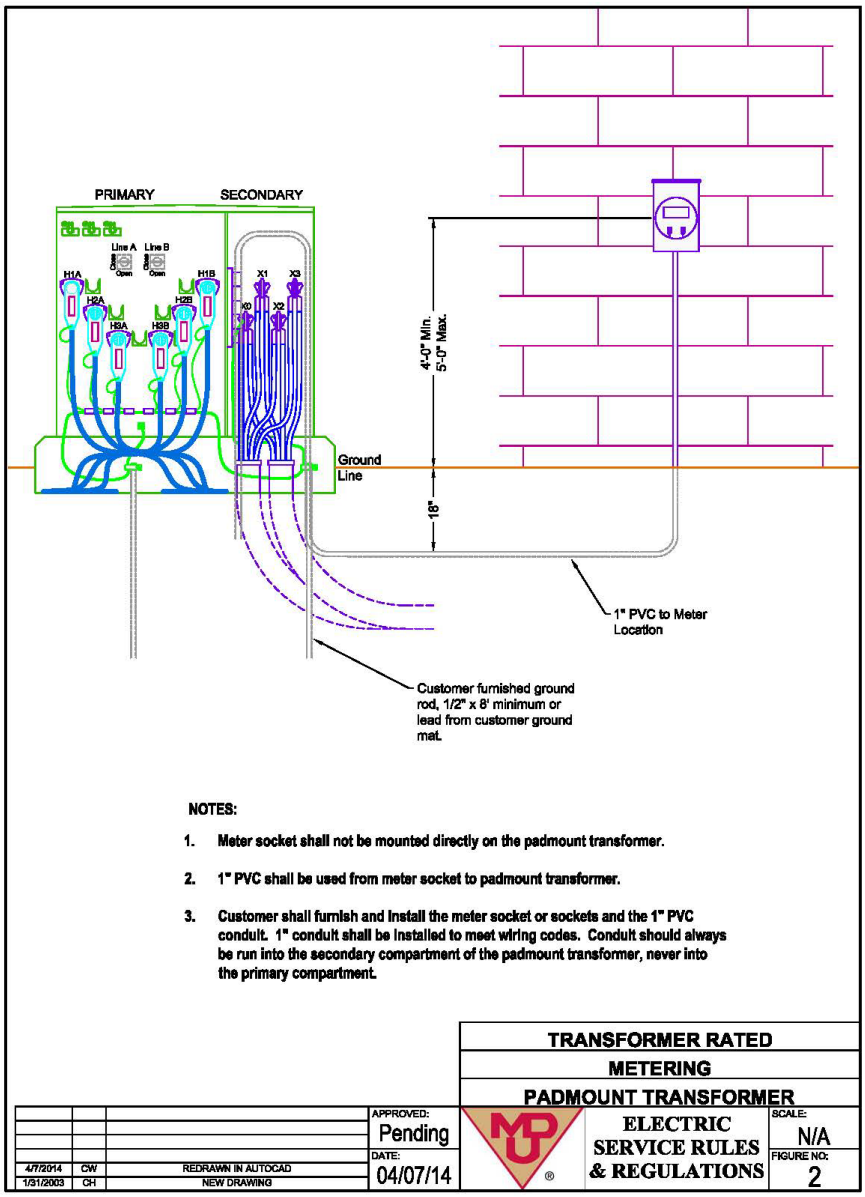

PRIMARY
SECONDARY
Line A
Line B
H1A
H2A
H3A
H1B
H2B
H3B
X1
X3
X0
X2
4'-0" Min.
5'-0" Max.
Ground Line
18"
1" PVC to Meter Location
Customer furnished ground rod, 1/2" x 8' minimum or lead from customer ground mat.
NOTES:
1. Meter socket shall not be mounted directly on the padmount transformer.
2. 1" PVC shall be used from meter socket to padmount transformer.
3. Customer shall furnish and install the meter socket or sockets and the 1" PVC conduit. 1" conduit shall be installed to meet wiring codes. Conduit should always be run into the secondary compartment of the padmount transformer, never into the primary compartment.
TRANSFORMER RATED
METERING
PADMOUNT TRANSFORMER
APPROVED: Pending
DATE: 04/07/14
ELECTRIC SERVICE RULES & REGULATIONS
SCALE: N/A
FIGURE NO: 2
4/7/2014 CW REDRAWN IN AUTOCAD
1/31/2003 CH NEW DRAWING

FIGURE 2

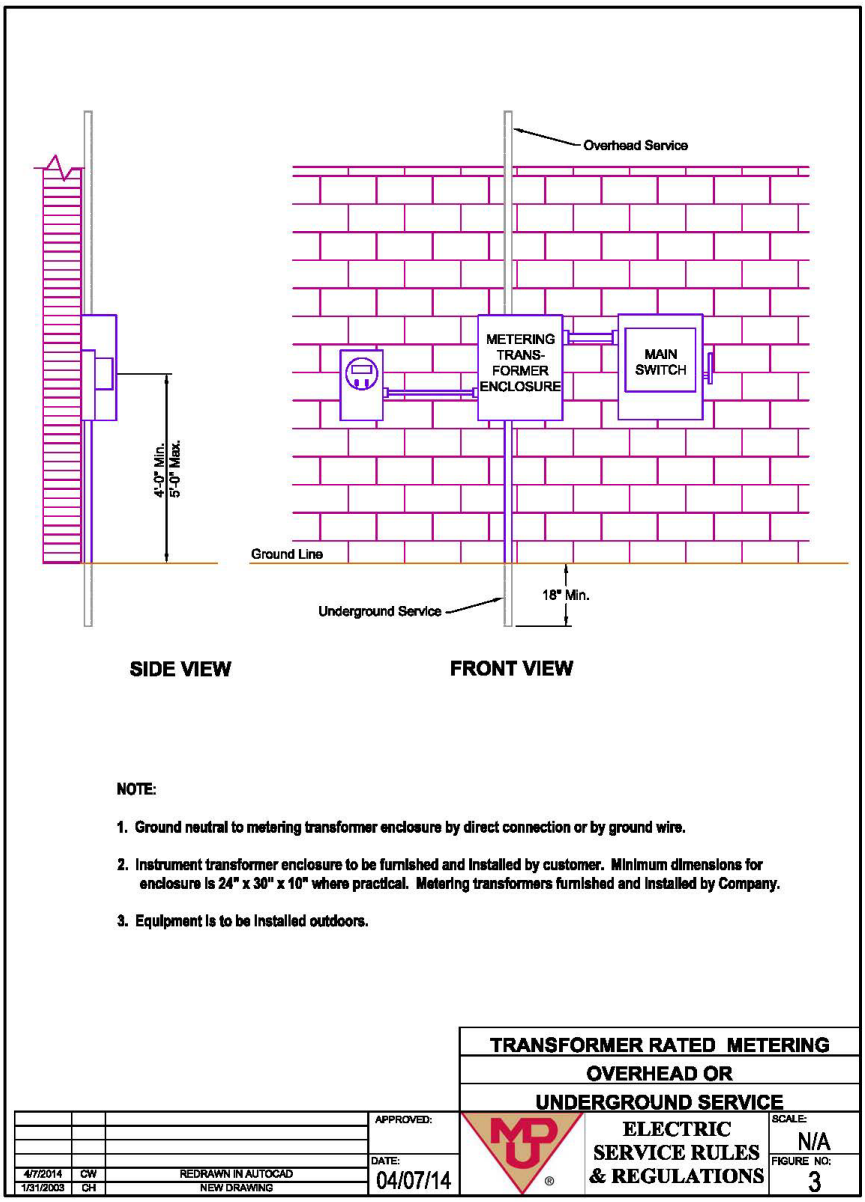

Overhead Service
METERING TRANS-FORMER ENCLOSURE
MAIN SWITCH
4'-0" Min.
5'-0" Max.
Ground Line
18" Min.
Underground Service
SIDE VIEW
FRONT VIEW
NOTE:
1. Ground neutral to metering transformer enclosure by direct connection or by ground wire.
2. Instrument transformer enclosure to be furnished and installed by customer. Minimum dimensions for enclosure is 24" x 30" x 10" where practical. Metering transformers furnished and installed by Company.
3. Equipment is to be installed outdoors.
TRANSFORMER RATED METERING
OVERHEAD OR
UNDERGROUND SERVICE
APPROVED:
DATE:
04/07/14
4/7/2014 CW REDRAWN IN AUTOCAD
1/31/2003 CH NEW DRAWING
ELECTRIC SERVICE RULES & REGULATIONS
SCALE: N/A
FIGURE NO: 3

FIGURE 3

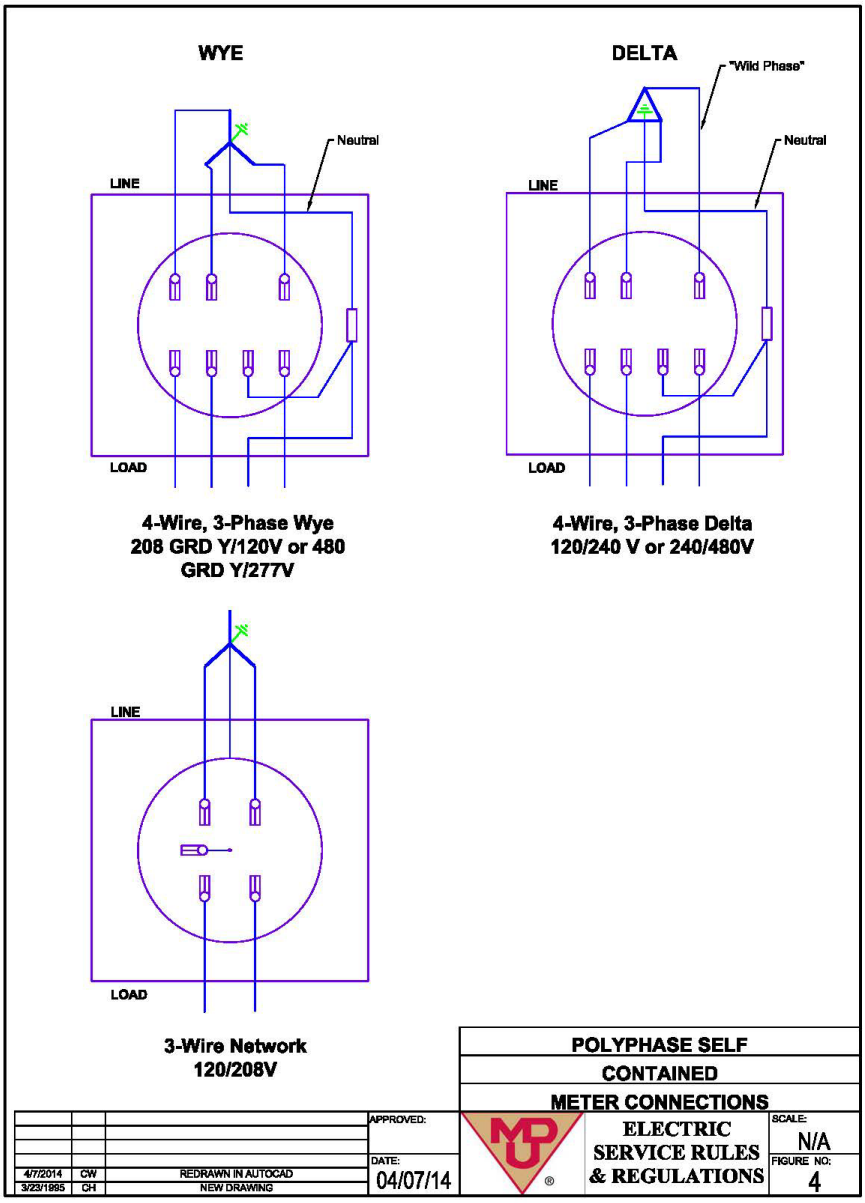
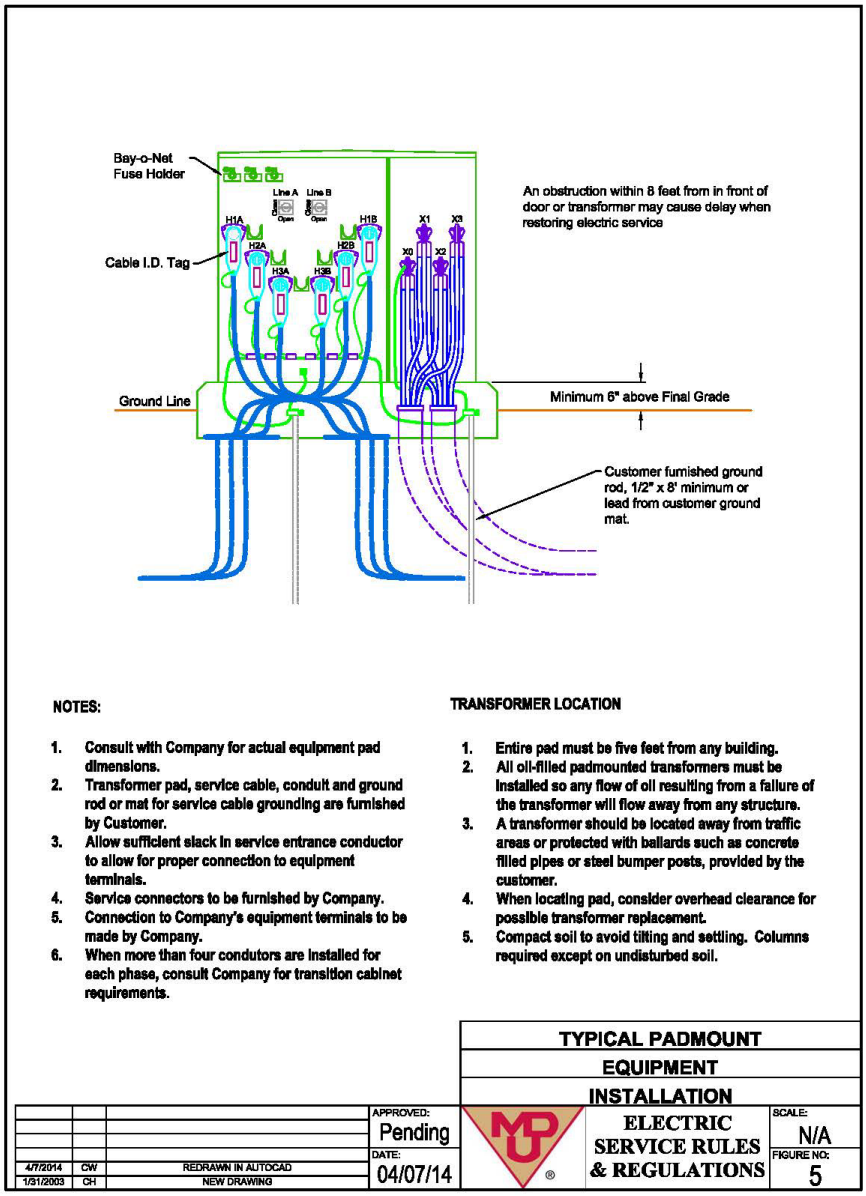

WYE
Neutral
LINE
LOAD
4-Wire, 3-Phase Wye
208 GRD Y/120V or 480
GRD Y/277V
DELTA
"Wild Phase"
Neutral
LINE
LOAD
4-Wire, 3-Phase Delta
120/240 V or 240/480V
LINE
LOAD
3-Wire Network
120/208V
POLYPHASE SELF
CONTAINED
METER CONNECTIONS
APPROVED:
DATE:
04/07/14
4/7/2014 CW REDRAWN IN AUTOCAD
3/23/1995 CH NEW DRAWING
ELECTRIC
SERVICE RULES
& REGULATIONS
SCALE:
N/A
FIGURE NO:
4

FIGURE 4



NOTES:

1. Consult with Company for actual equipment pad dimensions.
2. Transformer pad, service cable, conduit and ground rod or mat for service cable grounding are furnished by Customer.
3. Allow sufficient slack in service entrance conductor to allow for proper connection to equipment terminals.
4. Service connectors to be furnished by Company.
5. Connection to Company's equipment terminals to be made by Company.
6. When more than four condutors are installed for each phase, consult Company for transition cabinet requirements.

TRANSFORMER LOCATION

1. Entire pad must be five feet from any building.
2. All oil-filled padmounted transformers must be installed so any flow of oil resulting from a failure of the transformer will flow away from any structure.
3. A transformer should be located away from traffic areas or protected with ballards such as concrete filled pipes or steel bumper posts, provided by the customer.
4. When locating pad, consider overhead clearance for possible transformer replacement.
5. Compact soil to avoid tilting and settling. Columns required except on undisturbed soil.

			APPROVED: Pending	TYPICAL PADMOUNT EQUIPMENT INSTALLATION	SCALE: N/A
			DATE: 04/07/14	ELECTRIC SERVICE RULES & REGULATIONS	FIGURE NO: 5
4/7/2014	CW	REDRAWN IN AUTOCAD			
1/31/2003	CH	NEW DRAWING			

FIGURE 5

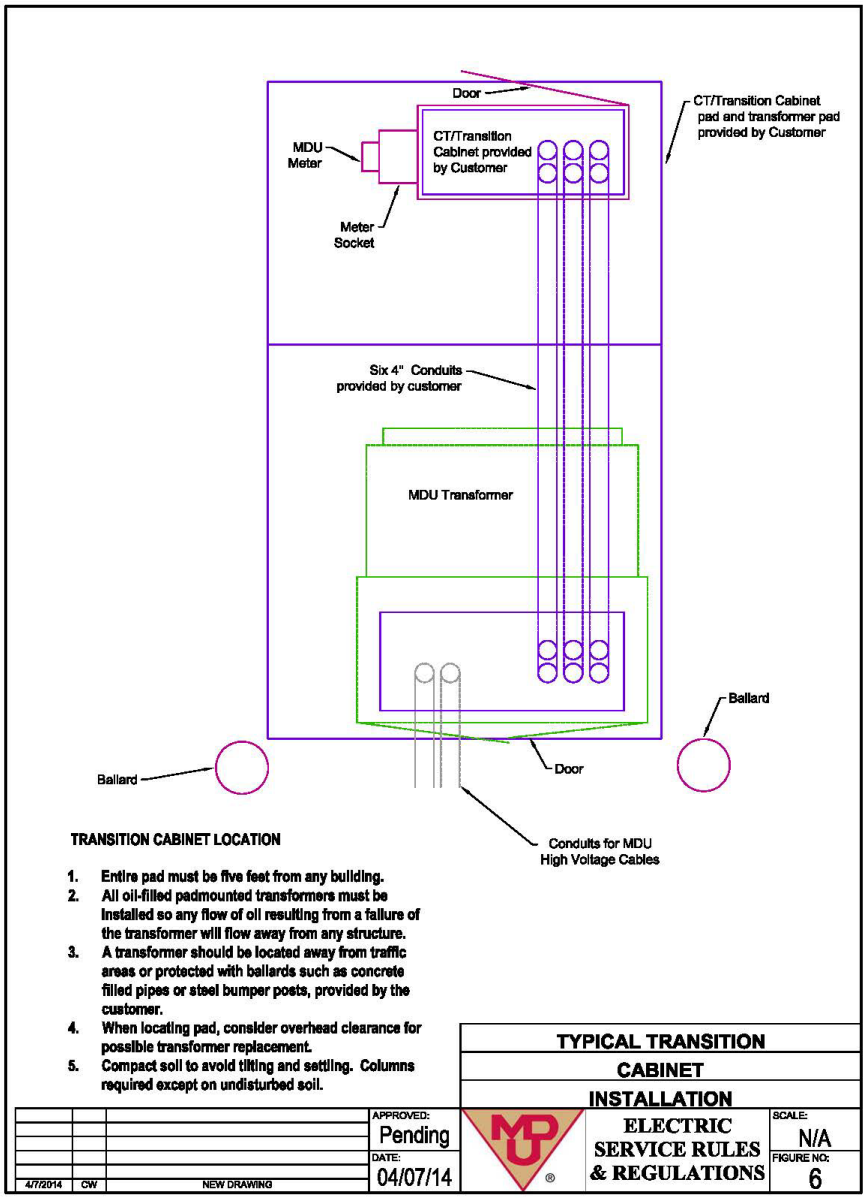

Door
CT/Transition Cabinet pad and transformer pad provided by Customer
MDU Meter
CT/Transition Cabinet provided by Customer
Meter Socket
Six 4" Conduits provided by customer
MDU Transformer
Ballard
Ballard
Door
Conduits for MDU High Voltage Cables
TRANSITION CABINET LOCATION
1. Entire pad must be five feet from any building.
2. All oil-filled padmounted transformers must be installed so any flow of oil resulting from a failure of the transformer will flow away from any structure.
3. A transformer should be located away from traffic areas or protected with ballards such as concrete filled pipes or steel bumper posts, provided by the customer.
4. When locating pad, consider overhead clearance for possible transformer replacement.
5. Compact soil to avoid tilting and settling. Columns required except on undisturbed soil.
TYPICAL TRANSITION CABINET INSTALLATION
APPROVED: Pending
DATE: 04/07/14
4/7/2014 CW NEW DRAWING
ELECTRIC SERVICE RULES & REGULATIONS
SCALE: N/A
FIGURE NO: 6

FIGURE 6

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 11

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 12

ELECTRIC EXTENSION POLICY Rate 112

The policy of Montana-Dakota Utilities Co. for electric extensions to provide service to customers located within its service territory is as follows:

1. A permanent extension may be constructed without a contribution if the estimated project construction cost is equal to or less than ~~two~~ 3.8 times the estimated annual revenue excluding fuel and purchased power (~~2~~3.8 to 1 ratio). NC NC

2. If the estimated project construction cost is greater than ~~two~~3.8 times the estimated annual revenue excluding fuel and purchased power, the extension will be made only with a contribution, which may be refundable. NC NC

   A. Contribution -
      1) When a contribution is required of any customer, with the exception of those customers defined in 2) below, the formula for determining the amount of the initial contribution shall be the estimated construction cost less ~~two~~3.8 times the estimated annual revenues excluding fuel and purchased power. NC NC

      2) The initial contribution for developers of subdivisions shall be the estimated construction cost.

      3) Payment of the initial contribution amount shall be made prior to construction.

      4) Upon completion of construction, the contribution amount shall be adjusted to reflect actual construction costs and an additional charge or refund levied accordingly.

      5) Company may waive all contributions if it determines that the initial contribution will be soon refunded because of additional customer connections.

ELECTRIC EXTENSION POLICY Rate 112

B. Refund -

1) If within a five-year period from the date initial service is established, one or more additional customers are added to the above referred to extension, Company shall recompute the contribution required by combining the estimated proposed construction cost for the new customer(s) with the construction cost to those customers already taking service. If, by so combining the construction costs, the contribution of those customers already taking service would be less, Company shall make a proportionate refund, without interest, to those customers taking service prior to commencement of service to said additional customer(s).

2) Refunds for developers of subdivisions shall be made for each lot connected based on the following calculation: Total refundable contribution divided by the number of lots that can be served from the extension equals refund per lot. In addition, the total revenue excluding fuel and purchased power of the subdivision will be reviewed annually to determine if adequate revenues are being generated so that the contribution formula would indicate a zero contribution. When this revenue level is reached, a refund will be made to the developer equal to the remaining contribution amount still held by the Company. N N

3) No refund shall be made by Company to customer(s) or developer after a five-year period from which initial service is established, nor shall refunds be made in excess of the amount contributed.

4) No interest will be paid by Company to customer(s) on any amount customer(s) has paid to Company as a contribution in aid of construction.

ELECTRIC EXTENSION POLICY Rate 112

3. Project construction cost shall include all cost of the electric extension and overhead cost less the cost of customers' transformer(s), service line, and meter. The service line is considered to be the low voltage conductors between the Company owned transformer or secondary system and the customer owned service entrance equipment.

4. Electric extension refers to any facilities which must be constructed to connect a new customer to the utility system or the addition of capacity to existing facilities.

5. Company will deliver electricity to customer at the rate approved by the South Dakota Public Utilities Commission.

6. Where a contribution in aid of construction is required to provide service, such extension is subject to prior execution by customer and Company of Company's standard agreement for extensions.

7. Where abnormal conditions exist, causing extraordinary costs on any part of the extension (e.g., railroad or river crossing, land clearing, special permits, etc.), a charge may be made equal to the additional cost incurred by reason of the abnormal conditions.

8. Temporary loads, such as gravel pit operations, carnivals, etc., shall follow the Company rules for temporary services.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section 5
Original Sheet No. 13

SUMMARY BILLING PLAN Rate 115

N

~~Reserved for Future Use~~

D
N

Availability:

Under the Company's Summary Billing Plan, customers are provided an optional billing arrangement under which a customer's multiple premises may be consolidated into one billing statement each month. This billing arrangement is available in all communities served by the Company for customers who voluntarily agree to participate in the Summary Billing Plan and who continue to meet the availability and terms and conditions of the plan.

The Company may limit the number of premises participating in the plan and exclude services based on rate and/or customer class or credit standing with the Company. Seasonal, short-term, or temporary customers will not be allowed to enroll. Participation in other optional programs such as Balanced Billing may also limit a customer's ability to participate in this billing arrangement. This is not an all-inclusive list of exclusions and service enrollment is at the Company's sole discretion.

General Terms and Conditions:

1. A customer requesting Summary Billing must provide 45 days advanced notice of their request to enroll.

2. Customer agrees to contract for Summary Billing for a minimum of one year.

3. Each service enrolled in the Summary Billing Plan shall be billed at the otherwise applicable rate schedule.

4. The Company, at its sole discretion, will select the bill date for an enrolled customer's Summary Bill.

5. Enrolled customers need only make one payment each month covering the total amount due for all services included in the Summary Bill.

6. Payment policies remain in effect for each customer participating in the plan. Any determination of delinquencies will be based on the bill date of the Summary Bill.
   a. If a customer participating in the Summary Billing Plan falls into arrears, the Company, at its sole discretion, may discontinue this optional billing arrangement and revert the services into separate billing statements.

N

Montana-Dakota Utilities Co.
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. 3

SUMMARY BILLING PLAN Rate 115

N

N

7. Either the customer or the Company may cancel a customer's Summary Billing Plan with a 45-day advanced notice of cancellation. Upon cancellation of the plan, a customer's services will revert into separate billing statements.
    a. Upon cancellation of a Summary Billing Plan, the customer may not request the establishment of a new Summary Billing Plan for at least one year after cancellation.

8. The Company will not be liable for any customer costs which may result from any refusals, delays or failures resulting from requests for, or changes to, a customer's Summary Billing Plan.

N

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 14

Reserved for Future Use

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 15

RULES AND POLICIES FOR IMPLEMENTING MASTER METERING RESTRICTIONS Rate 133

Section 1. Definitions

(a) "Multiple occupancy building" shall mean any building which contains more than one residential or commercial unit.

(b) "New multiple occupancy building" shall mean any building for which the physical labor involved in the erection of such building started on or after June 13, 1980.

(c) "Existing multiple occupancy building" shall mean any building for which the physical labor involved in the erection of such building started before June 13, 1980.

(d) "Mobile home court" or "trailer park" shall mean any such mobile home courts or trailer parks in which residence is predominantly either permanent or long term, and shall not include mobile home courts or trailer parks in which residency is highly transient, such as campgrounds for recreational vehicles or trailers used for recreation or vacations.

(e) "New mobile homes courts or trailer parks" shall mean such courts or parks, for which the physical labor involved in the construction commenced on or after June 13, 1980.

(f) "Existing mobile home courts or trailer parks" shall mean such courts or parks, for which the physical labor involved in the construction commenced before June 13, 1980.

(g) "Master metered service" shall mean electric service provided to more than one residential or commercial unit through a single meter.

(h) "Individually metered service" shall mean electric service provided to one residential or commercial unit through a single meter which serves that unit only and no other unit.

(i) "Company" shall mean Montana-Dakota Utilities Co.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 15.1

RULES AND POLICIES FOR IMPLEMENTING
MASTER METERING RESTRICTIONS Rate 133

Section 2. Applicability

Electric service to new multiple occupancy buildings and mobile home courts or trailer parks shall be provided as individually metered service only unless specifically exempted by one or more of the provisions contained in Section 3 below.

Section 3. Exceptions

(a) Residential multiple occupancy buildings consisting of no more than two units, one of which is owner occupied, may be served by one master meter.

(b) The following multiple occupancy buildings or facilities may be served by master meter:
- (i) hospitals
- (ii) nursing or convalescent homes
- (iii) transient hotels or motels
- (iv) dormitories
- (v) campgrounds
- (vi) residential facilities of a transient nature

(c) Existing multiple occupancy buildings (construction of which commenced before June 13, 1980) which are presently receiving master metered electric service may continue to be served on a master metered basis.

(d) Master metered electric service provided for central heating or cooling systems, central ventilating systems or for central hot water heating systems.

(e) Service to multiple occupancy buildings constructed, owned or operated with funds appropriated through the U.S. Department of Housing and Urban Development, or any other federal or state government agency, shall be served by individual meters. If such individual metering requirement is inconsistent with regulations promulgated by such department or agency, service on a master metered basis is allowed.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 15.2

RULES AND POLICIES FOR IMPLEMENTING
MASTER METERING RESTRICTIONS Rate 133

Section 4. Remodeling and Renovation

Where there is an existing multiple occupancy building receiving master metered electric service which is substantially remodeled or renovated for continued use as a multiple occupancy building, for which the physical labor for remodeling or renovation is begun after June 13, 1980, electric service to the units after completion of the remodeling or renovation shall be on an individual metered basis, unless the owner of such building demonstrates to the South Dakota Public Utilities Commission that such conversion would be impractical, uneconomical or unfeasible and the owner of such building provides the Company with written evidence of the South Dakota Public Utilities Commission decision.

Section 5. Owner or Operator Charge for Electric Service

Electric service to an existing master metered multiple occupancy building, if not otherwise prohibited by this tariff, shall be provided only upon condition that charges for electricity made by the owner or operator to each tenant or occupant shall be equal to each tenant's or occupant's pro rata share of the total amount charged to the owner or operator by the Company in proportion to the ratio of the total square foot floor area of each tenant or occupant's unit to the total square foot floor area of the building.

Section 6. Variation

Any variation from the above rules will only be made after the owner or operator provides evidence of South Dakota Public Utilities Commission approval of such variation.

All other rules and regulations of MDU which govern electrical service in South Dakota and which do not conflict with the provisions of this rule shall apply to electric service provided to new and existing buildings which are subject to this rule. The customer is responsible for ascertaining and complying with all applicable rules and regulations of any governmental authority having jurisdiction over the subject matter of this rule.

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 16

METER DATA AND PRIVACY POLICY – Rate 140

I. Meter Data and Privacy Policy: ~~N~~

The Company will comply with federal and state legislation and regulatory statutes, regulations and decisions, as applicable, concerning, the use, retention, and sharing of Meter Data.

The Company owns the Meter Data and will use such information in the provision and development of any of its services.

II. Definitions:

The Company provides a definition of "Meter Data" and utilizes the privacy guidelines and definitions of the North American Energy Standards Board (NAESB) in support of this tariff. NAESB is a voluntary non-profit organization comprised of members from all aspects of the electric and natural gas industries.

Authorization: The result of a process by which the Customer provides informed written consent in a manner consistent with the applicable Governing Documents and any requirements of the applicable regulatory authority.

Governing Documents: Applicable law, regulatory documents (e.g., tariffs, rules and regulations), and Customer consent forms that determine the interactions among parties.

Meter Data: Information that is gathered and managed by the Company that enables it to provide services to Customers. This includes data that can be collected from a standard energy service meter, a digital meter with two-way communications capabilities, analysis that is created by the Company from a combination of various data types, and general Customer contact and service information.

Third Party: An entity, that is permitted to receive Meter Data in accordance with applicable law, regulation, the Governing Documents and any requirements of the applicable regulatory authority, other than, the Company and its contracted agents, the applicable regulatory authority, Independent System Operators or other regional entities, which seeks or is provided Meter Data, including any entity under contract with the Third Party to perform the services or provide Meter Data, including any entity under contract with the Third Party to perform the services or provide the products as described in the Customer's Authorization. ~~N~~

Montana-Dakota Utilities Co.
~~*A Division of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 5
Original Sheet No. 16.1

METER DATA AND PRIVACY POLICY – Rate 140

III. Meter Data Collection: ~~N~~
This tariff pertains to Meter Data that is maintained by the Company in the ordinary course of business.

IV. Meter Data Protection and Security:
Meter Data is kept confidential absent Customer written Authorization for its release to a Third Party. The Company shall terminate, within a reasonable period of time, a Third Party's right to access future Meter Data for a Customer when: (i) the Customer withdraws its Authorization using the method provided by the Company, (ii) the Customer's Authorization has reached the end of the specified period, (iii) a Customer's service associated with a premise is terminated, or (iv) as required by Governing Documents.

The Company may release Meter Data, without Customer consent, as required by law enforcement agencies with a warrant or subpoena, social service agencies, actions involving civil litigation, or regulatory agency orders, rules, or regulations and exceptions permitted by federal or state statutes or laws.

N
The Company may release aggregated and/or anonymized data for multiple customers to third parties, with a qualifying business purpose, when requested. No identifiable customer information will be provided and the Company will provide the data aggregated to a level the Company determines to ensure customer anonymity and to prevent re-identification of the customer information by the data recipient.

The Company will only provide customer identifiers in the file upon receiving each customer's written authorization and upon verification of accuracy by the Company. N

V. Meter Data Access and Sharing:
The Company will provide Meter Data to the Customer of record upon request and to Company affiliates, contractors, or agents subject to the applicable federal and state law. The Company will require any affiliate and the affiliate's employees, agents and contractors having access to the Meter Data subject to this tariff to treat such data in the same manner as required of the Company under its Sensitive Information Policy Statement. The Company will provide Meter Data to a Customer's Third Party designee upon receiving a Customer's written Authorization and upon verification of accuracy by the Company. ~~N~~

METER DATA AND PRIVACY POLICY – Rate 140

VI. Meter Data Retention:

The Company stores and maintains Meter Data for a reasonable period in its ordinary course of business. The Company will make and retain, for a reasonable period of time, records related to disclosures of Meter Data to Third Parties.

METER DATA AND PRIVACY POLICY – Rate 140

VII. Meter Data Breach Notification:
The Company will use reasonable efforts and commercially practicable methods to notify affected Customers of a breach of this policy. The Company will restore the integrity of the system and Meter Data to the extent, and as soon as, reasonably practicable.

VIII. Hold Harmless:
Once the Company has disclosed Meter Data in accordance with this tariff, federal or state law, applicable Governing Documents or requirements of a regulatory authority, the Company is not responsible or liable in any way whatsoever after the disclosure of that information, including but not limited to, the security of such information, the use or misuse of such information or the subsequent disclosure by the recipient or other parties.

IX. Questions or Complaints:
Questions or complaints about the implementation or enforcement of this tariff may be directed to:

Regulatory Affairs Department
Montana-Dakota Utilities Co.
400 North 4th Street
Bismarck, ND 58501
Telephone: 1-800-638-3278
Website: www.montana-dakota.com

N

N

~~N~~DN

MONTANA-DAKOTA
UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

PO Box 7608 Boise, ID 83707-1608
Phone: 1-800-638-3278 - Fax: 701-323-3104
Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
www.montana-dakota.com

Re: Account #
Service Address:

Dear

CONSUMER'S DEPOSIT RECEIPT

We have received your deposit payment in the amount of $ This deposit serves as a security for the payment of any charges for utility services which may become due to Montana-Dakota Utilities Co. Your paid deposit is not considered a payment on your account; however, as an option, Montana-Dakota Utilities Co. may apply the deposit to your account if it becomes past due.

Deposits are refunded, with interest, provided all bills have been paid in full when your utility service has ended, or when you have established satisfactory credit in accordance with South Dakota Public Utilities Commission rules. This deposit will bear interest at the rate of 7.00% or at a rate required by the South Dakota Public Utilities Commission on an annual basis. Interest will accrue from the date payment is made on the deposit until the day the deposit is refunded or the service is discontinued. Accrued interest will be credited to your account annually during the month of December. This statement constitutes a receipt of payment of the deposit and is not transferable to another consumer.

Sincerely,

Montana-Dakota Utilities Co.
Customer Service: 1-800-638-3278
Email: *customerservice@mdu.com*

MDUDEPRCT

~~N~~DN

~~N~~DN

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

PAGE 1 of 1

SERVICE FOR
ANY CUSTOMER

123 MAIN ST
ANY TOWN, SD 12345-6789

www.montana-dakota.com

ACCOUNT NUMBER
123 456 7890 1

NOTICE DATE
December 15, 2022

AMOUNT DUE
$63.06

▶▶▶ REMINDER ◀◀◀

Your account is past due.

Dear ANY CUSTOMER,

We value your business. It is our desire to meet your energy needs today and well into the future. To continue to serve you best, please review your account balance. This is a friendly reminder that your payment was due on November 28, 2022.

We understand life gets hectic and other responsibilities may take priority. We are here to help. Please use one of the payment options listed to the right, and if needed, call us for assistance in paying your bill. Montana-Dakota Utilities Co. offers many options for financial assistance.

Customer Service
1-800-638-3278
Mon-Fri
7:30 a.m - 6:30 p.m.

Enroll in AutoPay and never miss a payment again. You can enroll once your account is current by logging in to your online account.

Emergency calls are accepted 24/7 by calling 1-800-638-3278.

Disregard this notice if payment has been made. Thank you.

Payment Options:
Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Phone: To make a debit, credit card or check-by-phone payment, call 1-866-263-5185. *A fee for each transaction will apply.*

Payment Locations: Pay by cash, check or money order at one of our payment locations. Nearest locations can be found at **www.montana-dakota.com**.

Please note, payments are not accepted at our local offices.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

ACCOUNT NUMBER
123 456 7890 1

AMOUNT DUE
$63.06

Please enter amount enclosed
$

Write account number on check and make payable to CNG Corp.

ANY CUSTOMER
123 MAIN ST
ANYTOWN, SD 12345-6789

445

PO Box 5600
Bismarck, ND 58506-5600

~~N~~DN

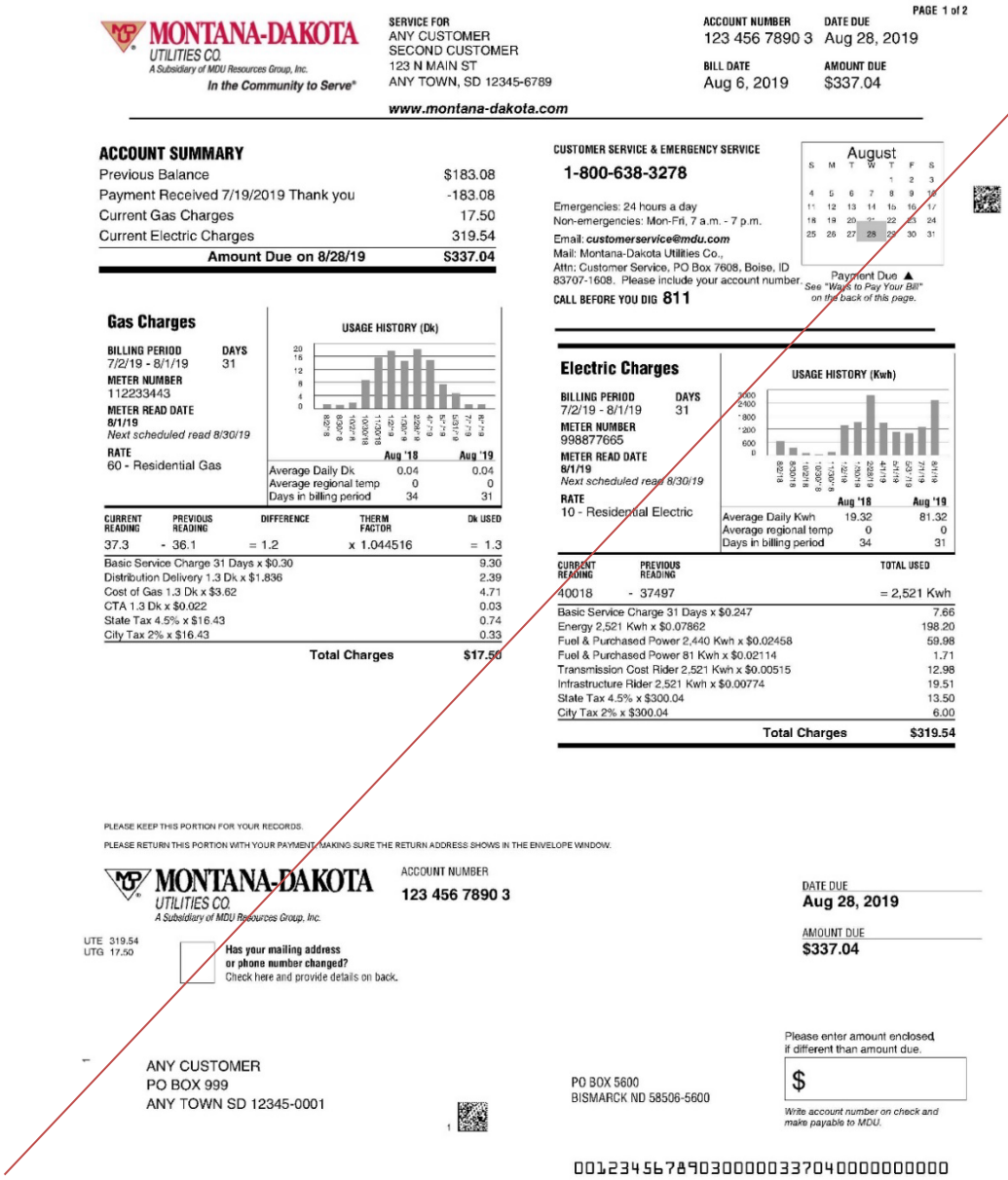
Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~ Original Sheet No. 2
~~Canceling Original Sheet No. 2~~

CONSUMER BILL

NT



MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®
www.montana-dakota.com

PAGE 1 of 2

SERVICE FOR
ANY CUSTOMER
SECOND CUSTOMER
123 N MAIN ST
ANY TOWN, SD 12345-6789

ACCOUNT NUMBER 123 456 7890 3
DATE DUE Aug 28, 2019
BILL DATE Aug 6, 2019
AMOUNT DUE $337.04

ACCOUNT SUMMARY

Previous Balance	$183.08
Payment Received 7/19/2019 Thank you	-183.08
Current Gas Charges	17.50
Current Electric Charges	319.54
Amount Due on 8/28/19	**$337.04**

CUSTOMER SERVICE & EMERGENCY SERVICE
1-800-638-3278
Emergencies: 24 hours a day
Non-emergencies: Mon-Fri, 7 a.m. - 7 p.m.
Email: *customerservice@mdu.com*
Mail: Montana-Dakota Utilities Co., Attn: Customer Service, PO Box 7608, Boise, ID 83707-1608. Please include your account number.
CALL BEFORE YOU DIG 811

August

Payment Due ▲
See "Ways to Pay Your Bill" on the back of this page.

Gas Charges

BILLING PERIOD 7/2/19 - 8/1/19 DAYS 31
METER NUMBER 112233443
METER READ DATE 8/1/19
Next scheduled read 8/30/19
RATE 60 - Residential Gas

USAGE HISTORY (Dk)

	Aug '18	Aug '19
Average Daily Dk	0.04	0.04
Average regional temp	0	0
Days in billing period	34	31

CURRENT READING	PREVIOUS READING	DIFFERENCE	THERM FACTOR	Dk USED
37.3	- 36.1	= 1.2	x 1.044516	= 1.3

Basic Service Charge 31 Days x $0.30	9.30
Distribution Delivery 1.3 Dk x $1.836	2.39
Cost of Gas 1.3 Dk x $3.62	4.71
CTA 1.3 Dk x $0.022	0.03
State Tax 4.5% x $16.43	0.74
City Tax 2% x $16.43	0.33
Total Charges	**$17.50**

Electric Charges

BILLING PERIOD 7/2/19 - 8/1/19 DAYS 31
METER NUMBER 998877665
METER READ DATE 8/1/19
Next scheduled read 8/30/19
RATE 10 - Residential Electric

USAGE HISTORY (Kwh)

	Aug '18	Aug '19
Average Daily Kwh	19.32	81.32
Average regional temp	0	0
Days in billing period	34	31

CURRENT READING	PREVIOUS READING	TOTAL USED
40018	- 37497	= 2,521 Kwh

Basic Service Charge 31 Days x $0.247	7.66
Energy 2,521 Kwh x $0.07862	198.20
Fuel & Purchased Power 2,440 Kwh x $0.02458	59.98
Fuel & Purchased Power 81 Kwh x $0.02114	1.71
Transmission Cost Rider 2,521 Kwh x $0.00515	12.98
Infrastructure Rider 2,521 Kwh x $0.00774	19.51
State Tax 4.5% x $300.04	13.50
City Tax 2% x $300.04	6.00
Total Charges	**$319.54**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.

ACCOUNT NUMBER 123 456 7890 3
DATE DUE Aug 28, 2019
AMOUNT DUE $337.04

UTE 319.54
UTG 17.50

Has your mailing address or phone number changed?
Check here and provide details on back.

ANY CUSTOMER
PO BOX 999
ANY TOWN SD 12345-0001

PO BOX 5600
BISMARCK ND 58506-5600

Please enter amount enclosed if different than amount due.
$
Write account number on check and make payable to MDU.

0012345678903000003370400000000000

NT

Date Filed: ~~July 29, 2019~~July 26, 2024

Effective Date: Service rendered on and after ~~October 1, 2019~~ September 1, 2024

Issued By: ~~Tamie A. Aberle~~Travis R. Jacobson
Director - Regulatory Affairs

Docket No.: ~~GE19-004~~EL23-020

CONSUMER BILL

PAGE 1 of 2

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®
www.montana-dakota.com

SERVICE FOR
ANY CUSTOMER
SECOND CUSTOMER
3123 N MAIN ST
ANY TOWN, SD 12345-6789

ACCOUNT NUMBER: 123 456 7890 1
DATE DUE: May 16, 2023
BILL DATE: Apr 24, 2023
AMOUNT DUE: $189.71

ACCOUNT SUMMARY

Previous Balance	$263.13
Payment Received 4/21/2023 Thank you	-263.13
Current Gas Charges	75.32
Current Electric Charges	114.39
Amount Due on 5/16/23	**$189.71**

Any balance remaining after the due date is subject to a late payment charge of 1.0% per month.

CUSTOMER SERVICE & EMERGENCY SERVICE
1-800-638-3278

Emergencies: 24 hours a day
Non-emergencies: Mon-Fri, 7:30 a.m - 6:30 p.m.
Email: ***customerservice@mdu.com***
Mail: Montana-Dakota Utilities Co.,
Attn: Customer Service, PO Box 7608, Boise, ID 83707-1608. Please include your account number.
CALL BEFORE YOU DIG **811**

May

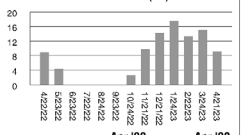
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Payment Due ▲
See "Ways to Pay Your Bill" on the back of this page.

Gas Charges

BILLING PERIOD: 3/25/23 - 4/21/23 — DAYS: 28
METER NUMBER: 012776152
METER READ DATE: 4/21/23
Next scheduled read 5/23/23
RATE: 60 - Residential Gas

USAGE HISTORY (Dk)



	Apr '22	Apr '23
Average Daily Dk	0.31	0.33
Average regional temp	39	35
Days in billing period	29	28

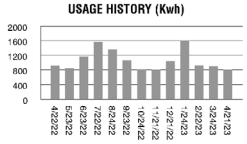
CURRENT READING	PREVIOUS READING	DIFFERENCE	THERM FACTOR	Dk USED
952.5	- 943.8	= 8.7	x 1.057495	= 9.2

Basic Service Charge 28 Days x $0.30	8.40
Distribution Delivery 9.2 Dk x $1.836	16.89
Cost of Gas 2.3 Dk x $6.43	14.79
Cost of Gas 6.9 Dk x $5.19	35.81
CTA 2.3 Dk x $0.025	0.06
CTA 6.9 Dk x $0.015	0.10
DDSM -2.9 Dk x $1.836	-5.32
State Tax 4.5% x $70.73	3.18
City Tax 2% x $70.73	1.41
Total Charges	**$75.32**

Electric Charges

BILLING PERIOD: 3/25/23 - 4/21/23 — DAYS: 28
METER NUMBER: 011416009
METER READ DATE: 4/21/23
Next scheduled read 5/23/23
RATE: 10 - Residential Electric

USAGE HISTORY (Kwh)



	Apr '22	Apr '23
Average Daily Kwh	31.55	28.96
Average regional temp	39	35
Days in billing period	29	28

CURRENT READING	PREVIOUS READING	TOTAL USED
52715	- 51904	= 811 Kwh

Basic Service Charge 28 Days x $0.247	6.92
Energy 750 Kwh x $0.07862	58.97
Energy 61 Kwh x $0.04862	2.97
Fuel & Purchased Power 203 Kwh x $0.02595	5.27
Fuel & Purchased Power 608 Kwh x $0.02299	13.98
Transmission Cost Rider 811 Kwh x $0.01734	14.06
Infrastructure Rider 811 Kwh x $0.00646	5.24
State Tax 4.5% x $107.41	4.83
City Tax 2% x $107.41	2.15
Total Charges	**$114.39**

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.

ACCOUNT NUMBER
123 456 7890 1

DATE DUE
May 16, 2023

AMOUNT DUE
$189.71

UTE 114.39
UTG 75.32

☐ **Has your mailing address or phone number changed?**
Check here and provide details on back.

2348

ANY CUSTOMER
PO BOX 999
ANY TOWN SD 12345-0001

2057

PO BOX 5600
BISMARCK ND 58506-5600

Please enter amount enclosed if different than amount due.
$
Write account number on check and make payable to MDU.

~~NT~~

~~NT~~

CONSUMER BILL

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday
Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday.
www.montana-dakota.com

07.19

Ways to Pay Your Bill

Online: Go to **www.montana-dakota.com** for our free online payment service. Once you have registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online 24/7.

Easy-Pay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution 10 business days following your bill date, which is shown on your bill stub. Enroll electronically by logging into your account online and completing the online form.

By Phone: Our self-service automated telephone system allows you to pay your bill or deposit anytime it is convenient – 24/7. To make a debit, credit card or check-by-phone payment, simply call our Customer Service number and follow the prompts to be connected with our independent service provider. A convenience fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations; there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment along with your bill stub to **MDU, P.O. Box 5600, Bismarck, ND 58506-5600**. Be sure to allow time for mailing so your payment is received by the due date.

Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. If interested, sign up through your account using Online Account Services at www.montana-dakota.com or contact Customer Service at 1-800-638-3278.

Payment Due Date: Your bill is past due if not paid by the due date shown on the front of this billing statement. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.

Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for commission-approved conservation programs.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use in order to reflect the heating value of natural gas delivered.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis.

Tax Tracking Adj: A charge to reflect changes in Montana-Dakota's Montana state and local taxes, such as property taxes, including a true-up of taxes recovered to actual taxes paid.

Generation Rider: A charge per Kwh or Kw for certain investments in electric power generation necessary to meet the requirements of Montana-Dakota's electric service customers.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.

Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.

Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis.

Renewable Resource Adj /Infrastructure Rider: A charge per Kwh for certain investments in renewable generation.

TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service for recovery of transmission-related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs.

Important Customer Information

If you have questions regarding your bill or service, please call Montana-Dakota Customer Service **FIRST** at 1-800-638-3278. If you cannot pay your bill at this time, we are **willing to make satisfactory payment arrangements.** If your questions are not resolved after you have called Customer Service, you may contact the regulatory agency governing in the state where service is provided:

- MT PSC: 1-800-646-6150 or write to P.O. Box 202601, Helena, MT 59620-2601
- ND PSC: Write to 600 E. Boulevard, Bismarck, ND 58505-0480
- SD PUC: 1-605-773-3201
- WY PSC: Write to 2515 Warren Ave., Suite 300, Cheyenne, WY 82002

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Save a Stamp! Receive, view and pay your bill online at www.montana-dakota.com.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing/email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No.: _____

Name: _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____

Home Phone: (____) _____ Cell Phone: (____) _____

Email: _____

~~N~~T

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 2.1
~~Canceling Original Sheet No. 2.1~~

CONSUMER BILL

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

Customer Service: 800-638-3278 • Monday-Friday • 7:30 a.m - 6:30 p.m.
Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday.
www.montana-dakota.com 09/2022

Ways to Pay Your Bill

Online: Go to **www.montana-dakota.com** for our free online payment service. Once you have registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online 24/7.

AutoPay: Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your payment from your financial institution on your bill's due date, which is shown on your bill stub. Enroll electronically by logging into your account online and completing the online form.

Speedpay®: Pay your bill by phone or online 24/7 through this independent service provider. Use a credit card, debit card, or electronic check. To use Speedpay® by phone, call 866-263-5185 and follow the prompts. To pay online, visit the Speedpay® website. Be sure to have your account number ready when using this service. A convenience fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations; there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

By Mail: Mail your payment along with your bill stub to **MDU, P.O. Box 5600, Bismarck, ND 58506-5600**. Be sure to allow time for mailing so your payment is received by the due date.

Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. If interested, sign up through your account using Online Account Services at www.montana-dakota.com or contact Customer Service at 800-638-3278.

Payment Due Date: Your bill is past due if not paid by the due date shown on the front of this billing statement. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please contact Montana-Dakota at 800-638-3278 and let us know that payment has been made.

Billing Terms and Definitions

The rates reflected on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where service is provided. Copies of the company's current tariffs are available at www.montana-dakota.com.

Basic Service Charge: A monthly or daily charge designed to recover a portion of the fixed costs incurred in providing utility service regardless of how much energy is used.

Constant: A fixed value used to convert meter readings to actual energy use when certain equipment is used in the metering process such as current and potential transformers.

Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Montana-Dakota incurs from its pipeline suppliers in providing natural gas service. The cost of gas is strictly a pass-through to customers, is subject to change on a monthly basis, and does not provide Montana-Dakota with a profit.

CTA – Conservation Tracking Adjustment: A charge that provides funding for commission-approved conservation programs.

Demand Charge: A charge designed to recover the demand or peak-related costs associated with the delivery of electric service from the generation source to your meter.

Distribution Delivery Charge or Energy Charge: A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

DDSM – Distribution Delivery Stabilization Mechanism: A charge applicable to gas service designed to adjust for the over- or under-collection of distribution delivery revenues due to actual temperature deviations from normal temperatures. This adjustment is applicable during the billing periods Nov. 1-May 1.

Dk – Dekatherms: The Dk billed is reflective of the total amount of natural gas used in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a therm factor to the measured use in order to reflect the heating value of natural gas delivered.

Environmental Cost Adjustment: A charge per Kwh applicable to electric service associated with certain EPA required changes at Montana-Dakota's generating stations. The Environmental Cost Adjustment is subject to change on an annual basis.

Fuel and Purchased Power: This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis.

Tax Tracking Adj: A charge to reflect changes in Montana-Dakota's Montana state and local taxes, such as property taxes, including a true-up of taxes recovered to actual taxes paid.

Generation Rider: A charge per Kwh or Kw for certain investments in electric power generation necessary to meet the requirements of Montana-Dakota's electric service customers. The Generation Rider is subject to change on an annual basis.

Kw – Kilowatt: The Kw billed is the peak demand (or maximum 15-minute measured demand) for electricity during the billing period or the minimum Kw amount as stated in the company's tariffs.

Kwh – Kilowatt-hour: The Kwh billed is the total amount of electricity used in the billing period.

Kvar Penalty: A penalty applicable to a customer operating its facilities outside the power factor range stated on the company's tariffs.

Power Supply Cost Adj: Adjustment per Kwh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis.

Renewable Resource Adj /Infrastructure Rider: A charge per Kwh for certain investments in renewable generation. The Renewable Resource Adj/Infrastructure Rider is subject to change on an annual basis.

TCA – Transmission Cost Adjustment: A charge per Kwh applicable to electric service for recovery of transmission-related expenditures and investments net of revenues received from others. The TCA is subject to change on an annual basis.

Therm Factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

USBC – Universal System Benefits Charge: A charge that provides funding for conservation and low-income programs.

Important Customer Information

If you have questions regarding your bill or service, please call Montana-Dakota Customer Service **FIRST** at 800-638-3278. If you cannot pay your bill at this time, we are **willing to make satisfactory payment arrangements.** If your questions are not resolved after you have called Customer Service, you may contact the regulatory agency governing in the state where service is provided:

- MT PSC: 800-646-6150 or write to P.O. Box 202601, Helena, MT 59620-2601
- ND PSC: 701-328-2400 or write to 600 E. Boulevard, Bismarck, ND 58505-0480
- SD PUC: 605-773-3201 or write to 500 E. Capitol Ave, Pierre, SD 57501-5070
- WY PSC: 888-570-9905 or write to 2515 Warren Ave., Suite 300, Cheyenne, WY 82002

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Paid in Full, for example) will not act as an accord and satisfaction without our express prior written approval.

Save a Stamp! Receive, view and pay your bill online at www.montana-dakota.com.

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing/email address or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No.: _____

Name: _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____

Home Phone: (_____) _____ Cell Phone: (_____) _____

Email: _____

~~N~~T

~~N~~T

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

DISCONNECT NOTICE

~~N~~T

MONTANA-DAKOTA
UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

PO Box 7608 Boise, ID 83707-1608
Phone: 1-800-638-3278 - Fax: 701-323-3104
Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
www.montana-dakota.com

Re: Account #

DISCONNECT NOTICE

WE WANT TO CONTINUE OUR DEPENDABLE SERVICE TO YOU, OUR VALUED CUSTOMER, BUT YOU MUST TAKE ACTION NOW.

Payment of your service account is now past due. Your service will be disconnected on unless your past due amount is paid in full or satisfactory arrangements are made before this date. Should this action result in your service being disconnected, payment in full plus a charge for reconnection will be required. In addition, a security deposit or an additional deposit may be required before service is restored.

PLEASE CONTACT US NOW AT 1-800-638-3278

SERVICE ADDRESS	PAST DUE	ACCOUNT BALANCE
Utility		
Deposit		

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5603
Bismarck, ND 58506-5603

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7 a.m. - 7 p.m. Mon-Fri

If, after contacting Montana-Dakota Utilities Co. you have unresolved questions regarding this notice, the South Dakota Public Utilities Commission staff is available at 1-800-332-1782 or mail to 500 E Capitol Ave Pierre, SD 57501-5070.

MDU DISC NT

~~N~~T

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 3
~~Canceling Original Sheet No. 3~~

DISCONNECT NOTICE

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

SERVICE FOR
ANY CUSTOMER

123 MAIN ST
ANYTOWN, SD 12345-6789
www.montana-dakota.com

PAGE 1 of 1

ACCOUNT NUMBER	MUST BE PAID BY
123 456 7890 1	May 2, 2023
NOTICE DATE	**AMOUNT DUE**
April 17, 2023	$371.48

▶▶▶ DISCONNECT NOTICE ◀◀◀

WE WANT TO CONTINUE OUR DEPENDABLE SERVICE TO YOU, OUR VALUED CUSTOMER, BUT YOU MUST TAKE ACTION NOW.

Your account is now past due. Payment of your past due balance or satisfactory arrangements must be received by

May 2, 2023

or your service may be disconnected without further notice. Should this action result in your service being disconnected, payment in full plus a charge for reconnection will be required. In addition, a security deposit or an additional deposit may be required before service is restored.

PLEASE CONTACT US NOW AT 1-800-638-3278

	Service Address	Past Due	Account Balance
Utility	123 MAIN ST	**$371.48**	$428.97

Payment Options:

By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7:30 a.m - 6:30 p.m. Mon-Fri

If, after contacting Montana-Dakota Utilities Co. you have unresolved questions regarding this notice, the South Dakota Public Utilities Commission staff is available at 1-800-332-1782 or mail to 500 E Capitol Ave Pierre, SD 57501-5070.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

ACCOUNT NUMBER
324 222 1873 8

AMOUNT DUE
$371.48

Please enter amount enclosed
$

Write account number on check and make payable to MDU.

PO Box 5600
Bismarck, ND 58506-5600

ANY CUSTOMER
123 MAIN ST
ANYTOWN, SD 12345-6789

709

~~N~~T

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

FINAL NOTICE – WINTER LETTER

~~T~~N

~~T~~D

~~Reserved for Future Use~~

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

SERVICE FOR
ANY CUSTOMER

123 MAIN ST
ANYOWN, SD 12345-6789
www.montana-dakota.com

PAGE 1 of 1

ACCOUNT NUMBER	MUST BE PAID BY
123 456 7890 1	March 2, 2023
NOTICE DATE	**AMOUNT DUE**
January 23, 2023	$130.03

▶▶▶ FINAL NOTICE ◀◀◀

REMINDER NOTICE OF PAST DUE BALANCE

Recently you were sent a disconnect notice regarding your past due account. This is your final notification that your gas and/or electric service will be discontinued unless the past due amount is paid in full or satisfactory arrangements are made with Montana-Dakota Utilities Co. by **March 2, 2023.**

Should this action result in your service being discontinued, payment in full plus a charge for reconnection will be required. In addition, a security deposit or an additional deposit may be required before service is restored.

PLEASE CONTACT US NOW AT 1-800-638-3278

	Service Address	Past Due	Account Balance
Utility	123 MAIN ST	**$130.03**	$216.03

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7:30 a.m - 6:30 p.m. Mon-Fri

If, after contacting Montana-Dakota Utilities Co. you have unresolved questions regarding this notice, the South Dakota Public Utilities Commission staff is available at 1-800-332-1782 or mail to 500 E Capitol Ave Pierre, SD 57501-5070.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

ACCOUNT NUMBER
123 456 7890 1

AMOUNT DUE
$130.03

PO Box 5600
Bismarck, ND 58506-5600

Please enter amount enclosed
$
Write account number on check and make payable to MDU.

ANY CUSTOMER
123 MAIN ST
ANY TOWN, SD 12345-6798

779

~~T~~N

NOTIFICATION THAT YOUR ELECTRIC SERVICE HAS BEEN LIMITED

21259(5-85)-SD
(Rev. 9/11)

MONTANA-DAKOTA UTILITIES CO.
NOTIFICATION THAT ELECTRIC SERVICE HAS BEEN LIMITED

Name: _____ Date: _____

Address: _____

Account Number: _____

A Service Limiter (120 volts-_____ amperes) has been installed on your meter because of your delinquent account in the amount of $ _____ . Your delinquent bill and payment history have forced us to limit the amount of credit available for your use. To have **NORMAL SERVICE** restored, you will be required to pay:

$_____ **Delinquent Amount**
$_____ **Security Deposit**
$_____ **Reconnect Fee**
$_____ **TOTAL**

To arrange for the restoration of normal service, call **1-800-MDU-FAST** (1-800-638-3278).

IT IS IMPORTANT FOR YOU TO UNDERSTAND THAT THE SERVICE LIMITER ONLY PROVIDES A PORTION OF THE NORMAL ELECTRIC SERVICE CAPABILITY. The Service Limiter only provides 120 volts which will be sufficient to operate your heating system, some basic lighting and possibly your refrigerator. **NO 240-VOLT APPLIANCES WILL OPERATE (WATER HEATER, ELECTRIC RANGE, CLOTHES DRYER, ETC.), AND YOU SHOULD NOT ATTEMPT TO USE THEM.**

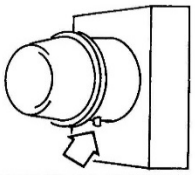
IMPORTANT: IF YOU OR ANYONE LIVING IN YOUR HOME IS SERIOUSLY ILL AND REQUIRES THE USE OF A PARTICULAR APPLIANCE WHICH THE SERVICE LIMITER WILL NOT PERMIT TO OPERATE, OR IF ANY MEMBER IS 65 YEARS OF AGE OR OLDER, OR HANDICAPPED, WE WILL REMOVE THE SERVICE LIMITER FOR 30 DAYS SO YOU MAY WORK OUT A SATISFACTORY PAYMENT PLAN.

THE SERVICE LIMITER MAY BE REMOVED ANY TIME AFTER ONE WEEK AND ALL SERVICE WILL BE DISCONTINUED WITHOUT FURTHER NOTICE IF NO ARRANGEMENT FOR PAYMENT IS MADE.

SHOULD YOUR USE OF ELECTRICITY EXCEED THE CAPACITY OF THE SERVICE LIMITER, A CIRCUIT BREAKER WILL INTERRUPT YOUR ELECTRIC SERVICE. YOU CAN RESTORE SERVICE IN THE FOLLOWING MANNER:

1. Keep a flashlight with fresh batteries available.
2. Shut off all lights, motors and appliances.
   - To shut off the furnace fan, turn the furnace thermostat down.
   - To shut off the refrigerator, turn the temperature setting on the refrigerator up.
   - For customers living in a Mobile Home, heat tape on pipes that use electricity may cause the limiter to trip.
3. Go to your electric meter and locate the button on the bottom of the limiter.
4. To close the circuit breaker, pull down the limiter switch and push it back up like a breaker. If the Service Limiter has a button instead of a switch, push the reset button upwards until it is flush with the case and a "click" is heard.
5. If the breaker does not stay closed, check to be sure all lights, motors and appliances are turned off. Return to step 4.
6. When the breaker stays closed, return the furnace thermostat and refrigerator temperature setting to normal and resume limited electric service.
7. **Warning: Do not tamper with the service limiting device. If all lights, motors and appliances are off and you are unable to close the circuit breaker via the above steps, contact Montana-Dakota Utilities Co. immediately at 1-800-MDU-FAST (1-800-638-3278).**

   Tampering with this device can be dangerous and may result in prosecution.



RESET SWITCH/BUTTON

Contact MDU if you feel that you have been improperly billed or you need further information. If, **AFTER** discussion with our representative, you remain dissatisfied, you may write the South Dakota Public Utilities Commission, Capitol Building, Pierre, South Dakota 57501 or call 800-332-1782.

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 6
~~Canceling Original Sheet No. 6~~

CUSTOMER REFERENCE GUIDE

Use this link for the Customer Reference Guide

Date Filed:	~~July 29, 2019~~August 15, 2023	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 7
~~Canceling Original Sheet No. 7~~

ADDITIONAL INFORMATION TO CUSTOMERS

~~N~~

ADDITIONAL CUSTOMER INFORMATION FOR SOUTH DAKOTA CUSTOMERS

Montana-Dakota Utilities Co. (Montana-Dakota) is regulated by the South Dakota Public Utilities Commission whose duties were expanded in 1975 to include regulation of natural gas and electric utilities. It is the commission's duty to oversee rates and services of all investor-owned gas and electric utilities in the state.

Montana-Dakota feels it is important that you are satisfied with your natural gas or electric service. However, sometimes a question, misunderstanding or complaint may develop. If it does, please let us know. Our employees are trained to help you.

Montana-Dakota will make a full and prompt investigation of all written complaints received. Please direct all written complaints to the Montana-Dakota office that appears on your utility bill.

DISPUTES

Whenever a customer advises Montana-Dakota, before the disconnection of natural gas or electric service, that any part of the billing, charges or service is in dispute, Montana-Dakota shall:

1. Investigate the dispute promptly.
2. Advise the customer of the investigation and its result.
3. Attempt to resolve the dispute.
4. Withhold disconnection of service providing the customer pays the undisputed portion of the bill.

If the dispute is not resolved Montana-Dakota must notify the customer that the customer has the right to appeal to the South Dakota Public Utilities Commission within ten (10) business days after the disconnection notice was sent for resolution of the dispute.

inspection, maintenance, replacement of equipment or to conduct investigations for hazardous conditions.

6. Unauthorized use of Montana-Dakota's equipment or tampering with Montana-Dakota's service equipment.

The following is a list of conditions, all of which must occur, before you will be disconnected for non-payment of a bill:

1. A customer may be receiving service from Montana-Dakota at more than one location. Only the service for which the bill is delinquent can be disconnected.
2. Bills are due when received. Bills become delinquent twenty-two (22) days after billing transmittal date. This period may be shortened if the customer's name is on the early payments list. This time period may be waived in cases of fraud, illegal use or when it is clearly indicated that the customer is preparing to leave. Montana-Dakota will send you a written notice giving you an additional ten (10) days in which to pay the bill to avoid disconnection.
3. If this is the customer's first disconnection notice, the customer will receive an additional personal notice by either telephone, visit or certified mail. Both written notice and personal notice shall contain a statement of the customer's right to appeal and where to appeal.
4. The customer, if he or she claims inability to pay or extenuating circumstances, is unwilling to enter into a reasonable agreement with Montana-Dakota to pay the service bill.
5. No bona fide or just dispute concerning the bill exists. A dispute shall not be defined as bona fide and just if the customer does not pay the undisputed portion of the bill and does not, after notice of their right to do so, contact the commission with the unresolved dispute within ten (10) working days after the disconnection notice was sent.

Natural gas or electric service shall not be disconnected on any Friday, Saturday, Sunday or legal holiday, or at any time when Montana-Dakota's business offices are not open to the public.

The customer can pay a delinquent bill at the last minute to avoid disconnection. Montana-Dakota's representative who comes to disconnect the service can also accept last-minute payments.

In a landlord-tenant situation, where the meter is in the landlord's name, Montana-Dakota will not disconnect the utility service until the tenant has been offered the opportunity to put the natural gas service or electric service in their own name and the tenant has turned down this offer. Montana-Dakota will not ask the tenant to pay any outstanding bills or other charges owed by the landlord.

The disconnection of utility services during cold weather could cause a threat to health and life. Montana-Dakota shall not disconnect residential utility service from Nov. 1 to March 31 without adding an additional 30 days to the normal disconnection date. Montana-Dakota shall notify the customer before the normal disconnection date that the customer has an additional thirty (30) ys until disconnection of service.

If disconnection of utility services will aggravate an existing medical emergency of the customer, a member of his family or other permanent resident of the premise, Montana-Dakota will postpone disconnection of services for 30 days from the date of a physician's certificate or notice from a public health or social services official that such a medical emergency exists. This extension is limited to a single thirty (30) day period.

The commission is available for consultation, you may write or call:

South Dakota Public Utilities Commission
Capitol Building
Pierre, South Dakota 57501
1-605-773-3201

CREDIT AND DEPOSIT POLICIES

Montana-Dakota's deposit policy is predicated upon the credit risk of the individual as evidenced by past energy purchases without regard to the collective credit reputation of the area in which he or she lives and without regard to any of the traditional means for establishing credit such as home ownership or friendly relations with a bank.

This credit and deposit policy is administered without discrimination in regard to race, color, creed, religion, sex, ancestry, marital status, age or national origin.

Montana-Dakota will not require a deposit or guarantee from any new or present customers who have established good credit. Montana-Dakota will determine the credit standing of an applicant for service by referring to information about the applicant's prior energy usage and bill paying habits if the applicant has had service before. In the case of unknown credit, traditional means of credit rating can be supplied by the applicant.

A customer who has had one or more disconnections of service in the last year, or three or more disconnection notices in the last year, or has an undisputed outstanding debt with Montana-Dakota may be asked to reestablish credit through one of the following methods:

1. Make a cash deposit not to exceed one-sixth (1/6) of the estimated annual bill. Deposits will earn seven percent (7%) simple interest per year from the date of the deposit to the date of refund or disconnection.
2. Provide a guarantor (residential only).
3. Be placed on an early payments list wherein the customer agrees to pay the bill for utility services within five (5) business days after it is received.
4. A non-residential customer may also provide a letter of credit, post a surety bond, or negotiate another option with the Company.

An existing customer will be given notice of not less than fifteen (15) days that a deposit, guarantor, or early payment is required.

REFUSAL AND DISCONNECTION POLICIES

Naturally, if your utility bill is not paid within a reasonable length of time, you cannot expect to continue to receive natural gas or electric service from Montana-Dakota.

We do not like to disconnect or refuse service to a customer, but sometimes it must be done. You will be notified before such action is taken if the reason is:

1. Non-payment of your utility service bill (after consumer deposit and earned interest, if any, have been applied to the outstanding bill).
2. You have failed to pay a required deposit or meet the credit requirements.
3. You have violated Montana-Dakota's rules on file with the South Dakota Public Utilities Commission. These rules are available for your inspection, please contact Montana-Dakota at 1-800-638-3278 to schedule an appointment.
4. You have broken the terms of the contract for service with Montana-Dakota or have failed to furnish those things necessary to obtain utility service.
5. You have failed to allow Montana-Dakota employees access to company equipment located on your premise for meter reading,

INSUFFICIENT REASONS FOR REFUSAL

Montana-Dakota cannot refuse to serve a person:

1. Who will not pay a debt to another utility, or a debt for another class of service, or a debt for other bills not based on filed rates or charges;
2. For non-payment of a bill for which he or she is guarantor;
3. Asking for service in a dwelling where the former occupant was delinquent;
4. Who is living with someone that is in debt to Montana-Dakota in an attempt to force payment of that bill, except when that person, even though not personally liable to Montana-Dakota, is trying to get service back to the indebted household and no attempts are being made to pay the debt of that household.

This pamphlet is a summary of Montana-Dakota's customer rules. A complete listing of Montana-Dakota customer rules and South Dakota Public Utilities Commission rules, regulations and rate schedules are available for your inspection by contacting Montana-Dakota at 1-800-638-3278 to schedule an appointment. You can also visit www.montana-dakota.com or www.puc.sd.gov. Your billing, payment and deposit records are also available to you for inspection. Montana-Dakota will furnish additional information as you may reasonably request.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

20490(12-18)
SD

~~N~~

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 8
~~Canceling Original Sheet No. 8~~

~~DISCONTINUANCE NOTICE FOR UNAUTHORIZED USE OF SERVICE~~FINAL NOTICE PRIOR TO DISCONNECT DOOR TAG

20614(11-81)
(Rev. 2/88)

MONTANA-DAKOTA UTILITIES CO.
DISCONTINUANCE NOTICE

NOTICE TO CUSTOMER:

Today we inspected your gas/electric service installation. This inspection has revealed that you are obtaining unauthorized gas/electric service at the address shown below. Under rules and regulations filed with, and approved by, the Public Utility Commission of _____ , service can be terminated because of this irregularity. To avoid discontinuance of service bring this card to our office, no later than _____ , at the address shown below, and we will discuss the conditions under which your gas/electric service will not be interrupted.

MONTANA-DAKOTA UTILITIES CO.
Address: _____
_____
Telephone No.: _____

Date: _____
Customer: _____
Address: _____
_____
Meter No.: _____
Employee: _____

T

T

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 8
~~Canceling Original Sheet No. 8~~

~~DISCONTINUANCE NOTICE FOR UNAUTHORIZED USE OF SERVICE~~FINAL NOTICE PRIOR TO DISCONNECT DOOR TAG

FINAL NOTICE PRIOR TO DISCONNECTION

OUR MDU REPRESENTATIVE WAS HERE at: _____ ❑ a.m. / ❑ p.m.

YOUR SERVICE ACCOUNT IS SERIOUSLY PAST DUE!
CONSIDER THIS YOUR **FINAL NOTICE** AND THAT YOUR NATURAL GAS SERVICE WILL BE DISCONNECTED UNLESS PAYMENT OF

$_____ IS PRESENTED TO MONTANA-DAKOTA

UTILITIES CO. BY **5:00 P.M.** ON _____

LAST PAYMENT DATE: _____

– FOR SECURITY PURPOSES, MDU EMPLOYEES ARE UNABLE TO ACCEPT CASH PAYMENT –
(See reverse side for payment options prior to date listed above.)

• 1-800-MDU-FAST (1-800-638-3278) •

You have the right to appeal to the South Dakota P.U.C.
Capitol Building, Pierre, SD.

20177-SD(7-17) (Rev. 5-18)

T

T

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 9
~~Canceling Original Sheet No. 9~~

~~DISCONTINUANCE NOTICE OF SERVICE~~
~~FOR CAUSES OTHER THAN NONPAYMENT OF BILLS~~SERVICE DISCONNECTED DOOR TAG ~~T~~

LN

20610(11-81)
(Rev. 2/88)

MONTANA-DAKOTA UTILITIES CO.
DISCONTINUANCE NOTICE

NOTICE TO CUSTOMER:

Today we inspected your gas/electric service installation and under rules and regulations filed with, and approved by, the Public Utility Commission of _____ , we are legally authorized to discontinue service due to an irregularity. In order to have your service restored, bring this card to our office, at the address shown below, and we will discuss the conditions under which gas/electric service may be restored.

MONTANA-DAKOTA UTILITIES CO.
Address: _____
_____
Telephone No.: _____

Date: _____
Customer: _____
Address: _____
_____
Meter No.: _____
Employee: _____

LN

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 9
~~Canceling Original Sheet No. 9~~

~~DISCONTINUANCE NOTICE OF SERVICE~~
~~FOR CAUSES OTHER THAN NONPAYMENT OF BILLS~~SERVICE DISCONNECTED DOOR TAG T

LN

N O T I C E

Your Gas and/or Electric Service Was DISCONTINUED

On _____, 20 _____, your gas and/or electric service was discontinued because of your failure to pay your past due account.

In order to have your gas and/or electric service restored, please call:

1-800-MDU-FAST (1-800-638-3278).

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

20171-SD(7-17)
(Rev. 12/18)

LN

~~THIRD PARTY NOTICE~~FIRST REMINDER NOTICE (CLOSED ACCOUNT)

~~N~~T

Would you like to be a designated Third Party?

Montana-Dakota Utilities Co. (MDU) has a program available called "Third Party Notice." This program is designed to help customers, especially the elderly or infirm or those with language or reading problems, when there is a risk of losing utility service due to nonpayment of past-due bills. The program is voluntary and completion of this form is not required to establish or continue utility service with Montana-Dakota Utilities Co.

Under the "Third Party Notice" program, if it would be necessary to disconnect service due to nonpayment of past due bills, the customer **as well as the designated third party would be notified prior to the disconnect date.** These notices include specific customer information such as, customer name, account number, past due and current balances owing on the account.

A third party can be a friend, relative, church or any community agency. The designated third party will have the right to receive and provide information regarding the customer's personal circumstances. **Please talk with this third party before you tell MDU this person will help you.** The third party ***will not*** be responsible for payment of the customer's bill.

If your personal circumstances require that a third party be aware of a potential disconnection of your utility service, please complete and detach the form provided and return it to MDU as soon as possible. If you know of someone who might benefit from third party notification, please let them know of it. As individual circumstances frequently may change, Third Party Notices are valid for **one year** only, and an annual renewal is required. Please complete the form and return it to MDU – even if you have done so before.

For information of public agencies and community organizations which may be able to assist in payment of winter utility bills, please call 1-800-638-3278 or write to MDU at PO Box 5603, Bismarck, ND 58506-5603.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

Request For A Third Party Notification
(To be valid for one year only and annual renewal is required.)

Customer Name: (Please print)

_____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____

Account Number from Bill: _____

MONTANA-DAKOTA UTILITIES CO. has my permission to provide information to and accept information from the party named below.

Customer Signature: _____

Date: _____

Name of Third Party to be Notified: (Please print)

_____

Address: _____

City: _____ State: _____ Zip: _____

Telephone Number: _____

MONTANA-DAKOTA UTILITIES CO. will make every effort to send a copy of the Notice of Proposed Disconnection to the party specified. These notices include specific customer information such as, customer name, account number, past due and current balances owing on the account. The customer making the request understands that MDU assumes no liability for failure of third party to receive or act upon said Notice.

Complete all information and return to Montana-Dakota at PO Box 5603, Bismarck, ND 58506-5603 as soon as possible.

~~N~~T

Montana-Dakota Utilities Co.

~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 10
~~Canceling Original Sheet No. 10~~

~~THIRD PARTY NOTICE~~FIRST REMINDER NOTICE (CLOSED ACCOUNT)

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

SERVICE FOR
ANY CUSTOMER

123 MAIN ST
ANY TOWN, SD 12345-6789

www.montana-dakota.com

PAGE 1 of 1

ACCOUNT NUMBER
123 456 7890 1

NOTICE DATE
April 13, 2023

AMOUNT DUE
$303.48

▶▶▶ REMINDER NOTICE ◀◀◀

REMINDER OF AN UNPAID BALANCE ON YOUR CLOSED ACCOUNT

We appreciate having had the opportunity to serve you. This is a reminder that there is still a balance owing on the recently closed account for the address shown.

If you have already made the payment, please disregard this notice.

PLEASE CONTACT US NOW AT 1-800-638-3278

	Service Address	Past Due	Account Balance
Utility	123 MAIN ST	**$303.48**	$303.48

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7:30 a.m - 6:30 p.m. Mon-Fri

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

ACCOUNT NUMBER
123 456 7890 1

AMOUNT DUE
$303.48

PO Box 5600
Bismarck, ND 58506-5600

Please enter amount enclosed
$

Write account number on check and make payable to MDU.

ANY CUSTOMER
123 MAIN ST
ANY TOWN, SD 12345-6789

50b

0138887886918900000303480000030348

~~N~~T

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

~~CONTINUOUS SERVICE AGREEMENT~~FINAL NOTICE (CLOSED ACCOUNT)

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

CONTINUOUS SERVICE AGREEMENT

Scan and return via
- **Email:** customerservice@mdu.com
- **Fax:** 1-701-323-3104, or
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608

1. **RECITATION.** The Undersigned (hereinafter referred to as "Customer") is the Financially Responsible Party (i.e. owner, manager, or otherwise financially responsible for the maintenance of the real properties described on Exhibit A hereto (hereinafter referred to as "Properties") which may be occupied by others (hereinafter referred to as "Tenants") from time to time. **Montana-Dakota Utilities Co., a Subsidiary of MDU Resources Group, Inc.** (hereinafter referred to as the "Utility") provides Natural Gas services (hereinafter referred to as "Energy Services") to the location of the Properties in accordance with the terms of tariffs filed with the state regulatory agency of the jurisdiction in which the Properties are located. The Agreement is intended to assure continuous Energy Services to the Properties during periods in which a Tenant has not arranged for or has failed to maintain Energy Services.

2. **TERM.** This Agreement between the Utility and the Customer is effective as of the date (hereinafter referred to as the "Effective Date") that it is processed by the Utility. For electronic communication purposes, the Customer must provide an active email address prior to processing. Utility will provide email notification that the Agreement has been processed. This Agreement will continue in effect until cancelled by either party upon five (5) days prior written notice sent in accordance with Paragraph 5 below. Properties subject to this Agreement must have Energy Services activated prior to or on the Effective Date. Termination of this Agreement does not relieve the Customer from its obligation to pay for any Energy Service charges incurred under this Agreement prior to the effective date of termination. In the event the Customer cancels this Agreement with respect to one or more Properties listed on Exhibit A, the Customer may not be eligible to enter another Continuous Service Agreement for a period of 12 months with respect to those Properties that were cancelled. Failure on the part of the Customer to pay their bills promptly when due shall constitute sufficient grounds for termination of this Agreement by the Utility.

3. **RESPONSIBILITY.** The Utility agrees to provide Energy Services at the Properties specified by the Customer between occupancy by tenants, regardless of the time of year, until this Agreement is terminated with respect to the properties. The Customer assumes liability for Energy Service charges incurred during periods in which a Tenant has not assumed responsibility for payment of Energy Services to the Properties.
   In the event of a dispute regarding any sums due, the date of discontinuance, or the effective date of Energy Services, the Utility's records will be presumed correct unless the Customer presents information showing the Utility's records are incorrect in which event the presumption shall no longer apply.

4. **DISCONNECTION.** The Utility reserves the right to deny service or disconnect Energy Services pursuant to the rules and regulations of the applicable regulatory agency. If a Tenant is denied Energy Service, or Energy Services to the Tenant have been disconnected, the Customer may request that the Energy Services to the applicable Property be disconnected without affecting this Agreement. A disconnection of Energy Services to the Properties at the request of the Customer for any other reason may terminate the Agreement.
   If a Tenant account at a Property is discontinued for **Nonpayment of Services** ☐ I DO ☐ I DO NOT request the Utility to continue Energy Services at the Property and bill me for such Energy Services until a new Tenant account is opened or I request termination of the Agreement with respect to the Property. These instructions will apply even if the Tenant remains in the Property.

5. **CHANGES AND DELETIONS.** The Customer agrees to provide **PRIOR WRITTEN NOTICE** to the Utility of any changes in telephone number, mailing address, email address or additions and deletions to Exhibit A, Service Property Locations.
   By signing this Agreement as the Customer, the undersigned is authorized to start or stop Energy Services, make additions or deletions of Properties to this Agreement and to enter into this Agreement. Other persons authorized to act on behalf of the Customer under this Agreement are shown on Exhibit B which may be amended by Customer upon receipt of written notice by the Utility.

6. **MISCELLANEOUS.** This Agreement constitutes the entire Agreement between the parties and supersedes all prior Agreements and understandings relating to continuation of Energy Services to any of Customer's properties prior to the effective date of this Agreement. The Utility has no further responsibility or liability to the Customer, expressed or implied, for continuation of Energy Services to Customer's properties except as set forth herein.

7. **LIABILTY LIMITATION.** THE LIABILITY OF THE UTILITY UNDER THIS AGREEMENT SHALL BE LIMITED TO DIRECT ACTUAL DAMAGES OF CUSTOMER NOT TO EXCEED $500 AND NEITHER PARTY SHALL BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR ANY COMMERCIAL LOSS OF ANY KIND (INCLUSING LOSS OF BUSINESS OR PROFIT). THIS LIMITATION APPLIES TO ALL CLAIMS WHETHER BASED ON BREACH OF EXPRESS OR IMPLIED WARRANTY, INDEMNITY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY IN TORT, OR OTHER LEGAL THEORY.

8. **SIGNATURE.** This Agreement must be signed by the Customer. If property management services are used and a Property Manager signs this Agreement, the Property Manager assumes financial responsibility for Energy Services pursuant to this Agreement.

BILLING INFORMATION

Please Print (* An asterisk indicates that the information is required for processing.)

E-mail Address: _____
(Enter an active e-mail address for electronic communication purposes.)
Spouse/Partner Name: _____
*Billing Address: _____
*City: _____ *State: ____ *Zip: _____
*Primary Contact Phone: (____)_____-_____
Cell Phone: (____)_____-_____

Fax Number: (____)_____-_____
*Emergency Contact Name: _____
*Address: _____
*City: _____ *State: ____ *Zip: _____
*Emergency Phone Number: (____)_____-_____
Employer Name: _____
Work Phone: (____)_____-_____

MDU Account Holder Name _____
Signature _____ Date: _____
Name that will appear on the bill-financially responsible person or entity

FOR OFFICE USE ONLY
CSA ID# Processed by: Date:

Continuous Service Agreement Form – Rev. 01/01/2019

~~N~~T

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 11
~~Canceling Original Sheet No. 11~~

~~CONTINUOUS SERVICE AGREEMENT~~FINAL NOTICE (CLOSED ACCOUNT)

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

SERVICE FOR
ANY CUSTOMER

123 MAIN ST
ANY TOWN, SD 12345-6789

www.montana-dakota.com

PAGE 1 of 1

ACCOUNT NUMBER
123 456 7890 1

NOTICE DATE
May 1, 2023

AMOUNT DUE
$303.48

▶▶▶ FINAL NOTICE ◀◀◀

YOUR ACCOUNT MAY BE ASSIGNED TO A COLLECTION AGENCY!

Due to your failure to pay the final bill or respond to our previous notices for the account referenced above, we are preparing to assign this to our collection agency.

You can still prevent this action by making a payment or contacting us at the number listed, to make acceptable payment arrangements,
within ten days from the date of this notice.

PLEASE CONTACT US NOW AT 1-800-638-3278

	Service Address	Past Due	Account Balance
Utility	123 MAIN ST	**$303.48**	$303.48

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7:30 a.m - 6:30 p.m. Mon-Fri

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

ACCOUNT NUMBER
123 456 7890 1

AMOUNT DUE
$303.48

Please enter amount enclosed
$

Write account number on check and make payable to MDU.

PO Box 5600
Bismarck, ND 58506-5600

ANY CUSTOMER
123 MAIN ST
ANY TOWN, SD 12345-6789

1795

01388788697189000003034800000303 48

~~N~~T

Date Filed:	~~July 29, 2019~~July 26, 2024	**Effective Date:**	Service rendered on and after ~~October 1, 2019~~ September 1, 2024
Issued By:	~~Tamie A. Aberle~~Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	~~GE19-004~~EL23-020		

CONTINUOUS SERVICE AGREEMENT

ND

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

EXHIBIT A
SERVICE LOCATIONS

Scan and return via
- **Email:** customerservice@mdu.com
- **Fax:** 701-323-3104 or
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, P.O. Box 7608, Boise, ID 83707-1608

IDENTIFICATION NUMBER (OFFICE USE ONLY)	COMPLETE STREET ADDRESS	APT. NO.	CITY, STATE
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			

MDU Account Holder Name _____

Signature_____ Date: _____
Name that will appear on the bill-financially responsible person or entity

FOR OFFICE USE ONLY
CSA ID# Processed by: Date:

Continuous Service Agreement Form – Rev. 01/01/2019

ND

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 12
~~Canceling Original Sheet No. 12~~

GUARANTEE OF PAYMENT FOR NATURAL GAS AND/OR ELECTRIC SERVICE BY A SECOND PARTY IN LIEU OF A DEPOSIT

20458(6-81)
(Rev. 12/17/03)

MONTANA-DAKOTA UTILITIES CO.
GUARANTEE OF PAYMENT FOR NATURAL GAS AND/OR ELECTRIC SERVICE

_____ (Date)

To: Montana-Dakota Utilities Co.

_____ (Address)

_____ (City, State, Zip Code)

For value received, I, _____ (Name of Guarantor), do hereby absolutely guarantee to pay to Montana-Dakota Utilities Co. (Montana-Dakota), upon its request and at the location listed above, the outstanding balance accrued by _____ (Name of Customer) in the event that Customer's bill for natural gas and/or electricity provided by Montana-Dakota at _____ (Customer's Service Address) is not paid when due; however, liability under this Guarantee, other than the collection costs noted below, shall not exceed the sum of $_____. As Guarantor, I request copies of all disconnect notices sent to the Customer.

Liability under this Guarantee shall begin on _____, 20___, and shall continue until Customer has paid for natural gas and/or electric service when due in a prompt and satisfactory manner for twelve consecutive months in accordance with Public Service Commission or Public Utilities Commission rules. I expressly waive receipt of notice of Montana-Dakota's acceptance of my guarantee.

I also agree to pay any and all costs that Montana-Dakota may incur in the collection of this guarantee. In the event legal action is required or becomes necessary to collect the outstanding balance accrued by the Customer from me under this guarantee, I agree to pay all legal fees, including attorneys' fees, in the amount the court determines is reasonable.

GUARANTOR: I ACKNOWLEDGE THAT I HAVE CAREFULLY READ THE ABOVE GUARANTEE AGREEMENT AND THAT I HAVE RECEIVED A COPY OF IT.

CUSTOMER: I GIVE MONTANA-DAKOTA PERMISSION TO PROVIDE MY ACCOUNT INFORMATION TO THE GUARANTOR, INCLUDING ALL DISCONNECT NOTICES SENT TO ME.

_____ (Signature of Customer)	_____ (Signature of Guarantor)
_____ (Customer's Mailing Address)	_____ (Guarantor's Mailing Address)
_____ (Customer's Street Address)	_____ (Guarantor's Street Address-If Different than Mailing Address)
_____ (City, State, Zip Code)	_____ (City, State, Zip Code)
_____ (Customer's Telephone Number)	_____ (Guarantor's Telephone Number)

3 PAPER COPIES: Original – DIVISION OFFICE Copy - CUSTOMER Copy - GUARANTOR

Clear Form

~~FINAL BILL FOLLOW UP NUMBER 1~~THIRD PARTY NOTICE

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

PO Box 7608 Boise, ID 83707-1608
Phone: 1-800-638-3278 - Fax: 701-323-3104
Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
www.montana-dakota.com

Re: Account #

REMINDER NOTICE

REMINDER OF AN UNPAID BALANCE ON YOUR CLOSED ACCOUNT

We appreciate having had the opportunity to serve you. This is a reminder that there is still a balance owing on the recently closed account for the address shown below.

If you have already made the payment, please disregard this notice.

PLEASE CONTACT US NOW AT 1-800-638-3278

SERVICE ADDRESS	PAST DUE	ACCOUNT BALANCE

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7 a.m. - 7 p.m. Mon-Fri

MDU FB LT 1

~~N~~T

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~Original Sheet No. 13
~~Canceling Original Sheet No. 13~~

~~FINAL BILL FOLLOW UP NUMBER 1~~THIRD PARTY NOTICE

~~N~~T

WHAT IS THE
THIRD PARTY NOTICE PROGRAM?

Montana-Dakota Utilities Co. (MDU) has a program available called "Third Party Notice." This program is designed to help customers, especially the elderly or infirm or those with language or reading problems, when there is a risk of losing utility service due to nonpayment of past-due bills. The program is voluntary and completion of this form is not required to establish or continue utility service with Montana-Dakota Utilities Co.

Under the "Third Party Notice" program, if it would be necessary to disconnect service due to nonpayment of past due bills, the customer as well as the designated third party would be notified prior to the disconnect date. These notices include specific customer information such as, customer name, account number, past due and current balances owing on the account.

A third party can be a friend, relative, church or any community agency. The designated third party will have the right to receive and provide information regarding the customer's personal circumstances. Please talk with this third party before you tell MDU this person will help you. The third party will not be responsible for payment of the customer's bill.

If your personal circumstances require that a third party be aware of a potential disconnection of your utility service, please complete and detach the form provided and return it to MDU as soon as possible. If you know of someone who might benefit from third party notification, please let them know of it.

As individual circumstances frequently may change, Third Party Notices are valid for one year only, and an annual renewal is required. Please complete the form and return it to MDU – even if you have done so before.

For information of public agencies and community organizations which may be able to assist in payment of winter utility bills, please call 1-800-638-3278 or write to MDU at PO Box 5603, Bismarck, ND 58506-5603.

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

REQUEST FOR A THIRD PARTY NOTIFICATION

(To be valid for one year only and annual renewal is required. Please print as you fill out the form.)

Customer Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Account Number from Bill: _____

Montana-Dakota Utilities Co. has my permission to provide information to and accept information from the party named below.

Customer Signature: _____

Date: _____

Name of Third Party to be Notified *(list one name only, please):*

_____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Montana-Dakota Utilities Co. will make every effort to send a copy of the Notice of Proposed Disconnection to the party specified. These notices include specific customer information such as, customer name, account number, past due and current balances owing on the account. The customer making the request understands that MDU assumes no liability for failure of third party to receive or act upon said Notice.

Complete all information and return to Montana-Dakota at PO Box 5603, Bismarck, ND 58506-5603 as soon as possible.

~~N~~T

~~FINAL BILL FOLLOW UP LETTER~~
~~NUMBER 2~~CONTINUOUS SERVICE AGREEMENT

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

PO Box 7608 Boise, ID 83707-1608
Phone: 1-800-638-3278 - Fax: 701-323-3104
Customer Service Hours: 7 a.m. - 7 p.m. Mon-Fri
www.montana-dakota.com

Re: Account #

FINAL NOTICE

YOUR ACCOUNT MAY BE ASSIGNED TO A COLLECTION AGENCY!

Due to your failure to pay the final bill or respond to our previous notices for the account referenced above, we are preparing to assign this to our collection agency.

You can still prevent this action by making a payment or contacting us at the number listed below, to make acceptable payment arrangements, within ten days from the date of this notice.

PLEASE CONTACT US NOW AT 1-800-638-3278

SERVICE ADDRESS	PAST DUE	ACCOUNT BALANCE

Payment Options:
By Phone: To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply.

Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit **www.montana-dakota.com** to find the nearest location.

Online: Go to **www.montana-dakota.com** and use our free Online Account Services to make payments 24/7.

Mail: Montana-Dakota Utilities Co.
PO Box 5600
Bismarck, ND 58506-5600

Direct Inquiries To:
Montana-Dakota Utilities Co.
1-800-638-3278
7 a.m. - 7 p.m. Mon-Fri

MDU FB LT 2

~~N~~T

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Division of MDU Resources Group, Inc.
In the Community to Serve®

CONTINUOUS SERVICE AGREEMENT

Scan and return via
- **Email:** customerservice@mdu.com
- **Fax:** 1-701-323-3104, or
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608

1. **RECITATION.** The Undersigned (hereinafter referred to as "Customer") is the Financially Responsible Party (i.e. owner, manager, or otherwise financially responsible for the maintenance of the real properties described on Exhibit A hereto (hereinafter referred to as "Properties") which may be occupied by others (hereinafter referred to as "Tenants") from time to time. **Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc.** (hereinafter referred to as the "Utility") provides Natural Gas services (hereinafter referred to as "Energy Services") to the location of the Properties in accordance with the terms of tariffs filed with the state regulatory agency of the jurisdiction in which the Properties are located. The Agreement is intended to assure continuous Energy Services to the Properties during periods in which a Tenant has not arranged for or has failed to maintain Energy Services.

2. **TERM.** This Agreement between the Utility and the Customer is effective as of the date (hereinafter referred to as the "Effective Date") that it is processed by the Utility. For electronic communication purposes, the Customer must provide an active email address prior to processing. Utility will provide email notification that the Agreement has been processed. This Agreement will continue in effect until cancelled by either party upon five (5) days prior written notice sent in accordance with Paragraph 5 below. Properties subject to this Agreement must have Energy Services activated prior to or on the Effective Date. Termination of this Agreement does not relieve the Customer from its obligation to pay for any Energy Service charges incurred under this Agreement prior to the effective date of termination. In the event the Customer cancels this Agreement with respect to one or more Properties listed on Exhibit A, the Customer may not be eligible to enter another Continuous Service Agreement for a period of 12 months with respect to those Properties that were cancelled. Failure on the part of the Customer to pay their bills promptly when due shall constitute sufficient grounds for termination of this Agreement by the Utility.

3. **RESPONSIBILITY.** The Utility agrees to provide Energy Services at the Properties specified by the Customer between occupancy by tenants, regardless of the time of year, until this Agreement is terminated with respect to the properties. The Customer assumes liability for Energy Service charges incurred during periods in which a Tenant has not assumed responsibility for payment of Energy Services to the Properties.

   In the event of a dispute regarding any sums due, the date of discontinuance, or the effective date of Energy Services, the Utility's records will be presumed correct unless the Customer presents information showing the Utility's records are incorrect in which event the presumption shall no longer apply.

4. **DISCONNECTION.** The Utility reserves the right to deny service or disconnect Energy Services pursuant to the rules and regulations of the applicable regulatory agency. If a Tenant is denied Energy Service, or Energy Services to the Tenant have been disconnected, the Customer may request that the Energy Services to the applicable Property be disconnected without affecting this Agreement. A disconnection of Energy Services to the Properties at the request of the Customer for any other reason may terminate the Agreement.

   If a Tenant account at a Property is discontinued for **Nonpayment of Services** ☐ I DO ☐ I DO NOT request the Utility to continue Energy Services at the Property and bill me for such Energy Services until a new Tenant account is opened or I request termination of the Agreement with respect to the Property. These instructions will apply even if the Tenant remains in the Property.

5. **CHANGES AND DELETIONS.** The Customer agrees to provide **PRIOR WRITTEN NOTICE** to the Utility of any changes in telephone number, mailing address, email address or additions and deletions to Exhibit A, Service Property Locations.

   By signing this Agreement as the Customer, the undersigned is authorized to start or stop Energy Services, make additions or deletions of Properties to this Agreement and to enter into this Agreement. Other persons authorized to act on behalf of the Customer under this Agreement are shown on Exhibit B which may be amended by Customer upon receipt of written notice by the Utility.

6. **MISCELLANEOUS.** This Agreement constitutes the entire Agreement between the parties and supersedes all prior Agreements and understandings relating to continuation of Energy Services to any of Customer's properties prior to the effective date of this Agreement. The Utility has no further responsibility or liability to the Customer, expressed or implied, for continuation of Energy Services to Customer's properties except as set forth herein.

7. **LIABILTY LIMITATION.** THE LIABILITY OF THE UTILITY UNDER THIS AGREEMENT SHALL BE LIMITED TO DIRECT ACTUAL DAMAGES OF CUSTOMER NOT TO EXCEED $500 AND NEITHER PARTY SHALL BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR ANY COMMERCIAL LOSS OF ANY KIND (INCLUSING LOSS OF BUSINESS OR PROFIT). THIS LIMITATION APPLIES TO ALL CLAIMS WHETHER BASED ON BREACH OF EXPRESS OR IMPLIED WARRANTY, INDEMNITY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY IN TORT, OR OTHER LEGAL THEORY.

8. **SIGNATURE.** This Agreement must be signed by the Customer. If property management services are used and a Property Manager signs this Agreement, the Property Manager assumes financial responsibility for Energy Services pursuant to this Agreement.

BILLING INFORMATION

Please Print (* An asterisk indicates that the information is required for processing.)

E-mail Address: _____
(Enter an active e-mail address for electronic communication purposes.)
Spouse/Partner Name: _____
*Billing Address: _____
*City: _____ *State: _____ *Zip: _____
*Primary Contact Phone: (____) _____-_____
Cell Phone: (____) _____-_____

Fax Number: (____) _____-_____
*Emergency Contact Name: _____
*Address: _____
*City: _____ *State: _____ *Zip: _____
*Emergency Phone Number: (____) _____-_____
Employer Name: _____
Work Phone: (____) _____-_____

MDU Account Holder Name _____

Signature _____ Date: _____
Name that will appear on the bill-financially responsible person or entity

FOR OFFICE USE ONLY
CSA ID# Processed by: Date:

Continuous Service Agreement Form – Rev. 09-24-2015

~~N~~T

CONTINUOUS SERVICE AGREEMENT

N

MONTANA-DAKOTA UTILITIES CO.
A Division of MDU Resources Group, Inc.
In the Community to Serve®

EXHIBIT A
SERVICE LOCATIONS

Scan and return via
- **Email:** customerservice@mdu.com
- **Fax:** 701-323-3104 or
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, P.O. Box 7608, Boise, ID 83707-1608

IDENTIFICATION NUMBER (OFFICE USE ONLY)	COMPLETE STREET ADDRESS	APT. NO.	CITY, STATE
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			

MDU Account Holder Name _____

Signature_____ Date: _____
Name that will appear on the bill-financially responsible person or entity

FOR OFFICE USE ONLY
CSA ID# Processed by: Date:

Continuous Service Agreement Form – Rev. 09-24-2015

N

CONTINUOUS SERVICE AGREEMENT

N

MONTANA-DAKOTA UTILITIES CO.
A Division of MDU Resources Group, Inc.
In the Community to Serve®

EXHIBIT B
CONTINUOUS SERVICE AGREEMENT AUTHORIZATION

Scan and return via
- **Email:** customerservice@mdu.com
- **Fax**: 701-323-3104
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, P.O. Box 7608, Boise, ID 83707-1608

The Undersigned authorizes the agent designated below to act as personal representative, on their behalf, with regard to a Continuous Service Agreement entered into between the Customer and the Utility.

The Undersigned authorizes the persons or entities identified below: (1) To be party to information regarding the Agreement and account information pertaining to real properties described on the Agreement. (2) To provide **PRIOR WRITTEN NOTICE** to the Utility of any changes to telephone number, mailing address, Email address or additions and deletions to properties described on the Agreement. (3) To start and stop Gas Services for real properties described on the Agreement.

(* An asterisk indicates that the information is required for processing.)

*Name of authorized Property Management Company (Complete if applicable):			
*Name of Authorized Person(s):			
Social Security Number:		Business Tax ID Number:	
*Address:			
*City:	*State:	*Zip:	
*Primary Contact Phone:	Cell Phone:	Fax Number:	Email Address:

I hereby affirm that I am the Financially Responsible Party (i.e. owner, manager, or otherwise financially responsible) for the real properties described on Exhibit A and authorize the aforementioned person or entities to act on my behalf regarding all aspects of the Continuous Service Agreement.

Customer Printed Name: _____

Signature: _____ Date: _____

FOR OFFICE USE ONLY		
CSA ID#	Processed by:	Date:

N

Montana-Dakota Utilities Co.
~~*A Subsidiary of MDU Resources Group, Inc.*~~
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. ~~2~~3

Section No. 6
~~1st Revised~~ Original Sheet No. 15
~~Canceling Original Sheet No. 15~~

ELECTRIC SERVICE AGREEMENT FOR EXTENSION POLICY RATE 112

Page 1 of 2

20676(2-68)
(Rev. 3/19)

Page 1 of 2

ELECTRIC SERVICE AGREEMENT (Rate 112)
(North Dakota, South Dakota, Montana)

THIS AGREEMENT, made and entered into this _____day of _____ , _____ , by and between MONTANA-DAKOTA UTILITIES CO., 400 North Fourth Street, Bismarck, North Dakota, hereinafter called "Company," and _____ hereinafter called "Customer," whether one or more.

WHEREAS, Customer has requested that Company provide electric service to Customer at the following location:

Section _____ , Township _____ , Range _____ , County of _____ , State of _____ .

WITNESSETH, That in consideration of the mutual promises and covenants herein stipulated to be kept and performed by the respective parties to this Agreement, it is mutually understood and agreed as follows:

1. Company shall furnish all labor, materials and equipment, including necessary transformer(s), service and meter, for the construction of an electric line from its present distribution line to a convenient location on Customer's premises. The termination of the facilities furnished by Company shall be the point of connection of the service conductors to Customer's service entrance equipment.
2. Customer shall furnish the service entrance equipment, which shall include the installation of the meter socket provided and owned by Customer, and all wiring beyond that equipment.
3. Company will deliver electricity to Customer at the rate approved by the State Regulatory Commission.
4. Customer shall execute and deliver to Company an easement granting perpetual right of way, releasing and waiving all rights thereto under and by virtue of the homestead exemption laws of the state, without cost, for the construction, reconstruction, maintenance and removal of Company's line, including tree-trimming rights. If Company extends its line built under this Agreement so as to provide service to other customers, such extension shall in no manner alter or affect the service to be rendered under this Agreement.
5. Before Company shall commence construction, Customer shall deposit with Company a contribution toward construction as stated below. A contribution may consist of both a refundable and non-refundable contribution based on project cost and projected revenues. The initial contribution for developers of subdivisions shall be the estimated construction cost.

   Refundable contribution . . . . . $ _____
   Nonrefundable contribution . . . . . $ _____
   Total . . . . . $ _____0.00

   There shall be a minimum annual bill of $_____ . This amount shall be equal to the estimated annual revenue used in the contribution formula described in Rate 112.

   The initial contribution required of any customer other than a developer shall be the estimated construction cost less two times the estimated annual revenue.
6. The following additional terms and conditions shall apply to Company's construction of an electric line and installation of the necessary facilities as follows:

7. The following documents are attached hereto, and incorporated herein, as part of the Agreement:
   a. Estimate of construction costs
   b. Map showing the route of the extension
   c. Economic analysis of the extension
   d. Electric Extension Policy Rate 112, effective date: _____
8. If, within a five-year period from the date initial service is established, one or more additional customers are added to the above-referred-to extension, Company shall recompute the contribution required by combining the estimated proposed construction costs for the new customer(s) with the construction costs to those customers already taking service. If, by so combining the construction costs, the contribution of those customers already taking service would be less, Company shall make a proportionate refund, without interest, to those customers taking service prior to commencement of service to said additional customer(s). A refund will be made only when there is a reduction in the amount of contribution required.

~~NT~~

~~NT~~

ELECTRIC SERVICE AGREEMENT FOR EXTENSION POLICY RATE 112

20676(2-68)
(Rev. 10/20)

Page 1 of 2

ELECTRIC SERVICE AGREEMENT (Rate 112)
(North Dakota, South Dakota, Montana)

THIS AGREEMENT, made and entered into this _____day of _____ , _____ , by and between MONTANA-DAKOTA UTILITIES CO., 400 North Fourth Street, Bismarck, North Dakota, hereinafter called "Company," and _____ hereinafter called "Customer," whether one or more.

WHEREAS, Customer has requested that Company provide electric service to Customer at the following location:

Section _____ , Township _____ , Range _____ , County of _____ , State of _____ .

WITNESSETH, That in consideration of the mutual promises and covenants herein stipulated to be kept and performed by the respective parties to this Agreement, it is mutually understood and agreed as follows:

1. Company shall furnish all labor, materials and equipment, including necessary transformer(s), service and meter, for the construction of an electric line from its present distribution line to a convenient location on Customer's premises. The termination of the facilities furnished by Company shall be the point of connection of the service conductors to Customer's service entrance equipment.
2. Customer shall furnish the service entrance equipment, which shall include the installation of the meter socket provided and owned by Customer, and all wiring beyond that equipment.
3. Company will deliver electricity to Customer at the rate approved by the State Regulatory Commission.
4. Customer shall execute and deliver to Company an easement granting perpetual right of way, releasing and waiving all rights thereto under and by virtue of the homestead exemption laws of the state, without cost, for the construction, reconstruction, maintenance and removal of Company's line, including tree-trimming rights. If Company extends its line built under this Agreement so as to provide service to other customers, such extension shall in no manner alter or affect the service to be rendered under this Agreement.
5. Before Company shall commence construction, Customer shall deposit with Company a contribution toward construction as stated below. A contribution may consist of both a refundable and non-refundable contribution based on project cost and projected revenues. The initial contribution for developers of subdivisions shall be the estimated construction cost.

   Refundable contribution . . . . . $ _____
   Nonrefundable contribution . . . . . $ _____
   Total . . . . . $ 0.00

   There shall be a minimum annual bill of $_____ . This amount shall be equal to the estimated annual revenue used in the contribution formula described in Rate 112.

   The initial contribution required of any customer other than a developer shall be the estimated construction cost less two times the estimated annual revenue.
6. The following additional terms and conditions shall apply to Company's construction of an electric line and installation of the necessary facilities as follows:

7. The following documents are attached hereto, and incorporated herein, as part of the Agreement:
   a. Estimate of construction costs
   b. Map showing the route of the extension
   c. Economic analysis of the extension
   d. Electric Extension Policy Rate 112, effective date: _____
8. If, within a five-year period from the date initial service is established, one or more additional customers are added to the above-referred-to extension, Company shall recompute the contribution required by combining the estimated proposed construction costs for the new customer(s) with the construction costs to those customers already taking service. If, by so combining the construction costs, the contribution of those customers already taking service would be less, Company shall make a proportionate refund, without interest, to those customers taking service prior to commencement of service to said additional customer(s). A refund will be made only when there is a reduction in the amount of contribution required.

~~N~~T

~~N~~T

ELECTRIC SERVICE AGREEMENT FOR EXTENSION POLICY RATE 112

~~N~~T

Page 2 of 2

9. Refunds for developers of subdivisions shall be made for each lot connected based on the following calculation: Total refundable contribution divided by the number of lots that can be served from the extension equals refund per lot. In addition, the total revenue of the subdivision will be reviewed annually to determine if adequate revenues are being generated so that the contribution formula would indicate a zero contribution. When this revenue level is reached, a refund will be made to the developer equal to the remaining contribution amount still held by the Company.
10. No refund shall be made by Company to customer(s) or developer after a five-year period from which initial service is established, nor shall refunds be made in excess of the amount contributed.
11. Customer shall assume full responsibility for the manner in which the wiring and electrical facilities owned by him on his premises are installed and maintained. Company's liability shall end at the point of connection of its facilities with Customer's service entrance equipment, and Company shall not be liable for any damage on account of injury or death of person or damage to property due to the condition or failure in operation of Customer's service line or equipment beyond that point. All duties and liabilities in this respect are assumed by Customer.
12. Company shall not be liable to Customer for interruptions or suspensions of service on said line.
13. If the electric line to be constructed, as provided in Paragraph 1 above, is to provide electric service to more than one customer initially, this Agreement shall not be binding on either party until all customers to be served initially sign a like Agreement or Company begins construction.
14. This Agreement does not give Customer a priority to electric service.
15. This Agreement shall be binding upon and shall inure to the benefit of the heirs, personal representatives, successors and assigns of the respective parties hereto and any refunds due hereunder shall be made to the owner of the property at the time the refund is due. Further, this Agreement shall expire on December 1, of the year in which it was signed by the Company, or on the following date, _____, whichever is later, if construction of the extension has not begun. If the agreement expires, Company will refund any deposit made by Customer and, thereafter, all parties shall be relieved from any and all further liability in connection with this Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement as of the day and year first above written.

MONTANA-DAKOTA UTILITIES CO.

_____	_____	_____	_____
Customer	Date	Region Manager	Date

Clear Form

~~N~~T

ELECTRIC SERVICE AGREEMENT FOR EXTENSION POLICY RATE 112

Page 2 of 2

~~N~~T

9. Refunds for developers of subdivisions shall be made for each lot connected based on the following calculation: Total refundable contribution divided by the number of lots that can be served from the extension equals refund per lot. In addition, the total revenue of the subdivision will be reviewed annually to determine if adequate revenues are being generated so that the contribution formula would indicate a zero contribution. When this revenue level is reached, a refund will be made to the developer equal to the remaining contribution amount still held by the Company.
10. No refund shall be made by Company to customer(s) or developer after a five-year period from which initial service is established, nor shall refunds be made in excess of the amount contributed.
11. Customer shall assume full responsibility for the manner in which the wiring and electrical facilities owned by him on his premises are installed and maintained. Company's liability shall end at the point of connection of its facilities with Customer's service entrance equipment, and Company shall not be liable for any damage on account of injury or death of person or damage to property due to the condition or failure in operation of Customer's service line or equipment beyond that point. All duties and liabilities in this respect are assumed by Customer.
12. Company shall not be liable to Customer for interruptions or suspensions of service on said line.
13. If the electric line to be constructed, as provided in Paragraph 1 above, is to provide electric service to more than one customer initially, this Agreement shall not be binding on either party until all customers to be served initially sign a like Agreement or Company begins construction.
14. This Agreement does not give Customer a priority to electric service.
15. This Agreement shall be binding upon and shall inure to the benefit of the heirs, personal representatives, successors and assigns of the respective parties hereto and any refunds due hereunder shall be made to the owner of the property at the time the refund is due. Further, this Agreement shall expire on December 1, of the year in which it was signed by the Company, or on the following date, _____, whichever is later, if construction of the extension has not begun. If the agreement expires, Company will refund any deposit made by Customer and, thereafter, all parties shall be relieved from any and all further liability in connection with this Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement as of the day and year first above written.

MONTANA-DAKOTA UTILITIES CO.

_____		_____	
Customer Signature	Date	Company Signature	Date
_____		_____	
Customer Printed Name		Company Printed Name	

~~N~~T

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

CUSTOMER'S AGENT AUTHORIZATION FORM

Scan and return via
- **Email:** *customerservice@mdu.com*
- **Fax:** 1-701-323-3104, or
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608

Instructions

To designate an authorized agent to act as a personal representative for a Montana-Dakota Utilities Co. (Montana-Dakota) customer of record, this form must be completed in full for the Agent to receive access privileges. By completing this form, the customer authorizes the following:

- Montana-Dakota agrees to provide access to all information about the customer's account(s) to the Authorized Agent designated below, and
- The Authorized Agent to act and conduct activity on behalf of the customer as described in Part B below.

The Montana-Dakota Customer seeking to designate an individual or organization Authorized Agent status must provide the information identified in Part A below, then complete and sign Part B.

The completed and signed form must be submitted to Montana-Dakota by email to *customerservice@mdu.com*, by mail to Montana-Dakota Utilities Co. Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608, or by Fax at 701-323-3104. If any of the *required* information is not provided, or the form is otherwise incomplete, it may not be accepted by Montana-Dakota. If a Power of Attorney, any outside contract or letter of authorization is sent in lieu of the Authorization Form, it will not be considered a valid consent to grant Agent access.

A. PROVIDE INFORMATION FOR THE INDIVIDUAL OR ORGANIZATION THAT THE CUSTOMER IS CONSENTING AUTHORIZED AGENT STATUS.

(An asterisk * indicates that the information is required for processing.)

Please Print

Agent's Name*: _____ Contact Name: _____

Agent's Mailing Address*: _____ Agent's Phone*: _____

_____ Fax: _____

1 of 3 Customer Agent Authorization – Rev. 02-13-2019

~~N~~T

~~N~~T

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

CUSTOMER'S AGENT AUTHORIZATION FORM

Scan and return via
- **Email:** *customerservice@mdu.com*
- **Fax:** 1-701-323-3104, or
- **Mail:** Montana-Dakota Utilities Co., Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608

Instructions

To designate an authorized agent to act as a personal representative for a Montana-Dakota Utilities Co. (Montana-Dakota) customer of record, this form must be completed in full for the Agent to receive access privileges. By completing this form, the customer authorizes the following:

- Montana-Dakota agrees to provide access to all information about the customer's account(s) to the Authorized Agent designated below, and
- The Authorized Agent to act and conduct activity on behalf of the customer as described in Part B below.

The Montana-Dakota Customer seeking to designate an individual or organization Authorized Agent status must provide the information identified in Part A below, then complete and sign Part B.

The completed and signed form must be submitted to Montana-Dakota by email to *customerservice@mdu.com*, by mail to Montana-Dakota Utilities Co. Attn: Customer Support, PO Box 7608, Boise, ID 83707-1608, or by Fax at 701-323-3104. If any of the *required* information is not provided, or the form is otherwise incomplete, it may not be accepted by Montana-Dakota. If a Power of Attorney, any outside contract or letter of authorization is sent in lieu of the Authorization Form, it will not be considered a valid consent to grant Agent access.

A. PROVIDE INFORMATION FOR THE INDIVIDUAL OR ORGANIZATION THAT THE CUSTOMER IS CONSENTING AUTHORIZED AGENT STATUS.

(An asterisk * indicates that the information is required for processing.)

Please Print

Agent's Name*: _____ Contact Name: _____

Agent's Mailing Address*: _____ Agent's Phone*: _____

_____ Fax: _____

~~N~~T

CUSTOMER'S AGENT AUTHORIZATION FORM

~~N~~T

B. CUSTOMER INFORMATION AND AUTHORIZATION

By signing this Agent Authorization form I agree to accept sole responsibility for all charges incurred as a result of actions taken by the Authorized Agent. I authorize Montana-Dakota to disclose any and all information about my Montana-Dakota account(s), including customer usage data, to the Agent identified in Part A of this form and the Agent's representatives (collectively, "Authorized Agent") so the Authorized Agent can conduct the following activities on my behalf:

- Request and receive billing records, billing history and all energy usage information used for bill calculation.
- Request and receive Montana-Dakota correspondence and information regarding:
  - Verification of rate, date of rate change, and related information;
  - Contracts and service agreements;
  - Previous adjustments and/or credits; and
  - Other issues or unresolved/disputed billing adjustments.
- Request and receive verification of balances and interruption notices.
- Request utility accounts to be established or terminated.
- Enroll and utilize Online Account Services.
- Change mailing address for monthly statements and other notices.
- Update phone number and other account contact information.
- Receive, review, approve, dispute and pay energy service bills.
- Receive and process Notices related to disconnection.
- Sign-up to receive account alerts via text or email.
- Enter into written contracts, including a Continuous Service Agreement.

I agree that my Authorization is effective for **ALL** existing, and future Montana-Dakota accounts, including those accounts opened by my Authorized Agent on my behalf until I terminate this Authorization and withdraw consent to the release of additional information by Montana-Dakota to the Authorized Agent. I understand that I have the right to terminate this Authorization at any time. I understand that to terminate Authorization, I must provide that information to Montana-Dakota in writing. I understand that I must make termination of this Authorization or changes to my authorization, either by an attachment to this Authorization form or by separate notification, to Montana-Dakota Utilities, at *customerservice@mdu.com* or PO Box 7608, Boise, ID 83707-1608. I understand that termination requests may take up to thirty (30) days from Montana-Dakota's receipt of my notice to take effect.

I understand that I have the right to keep certain information about my Montana-Dakota account confidential unless disclosure of it is required by law or unless I provide consent such as by my signature to this Authorization. I also understand that I am not required to make this Authorization, and if I choose not to make this Authorization, my Montana-Dakota utility services will not be affected.

~~N~~T

CUSTOMER'S AGENT AUTHORIZATION FORM

B. CUSTOMER INFORMATION AND AUTHORIZATION

~~N~~T

By signing this Agent Authorization form I agree to accept sole responsibility for all charges incurred as a result of actions taken by the Authorized Agent. I authorize Montana-Dakota to disclose any and all information about my Montana-Dakota account(s), including customer usage data, to the Agent identified in Part A of this form and the Agent's representatives (collectively, "Authorized Agent") so the Authorized Agent can conduct the following activities on my behalf:

- Request and receive billing records, billing history and all energy usage information used for bill calculation.
- Request and receive Montana-Dakota correspondence and information regarding:
  - Verification of rate, date of rate change, and related information;
  - Contracts and service agreements;
  - Previous adjustments and/or credits; and
  - Other issues or unresolved/disputed billing adjustments.
- Request and receive verification of balances and interruption notices.
- Request utility accounts to be established or terminated.
- Enroll and utilize Online Account Services.
- Change mailing address for monthly statements and other notices.
- Update phone number and other account contact information.
- Receive, review, approve, dispute and pay energy service bills.
- Receive and process Notices related to disconnection.
- Sign-up to receive account alerts via text or email.
- Enter into written contracts, including a Continuous Service Agreement.

I agree that my Authorization is effective for **ALL** existing, and future Montana-Dakota accounts, including those accounts opened by my Authorized Agent on my behalf until I terminate this Authorization and withdraw consent to the release of additional information by Montana-Dakota to the Authorized Agent. I understand that I have the right to terminate this Authorization at any time. I understand that to terminate Authorization, I must provide that information to Montana-Dakota in writing. I understand that I must make termination of this Authorization or changes to my authorization, either by an attachment to this Authorization form or by separate notification, to Montana-Dakota Utilities, at *customerservice@mdu.com* or PO Box 7608, Boise, ID 83707-1608. I understand that termination requests may take up to thirty (30) days from Montana-Dakota's receipt of my notice to take effect.

I understand that I have the right to keep certain information about my Montana-Dakota account confidential unless disclosure of it is required by law or unless I provide consent such as by my signature to this Authorization. I also understand that I am not required to make this Authorization, and if I choose not to make this Authorization, my Montana-Dakota utility services will not be affected.

~~N~~T

CUSTOMER'S AGENT AUTHORIZATION FORM

~~N~~T

I understand that once my information has been provided to the Authorized Agent identified in Part A of this form, Montana-Dakota will have no control over and no responsibility for safeguarding the confidentiality or security of the information now in the possession of the Authorized Agent or for the Authorized Agent's use, disclosure or handling of the information. Montana-Dakota shall not be responsible for monitoring or taking any steps to ensure that the Authorized Agent is maintaining the confidentiality of the information or the information as I intend. I hereby release, hold harmless and indemnify Montana-Dakota from any liability, claims, demands, causes of action, damages or expenses resulting from: 1) any release of information to my Authorized Agent pursuant to this Authorization; 2) the unauthorized use of this information by my Authorized Agent; and 3) from any actions taken by my Authorized Agent pursuant to this Authorization, including rate changes.

SIGNED AUTHORIZATION

By my signature, I affirm that I am Customer of Record for the Montana-Dakota account(s) subject to this Authorization, everything in this Authorization is true and correct, and I authorize Montana-Dakota to disclose my customer information as specified in this form. In addition to the signature below, verbal confirmation by a representative of Montana-Dakota may be made with the Customer prior to final processing.

Name of person or business on account(s) _____

Authorized signature for Customer of Record _____

Printed Name _____ Title _____

Telephone Number _____ Date _____

FOR OFFICE USE ONLY		
ID #	Processed by:	Date:

3 of 3 Customer Agent Authorization – Rev. 02-13-2019

~~N~~T

CUSTOMER'S AGENT AUTHORIZATION FORM

~~N~~T

I understand that once my information has been provided to the Authorized Agent identified in Part A of this form, Montana-Dakota will have no control over and no responsibility for safeguarding the confidentiality or security of the information now in the possession of the Authorized Agent or for the Authorized Agent's use, disclosure or handling of the information. Montana-Dakota shall not be responsible for monitoring or taking any steps to ensure that the Authorized Agent is maintaining the confidentiality of the information or the information as I intend. I hereby release, hold harmless and indemnify Montana-Dakota from any liability, claims, demands, causes of action, damages or expenses resulting from: 1) any release of information to my Authorized Agent pursuant to this Authorization; 2) the unauthorized use of this information by my Authorized Agent; and 3) from any actions taken by my Authorized Agent pursuant to this Authorization, including rate changes.

SIGNED AUTHORIZATION

By my signature, I affirm that I am Customer of Record for the Montana-Dakota account(s) subject to this Authorization, everything in this Authorization is true and correct, and I authorize Montana-Dakota to disclose my customer information as specified in this form. In addition to the signature below, verbal confirmation by a representative of Montana-Dakota may be made with the Customer prior to final processing.

Name of person or business on account(s) _____

Authorized signature for Customer of Record _____

Printed Name _____ Title _____

Telephone Number _____ Date _____

FOR OFFICE USE ONLY		
ID #	Processed by:	Date:

~~N~~T

CONSENT TO DISCLOSE UTILITY ENERGY USAGE INFORMATION

~~N~~

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

CONSENT TO DISCLOSE UTILITY ENERGY USAGE INFORMATION

All information requested on this form must be provided for the consent to be valid. If you have questions or require assistance, please contact Montana-Dakota Utilities Co. (Montana-Dakota). This form may be available from your utility provider in other languages. To obtain a copy in another language, please contact your utility provider.

Montana-Dakota Utilities Co. Attn: Customer Support

Mailing Address: PO Box 7608, Boise, ID 83707-1608

Phone: 1-800-638-3278 Email: customerservice@mdu.com **Fax:** 701-323-3104

For additional information, including the utility's privacy policy, visit ***www.montana-dakota.com***

TO BE COMPLETED BY THE CUSTOMER

By signing this form, you authorize Montana-Dakota to release the customer energy usage information to:

Organization/Trade Name: _____

Contact Person (if available): _____

Physical and Mailing Address: _____

_____

Phone: _____ Email: _____ Fax: _____

This organization will receive the following information:

☐ The following energy usage information.
- The date your natural gas meter was read by Montana-Dakota Utilities Co.
- The number of days in the billing period.
- The monthly gas energy usage in dekatherms for the specified period. *
- The monthly electric energy usage in kilowatt hours for the specified period. *

Your consent to make available information from the previous _____ months.

*If you have resided at the address less than the amount of time designated above, energy usage will only be provided for the time that you have been the accountholder or a maximum of 36 months.

☐ Information regarding your participation in energy efficiency or other Montana-Dakota programs.

This information will be used to (*check all boxes that apply*):

☐ Provide you with products or services you requested
☐ Offer you products or services that may be of interest to you
☐ Determine your eligibility for an energy program
☐ Analyze your energy usage
☐ Other (specify) _____

1

~~N~~

CONSENT TO DISCLOSE UTILITY ENERGY USAGE INFORMATION

ENERGY USAGE INFORMATION COLLECTION PERIOD

This consent is valid for a one-time disclosure of energy usage information relating to a single utility account. Montana-Dakota will require an original, separate consent form for disclosure of usage information for each utility account.

CUSTOMER DISCLOSURES

***Customer usage information can provide insight into activities within the premises receiving utility service. Montana-Dakota may not disclose your customer information except

1. if you authorize the disclosure
2. to contracted agents that perform services on behalf of the utility, or
3. as otherwise permitted or required by laws or regulations. ***

*****You are not required to authorize the disclosure of your information, and your decision not to authorize the disclosure will not affect your utility services. *****

***You may access your standard customer energy usage information from Montana-Dakota without any additional charge. ***

***Note that Montana-Dakota will have no control over the information disclosed pursuant to this consent, and will not be responsible for monitoring or taking any steps to ensure that the recipient maintains the confidentiality of the information or uses the information as authorized by you. Please be advised that you may not be able to control the use or misuse of your information once it has been released. ***

***In addition to the energy usage information described above, the records received by the organization may include other information such as your name; account number; meter number; utility type; service address; premise number; premise description; meter read date(s); number of days in the billing period; utility invoice date or base rate bill amount. Montana-Dakota will not provide any other information, including Personally Identifiable Information such as your Social Security Number or any financial account number to the organization through this consent form. ***

PLEASE READ THE CUSTOMER DISCLOSURES ABOVE BEFORE SIGNING THIS FORM

By signing this form, you acknowledge and agree that you are the customer of record for this account and that you authorize Montana-Dakota to disclose your energy usage information as specified in this form.

_____
APPLICABLE CUSTOMER ACCOUNT NUMBER

_____
SERVICE ADDRESS

_____
PRINTED NAME

_____ _____
SIGNATURE OF CUSTOMER OF RECORD DATE SIGNED

AUTHORIZATION FORM FOR AGGREGATED/ANONYMIZED ENERGY CONSUMPTION DATA

N

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

AUTHORIZATION FORM FOR AGGREGATED/ANONYMIZED ENERGY CONSUMPTION DATA

Please complete all fields on this form and sign at the bottom to request access to aggregated or anonymized energy consumption data for the service addresses listed below. This form will not be reviewed if it is not fully completed and signed. Submission of the form does not guarantee the data will be provided. Approval to release data per this form may occur only after Montana-Dakota's review and approval of the request in its sole discretion.

If you have questions or require assistance, please contact Montana Dakota-Utilities Co. (Montana-Dakota). Montana-Dakota may have this form in other languages. To obtain a copy in another language, please call **1-800-638-3278.**

For additional information, including the utility's privacy policy, visit **www.montana-dakota.com.**

SUBMIT FORM FOR PROCESSING:

Montana-Dakota Utilities Co, Attn: Customer Support

Mailing Address: PO Box 7608, Boise ID 83707-1608

Email: customerservice@mdu.com **Fax:** 701-323-3104 **Questions? 1-800-638-3278**

Reason for requesting aggregated/anonymized energy consumption. Check all that apply:

☐ Energy Efficiency & Conservation

☐ HUD Compliance Date:

Account Number/Meter Number	Service Address

AGGREGATED/ANONYMIZED ENERGY CONSUMPTION INFORMATION COLLECTION PERIOD

This form is a request for a one-time disclosure of consumption for a period not to exceed the prior 36 months from the time the form is processed. Montana-Dakota reserves the right to limit the number of requests made to once per year and will not be responsible for fulfilling additional requests within the same 12-month period.

N

AUTHORIZATION FORM FOR AGGREGATED/ANONYMIZED ENERGY CONSUMPTION DATA

N

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
In the Community to Serve®

TO BE COMPLETED BY THE REQUESTOR

Organization/Trade Name: _____

Printed Name & Title: _____

Mailing Address: _____

Phone #: _____ Fax #: _____

Email Address: _____

How would you like to have the data provided to you? Select one:

☐ Email ☐ Fax ☐ Mail

Select one of the options listed below for the data format:

☐ Total usage by month w/ # of meters—**Aggregated**
☐ Total usage by month by meter—**Anonymized**

Aggregated data sets must include at least 4 customer accounts with no single customer's energy usage exceeding 50% of total usage for the data set.

Anonymized data sets must include at least 15 customer accounts with no single customer's energy usage exceeding 15% of total usage for the data set.

If the data sets do not meet these requirements, then all customers within the data sets must provide written consent using Montana-Dakota's Consent to Disclose Energy Utility Information form.

The consumption usage provided will be made available to the requestor by Montana-Dakota for the purposes of energy efficiency, conservation or HUD compliance and should only be utilized by authorized individuals or organizations and for the purpose(s) stated on this form.

By signing this form, you agree to the terms of this authorization and the security requirements to receive aggregated/anonymized energy consumption data from Montana-Dakota.

Signature: _____

Title: _____ Date: _____

N

Montana-Dakota Utilities Co.
400 N 4th Street
Bismarck, ND 58501

State of South Dakota
Electric Rate Schedule – SDPUC Volume No. 3

Section No. 6
Original Sheet No. 19

NOTICE OF HAZARDOUS CONDITIONS - ELECTRIC

N

Form #21744

DANGER

MONTANA-DAKOTA UTILITIES CO.
A Subsidiary of MDU Resources Group, Inc.
The Energy to Serve Your Community

No. 00000

Notice of Hazardous Condition - Electric

Customer

Name: _____
Address: _____
Apt No.: _____
Town/City: _____ State: _____ Zip: _____
Phone: _____
Meter Number: _____
Meter Reading: _____

Red Tag

ELECTRIC TURNED OFF AT:

____ Pole ____ Mast
____ Pedestal ____ Meter
____ Transformer
____ Leave the Other - Specify: _____

CONDITION(S) FOUND:

____ Improper point of attachment ____ Problem with meter socket
____ Low service ____ Defective connections
____ Bent mast ____ Inadequate access
____ Other (Specify) _____
Comments _____
_____

I have been notified of the condition(s) indicated and understand that the affected appliance(s) must not be used under any circumstances until corrections are made by a licensed electrician or other qualified person. Failure to do so may result in property damage, serious bodily injury or death!

Signature: _____
Print Name: _____
Phone: (H) _____ (W) _____
Owner: ___ Tenant: ___ Other: ___ No One Home*___ Refused to Sign*___
* Follow-up actions: Send registered letter
Service Technician: _____ Date: _____
Service Order #: _____

ORIGINAL: Company • COPY 1: Customer • COPY 2 (Tag): Attach
If you have any questions, please call us at the following toll-free number: 1-800-638-3278

Notice of Hazardous Condition

N

Date Filed:	July 26, 2024	**Effective Date:**	Service rendered on and after September 1, 2024
Issued By:	Travis R. Jacobson Director - Regulatory Affairs		
Docket No.:	EL23-020		