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Xcel Energy

Docket No.: EL17-012

Response To: South Dakota Public
Utilities Commission

Information Request No. 1-6

Requestor: Brittany Mehlhaff

Date Received: March 10, 2017

Question:

Can customers pay by credit/debit card using the Mobile App?

Response:

Yes. Customer credit/debit card payments made using the new Mobile App will be covered by the same Fiserve/BillMatrix Service Agreement.

Preparer: Scott Scheving

Title: Senior Product Portfolio Manager

Department: Customer Experience

Telephone: 612.330.5568

Date: March 23, 2017