



Black Hills Power, Inc.
Rapid City, South Dakota

SOUTH DAKOTA ELECTRIC RATE BOOK

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Third Revised Sheet No. 5
Replaces Second Revised Sheet No. 5

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(N)



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900 METER DATA AND PRIVACY POLICY

(N)

Black Hills Power, Inc. is committed to safe, reliable and secure service for our Customers. Black Hills Power, Inc. will comply with federal and state legislation and regulatory statutes, regulations and decisions, as applicable, concerning the collection, use, retention, and sharing of Meter Data.

Black Hills Power, Inc. owns the Meter Data and will use such information in the provision and/or development of any of its services.

901 – DEFINITIONS

Black Hills Power, Inc. provides a definition of “**Meter Data**” and adopts the privacy guidelines and definitions of the North American Energy Standards Board (“NAESB”). NAESB is a voluntary non-profit organization comprised of members from all aspects of the natural gas and electric industries.

1. **Authorization:** The result of a process by which the Customer provides informed written consent in a manner consistent with the applicable Governing Documents and any requirements of the applicable regulatory authority.
2. **Distribution Company:** A regulated entity that constructs and maintains the distribution facilities which deliver energy to the Customer.
3. **Governing Documents:** Applicable law, regulatory documents (e.g., tariffs, rules, and regulations), and Customer consent forms that determine the interactions among parties.
4. **Meter Data:** Information that is gathered and managed by the Company that enables it to provide services to Customers. This includes data that can be collected from a standard energy service meter, a digital meter with two-way communications capabilities, analysis that is created by the company from a combination of various data types, and general Customer contact and service information.
5. **Third Party:** An entity, that is permitted to receive Meter Data in accordance with applicable law, regulation, the Governing Documents and any requirements of the applicable regulatory authority, *other than:* the Distribution Company and its contracted agents, the applicable regulatory authority, Independent System Operators or other regional entities, which seeks or is provided Meter Data, including any entity under contract with the Third Party to perform the services or provide the products as described in the Retail Customer's Authorization.



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902 – DATA COLLECTION

This policy pertains to Meter Data that is actively maintained by Black Hills Power, Inc. in the ordinary course of business.

903 – DATA PROTECTION AND SECURITY

Meter Data is kept confidential absent Customer written authorization for its release to a Third Party. Black Hills Power, Inc. shall terminate, within a reasonable period of time, a Third Party's rights to access future Meter Data for a Customer when: (i) the Customer withdraws its authorization using the method provided by Black Hills Power, Inc., (ii) the Customer's authorization has reached the end of the specified period, (iii) a retail Customer's service associated with a premise is terminated, or (iv) as required by applicable documents, law or regulatory authorities.

Black Hills Power, Inc. may release Meter Data, without Customer consent, as required by law enforcement agencies, social service agencies, subpoena, or regulatory agency orders, rules, or regulations and exceptions permitted by federal or state statutes or laws.

904 – DATA ACCESS AND SHARING

Black Hills Power, Inc. will share Meter Data to the Customer of record upon request and to Black Hills Corporation's affiliates, contractors, or agents subject to applicable federal and state law. Black Hills Power, Inc. will share the Meter Data after it has been validated by the Company. Black Hills Power, Inc. will provide Meter Data to a Customer's Third Party designee upon receiving a Customer's written authorization and upon verification of accuracy by Black Hills Power, Inc.

Black Hills Power, Inc. may release aggregated data for multiple Customers, in a single electronic, machine-readable file, for a fee. The file will have no Customer identities shown and will have a level of data aggregation deemed sufficient by Black Hills Power, Inc. to ensure Customer anonymity and to prevent re-identification of Customer identities by the file recipient. Upon request, Black Hills Power, Inc. will provide Customer identities in the file upon receiving each Customer's written authorization and upon verification of accuracy by Black Hills Power, Inc.

905 – DATA RETENTION

Black Hills Power, Inc. stores and maintains Meter Data for a reasonable period in its ordinary course of business. Black Hills Power, Inc. will make and retain, for a reasonable period of time, records related to disclosures of Meter Data to Third Parties.

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906 – DATA BREACH NOTIFICATION

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Black Hills Power, Inc. will use reasonable efforts and commercially practicable methods to notify affected Customers of a breach of this policy. Black Hills Power, Inc. will restore the integrity of the system and data to the extent, and as soon as, reasonably practicable.

907 – HOLD HARMLESS

Once Black Hills Power, Inc. has disclosed Meter Data in accordance with this policy, federal or state law, applicable Governing Documents or requirements of a regulatory authority, Black Hills Power, Inc. is not responsible or liable in any way whatsoever after the disclosure of that information, including but not limited to, the security of such information, the use or misuse of such information or the subsequent disclosure by the recipient or other parties.

908 – QUESTIONS OR COMPLAINTS

Questions or complaints about the implementation or enforcement of this policy may be directed to:

Customer Service Dept.
Black Hills Corporation
Corporate Headquarters
625 Ninth Street
Rapid City, SD 57701
Telephone, Black Hills Power: 1-800-742-8948
Email: custserv@blackhillscorp.com