From: becca houdek[redacted]
Sent: Sunday, January 12, 2014 3:28:34 PM
To: PUC Consumer Info
Subject: BHP
Auto forwarded by a Rule

The Rapid City journal released an article about BHP wanting their customers to pay for the cost from the blizzard we had in October. My family sat inside our electric only powered home for 4 days and lost all the food in our refrigerator and freezers. We were understanding with their attempts to work safely in the terrible conditions our town and surrounding areas suffered. When we received our statement this month it was over

$300.00 which is almost double our normal cost. After I read the article the journal published I'm shocked and surprised with the choices BHP are making. Other businesses large and small lost business during this hardship but they are not charging their customers for their loss. We are stuck between a rock and a hard spot with the fact that we HAVE to continue service through BHP for there is no other place for us to turn. Hoping the commission will take into consideration that not only did BHP suffer from mother nature's uncontrollably storm but so did their customers.
Thank you,
Becca Houdek