

Sent: Thursday, July 28, 2011 4:29 PM
To: Hanson, Gary (PUC); Nelson, Chris
Subject: Proposed Rate Increase - Xcel Energy

Dear Mr. Hanson and Mr. Nelson,

You have before you a rate increase request from Xcel Energy for a 9.48% rate increase for a typical residential customer. I would ask you to see if such a steep rate increase is justified.

I am a 98 year old Sioux Falls resident living on a survivor annuity from Federal civil service. I have not seen anything near a 9.48% cost of living increase in a long time. While I realize my cost of living does not directly equate to Xcel's costs of doing business, their request seems excessive to me. Please give their request a critical examination.

Sincerely,
Marguerite Kettler