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Consumer Informal Complaint Form

Use this form to submit complaints to
the South Dakota Public Utilities Commission's Consumer Affairs Division

South Dakota Public Utilities Commission
Capitol Building, First Floor
500 E. Capitol Ave.
Pierre, SD 57501-5070
Toll free phone: (800) 332-1782

Customer Information

*Required Field

*Your Name:

Patricia Rutter

*Street Address:

*City:

Day/Work Phone:

*E-mail Address:

Utility Account Number:

Utility Information

Company Name:

Street Address:

City:

State:

ZIP code:

Date:

(1/01/2003)

Complaint Information

Please explain your complaint in detail.

Why should we pay for a company to make
even more money for us. We all suffered
with the snow troubles, NO one helped me
they just got a raise, enough is enough
I only work 2 weeks out of each month, money is more than
just tight the cage is more than screaming

☐ Yes ☒ No

If "Yes," what was the result?

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Toll free phone: (800) 332-1782

Customer Information
*Required Field

*Your Name: TONY HARTER
*Street Address: [REDACTED]
*City: [REDACTED]
*State: [REDACTED]
*ZIP code: [REDACTED]
County: LAKE
*Home Phone: [REDACTED]
Day/Work Phone: NA
*E-mail Address: [REDACTED]
Utility Account Number: [REDACTED]

Utility Information

Company Name: Black Hills Power
Street Address: 425 CLIFF ST
City: DEERWOOD
State: SD
ZIP code: 57732
Date: 6-23-14 (1/01/2003)

Complaint Information

Please explain your complaint in detail.

ON BNP STOCK SHARERS THEY ARE ASKING THE
CUSTOMERS TO PICK UP THE TAB FOR THEIR NEW
SOURCE OF INCOME, ANOTHER POWER HAUT. SOMETHING
SHOULD BE QUESTIONED HERE.

Did you speak to a supervisor from your utility company?

☐ Yes ☒ No

If "Yes," what was the result?

http://www.puc.sd.gov/consumer/complaint_form.aspx

6/19/2014

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Pierre, SD 57501-5070
Toll free phone: (800) 332-1782

Customer Information
*Required Field

*Your Name: Leo Cassidy
*Street Address: [REDACTED]
*City: [REDACTED]
*State: SD
*ZIP code: 57783
County: Lawrence
*Home Phone: [REDACTED]
Phone: [REDACTED]
*E-mail Address: [REDACTED]
Utility Account Number: [REDACTED]

Utility Information

Company Name: Black Hills Power
Street Address: PO Box 6001
City: Rapid City
State: SD
ZIP code: 57709-6001
Date: 6-23-2014 (1/01/2003)

Complaint Information

Please explain your complaint in detail.

I am against rate increase to build new power plant to provide power for out of state

Did you speak to a supervisor from your utility company?

☐ Yes ☒ No

If "Yes," what was the result?

http://www.puc.sd.gov/consumer/complaint_form.aspx

6/19/2014

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Toll free phone: (800) 332-1782

Customer Information
*Required Field

*Your Name: BETH ANN PETRY
*Street Address: 
*City: 
*State: 
*ZIP code: 
County: LAWRENCE
*Home Phone: 
Day/Work Phone: 
*E-mail Address: 
Utility Account Number: 

Utility Information

Company Name: BHP
Street Address: P.O. Box 6001
City: RAPID CITY
State: SD
ZIP code: 57709-6001
Date: June 21, 2014 (1/01/2003)

Complaint Information

Please explain your complaint in detail.

Kello -
Water rates were raised x2 since 2013. Now you want to raise again way too much for your project - like you are using our money to pay for your project - like you are taking a loan out & making us (me) pay for it. I am already paying enough as it is. This is going to be too much to pay for something I won't use. Money is tight and I can't afford it. It's like paying for my neighbor's built-in swimming pool which I don't use!!
Yes ☒ No ☐

If "Yes," what was the result?

Beth Ann Petry

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SEP 22 2014
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UTILITIES COMMISSION